artibus
INNOVATION

Developing industry skills.

CPP Property Services Training Package

Companion Volume Implementation Guide

Release 9.0

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About Artibus Innovation

The Property Industry Reference Committee (IRC) represents the workforce training and skills development needs of the property services industries.

Artibus Innovation is the Skills Service Organisation supporting the IRCs of the property services industries in Australia. It develops, manages, and distributes nationally recognised Training Packages and associated training and assessment materials.

Refer www.artibus.com.au for more information.

About the property services sectors

The property services industries are comprised of diverse profitable sectors that play a key role in the Australian economy. Australia's property real estate sector alone is forecast to grow annually at a rate of 2.5% and reach $49.9 billion in revenue by 2021–22.

The CPP Property Services Training Package provides the only nationally recognised Vocational Education and Training (VET) qualifications for occupations involved in:

- access consulting
- building design
- cleaning
- facility management
- home energy efficiency and sustainability
- pest management
- property development
- property sales and management
- real estate
- security, public order and safety
- strata management
- surveying and spatial information services
- swimming pool and spa servicing.
- waste management

Purpose of this guide

This Guide supports the CPP Property Services Training Package. It has been developed to assist trainers, assessors, Registered Training Organisations (RTOs) and others by providing information about the structure and contents of the training package, as well as other guidance material.

About training packages

A training package is an integrated set of nationally endorsed competency standards, assessment requirements and Australian Qualifications Framework (AQF) qualifications for a specific industry, industry sector or enterprise.

Each training package:

- provides a consistent and reliable set of components for training and for recognising and assessing learners' skills, and may also have optional support materials

- enables nationally recognised qualifications to be awarded through direct assessment of workplace competencies
- encourages the development and delivery of flexible training that suits learner and industry requirements
- strongly encourages learning and assessment in a work-related environment, which leads to verifiable workplace outcomes.

Training packages specify the skills and knowledge required to perform effectively in the workplace. They do not prescribe how an individual should be trained. Trainers and supervisors develop learning strategies - the 'how' - depending on learner needs, abilities and circumstances.

The *Training Package Development and Endorsement Process Policy* ensures that qualifications, units of competency and assessment requirements are developed to an agreed quality standard and are responsive to industry's existing and future demand for new skills.

The following key principles underpin the process:

- open and inclusive industry-driven improvement, validation and endorsement of training packages
- strong and clear key stakeholder roles with critical points of intervention and consultation
- high levels of responsiveness in order to meet industry needs and priorities for new skills.

More information about training packages may be found at:
https://www.education.gov.au/training-packages.

Overview information

Version control and modification history

Release No.	Release date	Comments
9.0		**Swimming Pool and Spa Service** Revision of 1 qualification which supersedes its version in the CPP07 Property Services Training Package. • CPP41319 Certificate IV in Swimming Pool and Spa Service Revision of 14 units of competency Deletion of 3 units of competency
		Home Sustainability Revision of 1 qualification which supersedes its version in the CPP07 Property Services Training Package. • CPP41119 Certificate IV in Home Energy Efficiency and Sustainability Deletion of 1 qualification: • CPP51012 Diploma of Residential Building Energy Assessment Revision of 12 units of competency Deletion of 13 units of competency

		Security Project
		
		Revision of 5 qualifications which supersede their versions in the CPP07 Property Services Training Package:
		
		• CPP20319 Certificate II in Technical Security
		• CPP30519 Certificate III in Technical Security
		• CPP30619 Certificate III in Investigative Services
		• CPP40719 Certificate IV in Security Management
		• CPP50619 Diploma of Security Risk Management
		
		Development of 1 new qualification:
		
		• CPP41519 Certificate IV in Security Risk Analysis
		• 63 units of competency
		   • 56 updated units
		      • 51 equivalent units
		      • 5 non-equivalent
		   • 7 new units
		• 2 new skill sets

9.0		**Urban Pest Management**
		Revision of 1 qualification which supersedes and is equivalent to its versions in the CPP07 Property Services Training Package
		CPP30119 Certificate III in Urban Pest Management
		1 new qualification
		• CPP41619 Certificate IV in Urban Pest Management
		14 units of competency
		• 2 new unit • 8 equivalent units • 4 non-equivalent units
8.0	21 March, 2019	**Real Estate**
		Revision of 8 Real Estate Qualifications, which supersede their versions in the CPP07 Property Services Training Package.
		CPP31519 Certificate III in Real Estate Practice supersedes and is equivalent to:
		• CPP30211 Certificate III in Property Services (Agency)
		• CPP30311 Certificate III in Property Services (Operations).
		CPP41419 Certificate IV in Real Estate Practice supersedes and is not equivalent to:
		• CPP40307 Certificate IV in Property Services (Real Estate)
		• CPP40407 Certificate IV in Property Services (Stock and Station Agency)
		• CPP40507 Certificate IV in Property Services (Business Broking)
		• CPP40611 Certificate IV in Property Services (Operations).
		CPP51119 Diploma of Property (Agency Management) supersedes and is not equivalent to:
		• CPP50307 Diploma of Property Services (Agency Management)
		• CPP50409 Diploma of Property Services (Business Broking).
		Real Estate Units
		• 44 units of competency were updated to align with the Standards for Training Packages.
		• 27 new units of competency were developed to meet industry needs.
		Real Estate Skill Sets
		• 12 new skill sets were developed to meet industry skills expectations.
		• 11 skill sets were developed to align with licensing outcomes.

