| SKILL SET CPPSS00XXX MONITORING CENTRE OPERATIONS |
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| Target Group | People in the security industry working in a specialised monitoring centre who are not operatives required to undertake guarding and protection functions. |
| Units | CPPSEC2XXX | Apply effective communication skills to maintain security |
| CPPSEC2XXX | Apply legal and procedural regulations to work effectively within a security team |
| CPPSEC2XXX | Provide quality services to a range of security clients |
| CPPSEC2XXX | Monitor electronic security equipment and respond to alarm events |
| Pathway | This skill set provides credit towards CPP2XX18 Certificate II in Security Operations.  |
| Suggested form of words for Statement of Attainment | These competencies from the CPP Property Services Training Package meet industry requirements for monitoring centre operations. |