| SKILL SET CPPSS049 MONITORING CENTRE OPERATIONS | | |
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| Target Group | People in the security industry working in a specialised monitoring centre who are not operatives required to undertake guarding and protection functions. | |
| Units | CPPSEC2101 | Apply effective communication skills to maintain security |
| CPPSEC2102 | Apply legal and procedural regulations to work effectively within a security team |
| CPPSEC2105 | Provide quality services to a range of security clients |
| CPPSEC2114 | Monitor electronic security equipment and respond to alarm events |
| Pathway | This skill set provides credit towards CPP20218 Certificate II in Security Operations. | |
| Suggested form of words for Statement of Attainment | These competencies from the CPP Property Services Training Package meet industry requirements for monitoring centre operations. | |