		Minor releases:
		Units
		CPPCLO3001 Maintain hard floor surfaces
		Update in the Knowledge Evidence, replaced the word 'distilling' with 'diluting'.
		Imported units updated to latest releases.
		Refer to Companion Volume Implementation Guide Release 8.0
7.1	8 February, 2019	**Security Operations**
		Updated release of CPP20218 Certificate II in Security Operations, which now supersedes and is non- equivalent to CPP10107 Certificate I in Security Operations.
		Updated release of:
		• CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security, which now also supersedes and is equivalent to CPPSEC1004A Apply health care security procedures.
		• CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations, which now also supersedes and is equivalent to CPPSEC1001A Identify report risk situation
		• CPPSEC2105 Provide quality services to a range of security clients, which now also supersedes and is equivalent to CPPSEC1002A Apply retail security procedures.
		• CPPSEC3116 Carry, operate and maintain semiautomatic pistols for security purposes, minor change to the Knowledge Evidence.
		Minor change to the Knowledge Evidence to CPPSEC3116 Carry, operate, maintain semi-automatic pistols for security purposes.
7.0.	21 January, 2019	**Security Operations**
		Revision of 2 qualifications, which are not equivalent to their superseded versions in the CPP07 Property Services Training Package:
		• CPP20218 Certificate II in Security Operations
		• CPP31318 Certificate III in Security Operations.
		Development of 1 new qualification:
		• CPP31418 Certificate III in Close Protection Operations.
		Updated 39 units of competency.
		Development of 6 new units of competency.
		Development of 6 new skill sets.
6.0	15 November, 2018	Revision of 1 qualification, which is equivalent to its superseded version in the CPP07 Property Services Training Package:

		• CPP31218 Certificate III in Swimming Pool and Spa Service. Revision of 15 equivalent units of competency.
5.0	June 2017	Development of 1 new qualification: • CPP20617 Certificate II in Cleaning. Development of 14 new units of competency.
4.2	Jan 2017	Revision of 5 qualifications, which are equivalent to their superseded version in the CPP07 Property Services Training Package: • CPP30216 Certificate III in Surveying and Spatial Information Services • CPP40316 Certificate IV in Spatial Information Services • CPP40516 Certificate IV in Strata Community Management • CPP50116 Diploma of Surveying • CPP50216 Diploma of Spatial Information Services. Minor release to update current qualifications where a new non-native equivalent elective unit has superseded imported non-native units.
4.1	Dec 2016	Updated training package with new imported unit CPCCWHS1001 Prepare to work safely in the construction industry replacing superseded CPCCOHS1001A Work safely in the construction industry.
4.0	May 2016	Development of 3 new qualifications: • CPP30416 Certificate III in Strata Community Management • CPP40516 Certificate IV in Strata Community Management • CPP50316 Diploma of Strata Community Management. Redevelopment of 10 new strata community management units. Revision 39 equivalent strata community management units.
4.0		Revision of 2 equivalent cleaning qualifications: • CPP30316 Certificate III in Cleaning Operations • CPP40416 Certificate IV in Cleaning Management Development of 4 new cleaning units of competency. Revision of 34 cleaning units: • 27 cleaning units equivalent to their superseded versions • revision of 7 common units of competency. Revision of three cleaning skill sets equivalent to their superseded versions:

		• CPPSS00052 Develop and implement environmentally sustainable cleaning programs • CPPSS00053 Implement environmentally sustainable cleaning programs • CPPSS00055 Perform environmentally sustainable cleaning operations. Development of 5 new cleaning skill sets: • CPPSS00048 Clean and restore hard floors • CPPSS00049 Clean carpets • CPPSS00051 Clean residential work sites • CPPSS00054 Induct cleaning staff • CPPSS00050 Clean hospitals and aged care facilities.
3.0	May 2016	Revision of 7 qualifications, which are equivalent to their superseded version in the CPP07 Property Services Training Package: • CPP20116 Certificate II in Surveying and Spatial Information Services • CPP30216 Certificate III in Surveying and Spatial Information Services • CPP40216 Certificate IV in Surveying • CPP40316 Certificate IV in Spatial Information Services • CPP50116 Diploma of Surveying • CPP50216 Diploma of Spatial Information Services • CPP60116 Advanced Diploma of Surveying Revision of 54 SSIS units of competency equivalent to their superseded versions. Revision of 8 SSIS non-equivalent units of competency. Development of 2 new SSIS units of competency: • CPPSIS3021 Visually interpret image data • CPPSIS4039 Design and produce maps. Revision of 3 common units, 2 of which are equivalent to their superseded versions: • CPPCMN4002 Implement and monitor environmentally sustainable work practices • CPPCMN4003 Establish, develop and monitor teams. • And one (1) that is not equivalent to its superseded version: • CPPCMN3006 Provide effective client service.

