## Qualification Template

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| Code | Title |
| CPP20218 | Certificate II in Security Operations |

**Qualification Description**

This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

This qualification provides an occupational licence outcome. For licensing purposes, the security officer is also known as an unarmed guard or crowd controller.

Security officers may work alone or work in a team environment under general supervision, operating with limited autonomy and judgement to complete routine but variable tasks, with some accountability and responsibility for their own outputs, work and learning.

Occupational titles could include:

* security officer
* unarmed guard
* crowd controller

This qualification is suitable for people wishing to achieve a licence to enable them to work as a security officer. It provides a pathway to further learning and work in various security roles and settings including, but not limited to:

* cash-in-transit
* close protection
* control room operations
* guard dog handling
* armed guarding.

Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

**Entry Requirements**

There are no entry requirements for this qualification.

**Packaging Rules**

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| To achieve this qualification, competency must be demonstrated in:* all **14** coreunits of competency.
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| An asterisk against a unit code listed below indicates that there are prerequisite requirements that must be met when packaging the qualification. Users are referred to the list of units with prerequisite unit requirements available for this purpose in the Training Package Implementation Guide. |
| **Core units** |
| CPPSEC2101 | Apply effective communication skills to maintain security |
| CPPSEC2102 | Apply legal and procedural regulations to work effectively within a security team |
| CPPSEC2103 | Apply WHS, emergency response and evacuation procedures to maintain security |
| CPPSEC2104 | Apply risk assessment to select and carry out response to security risk situations |
| CPPSEC2105 | Provide quality services to a range of security clients |
| CPPSEC2106 | Protect self and others using basic defensive techniques |
| CPPSEC2107 | Patrol premises to monitor property and maintain security |
| CPPSEC2108 | Screen people, personal effects and items to maintain security |
| CPPSEC2109 | Monitor and control access and exit of persons and vehicles from premises |
| CPPSEC2110 | Monitor and control individual and crowd behaviour to maintain security |
| CPPSEC2111 | Apply security procedures to manage intoxicated persons |
| CPPSEC2112 | Apply security procedures to remove persons from premises |
| CPPSEC2113 | Escort and protect persons and valuables |
| HLTAID003 | Provide first aid |

**Qualification Mapping Information**

No equivalent qualification.

**Links**

An Implementation Guide to this Training Package is available at:

[[ADD](https://vetnet.education.gov.au/....%20%5BADD) CPP or CPC LINK HERE]