2.0	8 September 2015	Revision of 1 qualification, which is equivalent to its superseded version in the CPP07 Property Services Training Package. • CPP30115 Certificate III in Urban Pest Management Revision of 15 units of competency, which are equivalent to the equivalent to their superseded versions in CPP07. Revision of 3 skill sets equivalent to their superseded versions in CPP07: • CPPSS00045 Manage complex fumigation operations • CPPSS00046 Manage non-timber pests • CPPSS00047 Manage timber pests.
1.0	4 March, 2015	**Primary release**. Development of 1 new qualification: • CPP40115 Certificate IV in Building Design Drafting Development of 13 new units of competency.

Summary of the CPP Property Services Training Package

The CPP Property Services Training Package comprises:

- 31 qualifications
- 405 units of competency and associated assessment requirements
- 31 skill sets

Training package code and title

Each training package has a unique three letter national code that reflects the industry sector. For the CPP Property Services Training Package, the letter CPP stand for:

- CP = 'construction and property' industries
- P = 'property services' industries.
- Qualification codes

Qualification codes

As represented in the figure below, each qualification has a unique eight-character code the:

- first three characters identify the training package
- first number identifies the qualification level
- next two numbers identify the position of the qualification in the sequence of qualifications at that level
- last two numbers identify the year in which the qualification was endorsed.

AQF Level   Year of Endorsement

CPP   4   01   15

Property Services   First AQF level 4
Training Package   Qualification in the
                          Training Package

Unit of competency codes

Units of competency are nationally agreed statements about the skills and knowledge required for effective performance in the workplace. They identify outcomes as defined by regulatory requirements and agreed by industry. As such, they identify the skills and knowledge (as outcomes) that contribute to the whole job function - they do not describe how to perform a particular role.

As represented in the figure below, in the CPP Property Services Training Package, each unit of competency has a unique ten-character code where the:

- first three letters identify the training package
- next three letters identify the industry sector
- final four numbers identify the position of the unit in the sequence of units in the sector.

Building Design Sector

First Unit for the Sector

CPP BDN 3 001

Property Services Training Package

AQF level
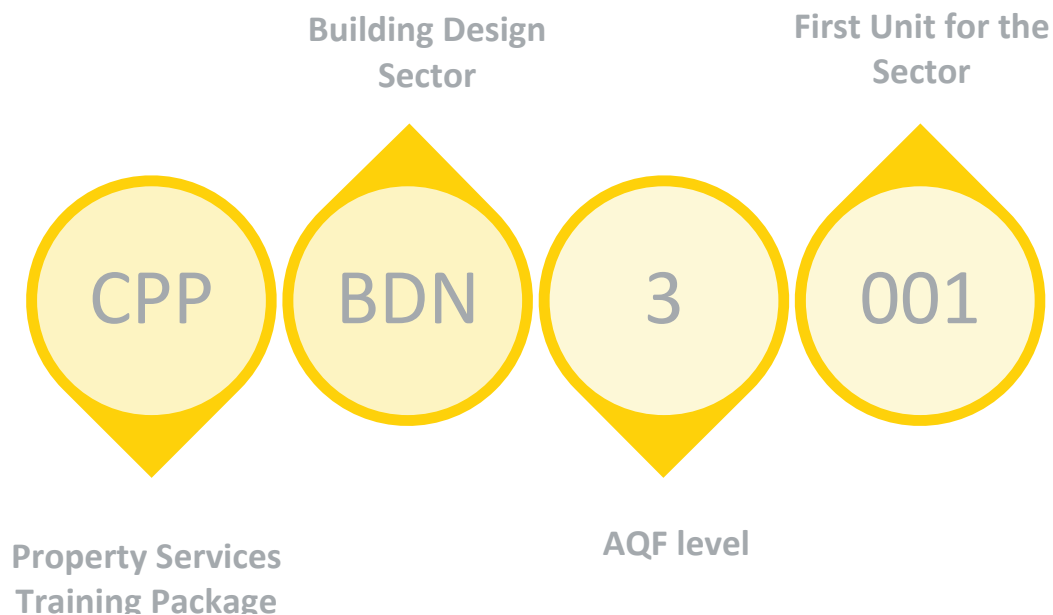
List of training package components

CPP Qualifications

Qualifications comprise units of competency that, packaged together, support an industry-agreed job role.

Qualifications typically comprise several mandatory core units that are required across the entire industry and a number of elective units that can be chosen to suit the industry sector and regulatory, enterprise, professional or individual requirements.

The AQF provides a comprehensive, nationally consistent framework for all qualifications in post-compulsory education and training in Australia.

In the VET sector, the AQF assists national consistency for all trainees, learners, employers and providers by enabling national recognition of qualifications and statements of attainment.

For a full explanation of the AQF, refer to the *AQF Second Edition* (January 2013), which may be found at www.aqf.edu.au.

Qualification Code	Qualification Title
CPP20116	Certificate II in Surveying and Spatial Information Services
CPP20218	Certificate II in Security Operations
CPP20319	Certificate II in Technical Security
CPP20617	Certificate II in Cleaning
CPP30119	Certificate III in Urban Pest Management
CPP30216	Certificate III in Surveying and Spatial Information Services
CPP30316	Certificate III in Cleaning Operations
CPP30416	Certificate III in Strata Community Management
CPP30519	Certificate III in Technical Security
CPP30619	Certificate III in Investigative Services
CPP31218	Certificate III in Swimming Pool and Spa Service
CPP31318	Certificate III in Security Operations
CPP31418	Certificate III in Close Protection Operations
CPP31519	Certificate III in Real Estate Practice
CPP40115	Certificate IV in Building Design Drafting
CPP40216	Certificate IV in Surveying
CPP40316	Certificate IV in Spatial Information Services
CPP40416	Certificate IV in Cleaning Management
CPP40516	Certificate IV in Strata Community Management
CPP40719	Certificate IV in Security Management
CPP41119	Certificate IV in Home Energy Efficiency and Sustainability
CPP41319	Certificate IV in Swimming Pool and Spa Service
CPP41419	Certificate IV in Real Estate Practice

CPP41519	Certificate IV in Security Risk Analysis
CPP41619	Certificate IV in Urban Pest Management
CPP50116	Diploma of Surveying
CPP50216	Diploma of Spatial Information Services
CPP50316	Diploma of Strata Community Management
CPP50619	Diploma of Security Risk Management
CPP51119	Diploma of Property (Agency Management)
CPP60116	Advanced Diploma of Surveying

CPP Units of competency

A unit of competency is a specification of industry skills and knowledge and the application of those skills and knowledge to the standard of performance required in the workplace.

Every unit of competency has associated assessment requirements that describe the evidence and required conditions for assessment.

Code	Title
CPPBDN4001	Research and evaluate construction materials and methods for building design projects
CPPBDN4002	Research and apply compliance requirements to technical construction documentation
CPPBDN4003	Collect, apply and store building design project information
CPPBDN4004	Set up BIM-capable software and files for building design drafting projects
CPPBDN4005	Review and report structural integrity of building designs
CPPBDN4006	Import and transpose information from external sources into digital building design drawings
CPPBDN4007	Store and retrieve building design documentation
CPPBDN4008	Produce digital building design concept drawings
CPPBDN4009	Analyse building design drawings and review findings
CPPBDN4010	Prepare documentation for planning approval
CPPBDN4011	Prepare documentation for building approval
CPPBDN4012	Provide support to project building designers
CPPBDN4013	Produce construction detail drawings
CPPCCL2008	Clean carpeted floors
CPPCCL2009	Perform basic stain removal from carpets
CPPCLO2002	Clean hard floor surfaces
CPPCLO2005	Maintain glass surfaces
CPPCLO2011	Maintain ceiling surfaces and fittings
CPPCLO2014	Clean and arrange furniture and fittings
CPPCLO2016	Clean wet surfaces
CPPCLO2018	Sort, remove and recycle waste material
CPPCLO2032	Plan basic cleaning activities
CPPCLO2034	Maintain storage area and cleaning equipment
CPPCLO2036	Maintain external surfaces
CPPCLO2042	Clean surfaces using microfibre equipment
CPPCLO2045	Clean rooms for guests and residents
CPPCLO3001	Maintain hard floor surfaces
CPPCLO3002	Restore hard floor surfaces

Code	Title
CPPCLO3003	Clean using safe work practices
CPPCLO3004	Maintain carpeted floors
CPPCLO3005	Confirm and apply privacy and security requirements for cleaning work
CPPCLO3006	Clean carpets
CPPCLO3007	Remove carpet stains
CPPCLO3008	Mitigate carpet water damage
CPPCLO3009	Clean glass surfaces
CPPCLO3010	Apply odour control to carpets
CPPCLO3011	Clean using environmentally sustainable work practices
CPPCLO3012	Repair and reinstall carpets
CPPCLO3013	Clean window coverings
CPPCLO3014	Maintain clean-room environments
CPPCLO3015	Treat complex carpet stains
CPPCLO3016	Apply topical treatments to carpets
CPPCLO3017	Clean wet areas
CPPCLO3018	Clean and maintain furniture and fittings
CPPCLO3019	Remove waste and recyclable materials
CPPCLO3020	Pressure wash and clean surfaces
CPPCLO3021	Clean industrial machinery
CPPCLO3024	Clean fabric upholstery
CPPCLO3029	Inspect sites prior to carpet cleaning
CPPCLO3030	Develop a plan to mitigate water damage and restore carpets
CPPCLO3035	Maintain cleaning storage areas
CPPCLO3036	Clean at heights
CPPCLO3037	Clean external surfaces
CPPCLO3038	Clean food-handling areas
CPPCLO3040	Clean ceiling surfaces and fittings
CPPCLO3043	Clean using microfibre and chemical-free techniques
CPPCLO3044	Prepare rooms for guests and residents
CPPCLO3045	Clean high-touch surfaces
CPPCLO4001	Induct cleaning staff
CPPCLO4002	Develop, implement and monitor new cleaning techniques
CPPCLO4003	Manage cleaning equipment maintenance and supply
CPPCLO4022	Schedule and monitor cleaning tasks
CPPCLO4024	Manage the supply of cleaning stores to the work site
CPPCLO4025	Provide quotation for cleaning services

Code	Title
CPPCMN2002	Participate in workplace safety arrangements
CPPCMN2004	Provide basic client services
CPPCMN3004	Respond to enquiries and complaints
CPPCMN3005	Complete client documentation
CPPCMN3006	Provide effective client service
CPPCMN3007	Support leadership in the workplace
CPPCMN4001	Develop workplace policies and procedures for sustainability
CPPCMN4002	Implement and monitor environmentally sustainable work practices
CPPCMN4003	Establish, develop and monitor teams
CPPCMN4004	Develop and manage client relations
CPPCMN4007	Manage workplace safety arrangements
CPPCMN4008	Read plans, drawings and specifications for residential buildings
CPPCMN4009	Develop team understanding of and commitment to sustainability
CPPCOM4001	Manage own work, professional development and ethical behaviour
CPPCOM4002	Implement safe work practices in the property industry
CPPDSM3007	Identify risks and opportunities in the property industry
CPPDSM3017	Work in the strata community management sector
CPPDSM3020	Source and extract information from strata plans
CPPDSM3021	Collect and process information relevant to strata communities
CPPDSM4009	Interpret legislation to complete work in the property industry
CPPDSM4027	Analyse resource use in building operations
CPPDSM4028	Identify and analyse risks and opportunities in the property industry
CPPDSM4031	Arrange lease of space
CPPDSM4034	Negotiate and implement strata community management agreement
CPPDSM4040	Contribute to asset life cycle maintenance strategy
CPPDSM4045	Facilitate meetings in the property industry
CPPDSM4047	Implement and monitor procurement process
CPPDSM4048	Implement customer service strategies in the property industry
CPPDSM4055	Maintain asset management system
CPPDSM4056	Manage conflicts and disputes in the property industry
CPPDSM4066	Plan and coordinate property and facility inspection

Code	Title
CPPDSM4071	Promote process improvement in the property industry
CPPDSM4072	Provide leadership in the property industry
CPPDSM4082	Monitor service requirements of owners and occupiers in strata communities
CPPDSM4083	Terminate strata community
CPPDSM4084	Administer insurance for strata communities
CPPDSM4085	Handle strata community funds held on trust
CPPDSM4086	Oversee preparation of strata community budgets
CPPDSM4087	Facilitate operation of owners committee
CPPDSM5007	Coordinate construction or renovation of facilities
CPPDSM5025	Maintain public relations in the property industry
CPPDSM5026	Manage a consultant property project team
CPPDSM5027	Provide facilities and amenities for property users
CPPDSM5029	Manage client relationships and networks in the property industry
CPPDSM5030	Manage projects in the property industry
CPPDSM5039	Meet legal requirements in managing strata communities
CPPDSM5040	Meet ethical and professional standards in managing strata communities
CPPDSM6007	Develop life cycle asset management plans
CPPHES4001	Research and assess impact of building elements on thermal performance of residential buildings
CPPHES4002	Advise clients on thermal performance of residential buildings
CPPHES4003	Operate and maintain computer system to support thermal performance assessments
CPPHES4004	Conduct thermal performance assessment of residential buildings
CPPHES4005	Assess household energy use and efficiency improvements
CPPHES4006	Assess household water use and efficiency improvements
CPPHES4007	Assess thermal performance of existing residential buildings
CPPHES4008	Assess household waste generation and waste management improvements
CPPHES4009	Promote the adoption of home sustainability practices
CPPHES5001	Conduct thermal performance assessment of complex residential buildings
CPPINV3026	Work effectively in investigative services
CPPINV3027	Develop investigation plans
CPPINV3028	Investigate and locate subjects

Code	Title
CPPINV3029	Provide quality investigative services to clients
CPPINV3030	Conduct factual investigations
CPPINV3031	Conduct interviews and take statements to support investigations
CPPINV3032	Develop factual investigation reports
CPPINV3033	Conduct covert surveillance operations
CPPINV3034	Organise and operate surveillance vehicles
CPPINV3035	Develop surveillance investigation reports
CPPINV4013	Undertake case management of investigations
CPPREP3001	Comply with ethical practice in real estate
CPPREP3002	Communicate effectively to support customer service in real estate
CPPREP3003	Access and process property information in real estate
CPPREP3101	Assist in listing and marketing properties for lease
CPPREP3102	Assist in listing and marketing properties for sale
CPPREP3103	Assist with the sale of properties
CPPREP3104	Assist with maintaining and protecting condition of managed properties
CPPREP3105	Assist with property inspection
CPPREP4001	Prepare for professional practice in real estate
CPPREP4002	Access and interpret ethical practice in real estate
CPPREP4003	Access and interpret legislation in real estate
CPPREP4004	Establish marketing and communication profiles in real estate
CPPREP4005	Prepare to work with real estate trust accounts
CPPREP4101	Appraise property for sale or lease
CPPREP4102	Market property
CPPREP4103	Establish vendor relationships
CPPREP4104	Establish buyer relationships
CPPREP4105	Sell property
CPPREP4121	Establish landlord relationships
CPPREP4122	Manage tenant relationships
CPPREP4123	Manage tenancy
CPPREP4124	End tenancy
CPPREP4125	Transact in trust accounts
CPPREP4141	Establish and maintain property management portfolio
CPPREP4142	Promote property management products and services
CPPREP4161	Undertake pre-auction processes
CPPREP4162	Conduct and complete sale by auction

Code	Title
CPPREP4163	Complete post-auction process and contract execution
CPPREP4171	Represent buyer in sales process
CPPREP4172	Develop and promote property industry knowledge - buyer's agent
CPPREP4173	Complete purchase of property as buyer's agent
CPPREP4181	Manage onsite residential property
CPPREP4201	Appraise commercial property
CPPREP4202	Establish and maintain vendor and lessor relationships and networks
CPPREP4203	Complete commercial property sale
CPPREP4204	Establish commercial property lease
CPPREP4231	Manage commercial property maintenance
CPPREP4232	Manage commercial property financial reports
CPPREP4233	Manage lessee relationships - commercial
CPPREP4234	Manage lessor relationships - commercial
CPPREP4235	End commercial property lease
CPPREP4261	Appraise business for sale
CPPREP4262	Establish vendor relationships in business broking
CPPREP4263	Manage buyer relationships in business broking
CPPREP4264	Manage the sales process in business broking
CPPREP4301	Confirm and market livestock for sale
CPPREP4302	Prepare livestock for sale
CPPREP4303	Establish vendor and buyer relationships in livestock sale
CPPREP4304	Complete sales process - livestock
CPPREP4501	Prepare to complete the sales process - off the plan properties
CPPREP4502	Support providers of social and community housing
CPPREP4503	Present at hearings in real estate
CPPREP4504	Deliver presentations to clients in real estate
CPPREP4505	Value goods, chattels, plant and equipment
CPPREP4506	Manage offsite and lone worker safety in real estate
CPPREP4507	Provide property sustainability information in real estate
CPPREP4508	Conduct livestock auction
CPPREP4509	Auction goods, chattels or equipment
CPPREP4510	Manage short-term or holiday letting
CPPREP5001	Manage compliance in the property industry
CPPREP5002	Establish and monitor property industry trust account management practices
CPPREP5003	Manage ethical practice in the property industry

Code	Title
CPPREP5004	Manage a safe workplace in the property industry
CPPREP5005	Manage teams in the property industry
CPPREP5006	Manage operational finances in the property industry
CPPREP5007	Develop a strategic business plan in the property industry
CPPREP5008	Market the property agency
CPPREP5009	Develop a marketing and service strategy in real estate
CPPREP5010	Manage customer service activities in the property industry
CPPREP5201	Develop and maintain commercial property market intelligence
CPPREP5311	Develop and maintain rural property market knowledge and intelligence
CPPSEC2021	Install security equipment and systems
CPPSEC2022	Install electronic locks and locking systems
CPPSEC2023	Install video surveillance systems and equipment
CPPSEC2024	Monitor and respond to electronic information from security equipment and systems
CPPSEC2025	Sell security products and services
CPPSEC2026	Perform routine maintenance on security equipment and systems
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables

Code	Title
CPPSEC2114	Monitor electronic security equipment and respond to alarm events
CPPSEC3024	Install advanced technology security equipment and systems
CPPSEC3025	Diagnose faults in advanced technology security equipment and systems
CPPSEC3035	Recommend technical security requirements to meet client needs
CPPSEC3036	Program and configure security equipment and systems
CPPSEC3037	Test installed security equipment and systems
CPPSEC3038	Commission and decommission security equipment and systems
CPPSEC3039	Diagnose faults in electronic security equipment and systems
CPPSEC3040	Coordinate installation of security equipment and systems
CPPSEC3041	Conduct routine service of security equipment and systems
CPPSEC3042	Diagnose faults in video surveillance systems and equipment
CPPSEC3043	Establish and test electronic monitoring parameters for security equipment and systems
CPPSEC3044	Conduct routine service of electronic locks and locking systems
CPPSEC3045	Assess security equipment and systems to specify required modifications
CPPSEC3046	Develop security system configurations and specifications for client sites
CPPSEC3047	Provide estimate and quote on security system installations
CPPSEC3053	Implement measures to secure IP networked security equipment and systems
CPPSEC3101	Manage conflict and security risks using negotiation
CPPSEC3102	Maintain operational safety and security of work environment
CPPSEC3103	Determine and implement response to security risk situation
CPPSEC3104	Coordinate monitoring and control of individual and crowd behaviour
CPPSEC3105	Coordinate provision of quality security services to clients
CPPSEC3106	Gather, organise and present security information and documentation
CPPSEC3107	Monitor security and coordinate response from control rooms
CPPSEC3108	Store, protect and dispose of security information
CPPSEC3109	Use and maintain security databases and compile reports
CPPSEC3110	Control persons using batons
CPPSEC3111	Restrain persons using handcuffs

Code	Title
CPPSEC3112	Manage training and well-being of dogs for security functions
CPPSEC3113	Handle dogs for security patrols
CPPSEC3114	Control security risk situations using firearms
CPPSEC3115	Carry, operate and maintain revolvers for security purposes
CPPSEC3116	Carry, operate and maintain semi-automatic pistols for security purposes
CPPSEC3117	Carry, operate and maintain shotguns for security purposes
CPPSEC3118	Inspect and test cash-in-transit security equipment and rectify faults
CPPSEC3119	Implement cash-in-transit security procedures
CPPSEC3120	Load and unload cash-in-transit in secured and unsecured environments
CPPSEC3121	Control persons using empty hand techniques
CPPSEC3122	Plan provision of close protection services
CPPSEC3123	Implement close protection services
CPPSEC3124	Prepare and present evidence in court
CPPSEC3125	Implement security procedures to protect critical infrastructure and public assets
CPPSEC3126	Defend persons using spray
CPPSEC3127	Conduct security screening using x-ray equipment
CPPSEC3128	Conduct security screening using walk-through metal detection equipment
CPPSEC3129	Conduct security screening using explosive trace detection equipment
CPPSEC3130	Conduct security screening using hand-held metal detectors
CPPSEC3131	Select, use and maintain body armour for security purposes
CPPSEC4001	Manage work health and safety in the security work environment
CPPSEC4003	Assess and advise on client security needs
CPPSEC4004	Supervise security operations
CPPSEC4005	Facilitate security operations briefing and debriefing processes
CPPSEC4006	Conduct security risk assessment of client operations
CPPSEC4007	Identify security threats and assess impact on client operations
CPPSEC4008	Assess and prepare security tender submissions
CPPSEC4009	Interpret electronic information from advanced technology security systems
CPPSEC4010	Manage monitoring centre operations

Code	Title
CPPSEC4011	Manage field staff activity and incident response from control room
CPPSEC4012	Assess security vulnerabilities of assets
CPPSEC4014	Commission and decommission networked security systems
CPPSEC4015	Maintain networked security systems
CPPSEC4016	Install networked security systems
CPPSEC4017	Design security system configurations and specifications
CPPSEC4018	Program and configure networked security systems
CPPSEC4019	Diagnose faults in networked security systems
CPPSEC4020	Advise on advanced technology security systems to meet client needs
CPPSEC4021	Develop standard operating procedures for advanced technology security systems
CPPSEC4022	Establish and implement ethics and governance arrangements for security businesses
CPPSEC4023	Implement contracting arrangements for security businesses
CPPSEC4024	Assess security of crowded places
CPPSEC4025	Advise on operational requirements to maintain crowded place security
CPPSEC5002	Coordinate security operations
CPPSEC5003	Assess security risk management options
CPPSEC5004	Develop security risk management plans
CPPSEC5005	Implement security risk management plans
CPPSEC5006	Develop strategies to implement advanced technology security systems
CPPSEC5008	Analyse threat environment and devise strategies to respond to active threats
CPPSEC5009	Implement communication systems to respond to active threats
CPPSIS2012	Assist in collecting basic spatial data
CPPSIS2013	Store and retrieve basic spatial data
CPPSIS2015	Assist with surveying and spatial field activities
CPPSIS2016	Assist with load transfers
CPPSIS3011	Produce basic maps
CPPSIS3015	Collect basic surveying data
CPPSIS3016	Provide field support services for surveying and spatial projects
CPPSIS3018	Transfer loads
CPPSIS3019	Produce basic plans of surveys

Code	Title
CPPSIS3020	Perform basic surveying computations
CPPSIS3021	Visually interpret image data
CPPSIS4022	Store and retrieve spatial data
CPPSIS4024	Source and assess spatial data
CPPSIS4025	Collect spatial data using GNSS
CPPSIS4026	Digitally enhance and process image data
CPPSIS4027	Organise surveying field services
CPPSIS4030	Operate surveying equipment
CPPSIS4031	Perform surveying computations
CPPSIS4032	Conduct field surveying operations
CPPSIS4034	Maintain spatial data
CPPSIS4035	Apply GIS software to solve spatial data problems
CPPSIS4036	Operate spatial software applications
CPPSIS4037	Produce computer-aided drawings
CPPSIS4038	Prepare and present GIS data
CPPSIS4039	Design and produce maps
CPPSIS4040	Collect spatial data using terrestrial technologies
CPPSIS4041	Set out site and building works
CPPSIS5031	Plan spatial data collection
CPPSIS5032	Capture new spatial data
CPPSIS5035	Obtain and validate spatial data
CPPSIS5036	Integrate spatial datasets
CPPSIS5037	Maintain spatial data systems
CPPSIS5038	Develop spatial databases
CPPSIS5039	Plan and implement spatial projects
CPPSIS5040	Interpret and collate spatial data
CPPSIS5043	Design spatial data storage systems
CPPSIS5044	Develop subdivision survey designs for local government approval
CPPSIS5046	Set out stormwater systems
CPPSIS5047	Conduct GNSS surveys
CPPSIS5048	Conduct engineering surveys
CPPSIS5049	Plan and implement surveying projects
CPPSIS5051	Apply land and planning law to surveying
CPPSIS5052	Integrate surveying datasets
CPPSIS5053	Perform advanced surveying computations
CPPSIS5054	Perform geodetic surveying computations

Code	Title
CPPSIS5057	Conduct precision surveys
CPPSIS5058	Conduct geodetic surveys
CPPSIS5060	Develop spreadsheets for spatial data
CPPSIS5061	Locate underground services in surveying practice
CPPSIS5062	Conduct photogrammetric mapping
CPPSIS5064	Coordinate GIS data manipulation and analysis
CPPSIS5065	Design basic engineering structures
CPPSIS6021	Conduct open pit mine surveys
CPPSIS6022	Produce mine drawings
CPPSIS6025	Apply quality control measures to spatial products and services
CPPSIS6031	Design basic mines
CPPSIS6032	Conduct advanced GNSS control surveys
CPPSIS6033	Conduct underground mine surveys
CPPSIS6034	Conduct mining geology operations
CPPSIS6035	Conduct complex engineering set-out surveys
CPPSIS6036	Monitor engineering structures
CPPSIS6037	Conduct advanced remote sensing analysis
CPPSIS6040	Develop 2-D and 3-D terrain visualisations
CPPSIS6041	Compile mine survey plans
CPPSPS3001	Handle, transport and store swimming pool and spa chemicals safely
CPPSPS3002	Perform basic swimming pool and spa measurements and calculations
CPPSPS3003	Maintain swimming pools and spas
CPPSPS3004	Maintain swimming pool and spa water circulation and filtration systems
CPPSPS3005	Maintain swimming pool and spa dosing systems
CPPSPS3006	Maintain swimming pool and spa cleaning and vacuuming systems
CPPSPS3007	Maintain swimming pool and spa heating systems
CPPSPS3008	Work in the swimming pool and spa servicing industry
CPPSPS3009	Maintain swimming pool and spa stock
CPPSPS3010	Sell swimming pool and spa products and services
CPPSPS3011	Use and maintain business technology related to swimming pool and spa servicing
CPPSPS3012	Access and apply information from swimming pool and spa technical manuals
CPPSPS4001	Assess and treat water problems in swimming pools and spas

Code	Title
CPPSPS4002	Install and repair swimming pool and spa circulation and filtration systems
CPPSPS4003	Install and repair swimming pool and spa dosing systems
CPPSPS4004	Install and repair swimming pool and spa cleaning and vacuuming systems
CPPSPS4005	Install, service and repair swimming pool and spa heating systems
CPPSPS4006	Install, service and repair low voltage swimming pool and spa lighting systems
CPPSPS4007	Inspect, service and repair aquatic facility plant and equipment
CPPSPS4008	Install, service and repair spas
CPPSPS4009	Estimate cost of swimming pool and spa products and services
CPPSPS4012	Design, install and service automated systems for swimming pools and spas
CPPSPS4013	Establish maintenance plans for swimming pools and spas
CPPSPS4014	Drain and acid wash swimming pools and spas
CPPSPS4016	Advise on swimming pool and spa products and services
CPPSPS4017	Detect leaks in swimming pools and spas
CPPUPM3005	Manage pest without applying pesticides
CPPUPM3006	Manage pests by applying pesticides
CPPUPM3008	Inspect for and report on timber pests
CPPUPM3010	Control timber pests
CPPUPM3011	Manage organisms by applying fumigants to commodities and environments
CPPUPM3017	Maintain, service and repair pest management equipment
CPPUPM3018	Maintain equipment and pesticide storage area in pest management vehicles
CPPUPM3042	Install termite management systems
CPPUPM4001	Assess and select pest management vehicle and equipment
CPPUPM4002	Schedule, organise and monitor pest management operations
CPPUPM4003	Assess and advise on pest management options for sensitive operations
CPPUPM4004	Assess and advise on pest management options for complex operations
CPPUPM4005	Implement and monitor pest management plans for sensitive operations
CPPUPM4006	Implement and monitor pest management plans for complex operations

CPP Skill sets

Skill sets are single units of competency or combinations of units of competency from an endorsed training package that link to a licensing or regulatory requirement, or a defined industry need.

Skill sets may provide a bridge between qualifications and respond to regulatory needs or an identified emerging skill area.

Skill Set Code	Skill Set Title
CPPSS00045	Manage complex fumigation operations
CPPSS00046	Manage non-timber pests
CPPSS00047	Manage timber pests
CPPSS00048	Clean and restore hard floors
CPPSS00049	Clean carpets
CPPSS00050	Clean hospitals and aged care facilities
CPPSS00051	Clean residential work sites
CPPSS00052	Develop and implement environmentally sustainable cleaning programs
CPPSS00053	Implement environmentally sustainable cleaning programs
CPPSS00054	Induct cleaning staff
CPPSS00055	Perform environmentally sustainable cleaning operations
CPPSS00059	Batons and handcuffs
CPPSS00060	Canine
CPPSS00061	Cash-in-transit
CPPSS00062	Control room operations
CPPSS00063	Firearms
CPPSS00064	Monitoring centre operations
CPPSS00065	Residential property sales
CPPSS00066	Residential property management
CPPSS00067	Property management business development
CPPSS00068	Auctioneering
CPPSS00069	Buyer's agent
CPPSS00070	Onsite property manager
CPPSS00071	Commercial sales and leasing
CPPSS00072	Commercial and property management
CPPSS00073	Business broking
CPPSS00074	Stock and station, stock
CPPSS00075	Stock and station, station

Skill Set Code	Skill Set Title
CPPSS00076	Administration management/office support
CPPSS00077	Security Supervision
CPPSS00078	Security Business Management

Qualification mapping information

The mapping table below details the qualifications in the CPP Property Services Training Package with comments about their relationship to qualifications in the CPP07 Property Services Training Package.

Release 9.0			
CPP Property Services Training Package 9.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP20319 Certificate II in Technical Security	CPP20307 Certificate II in Technical Security	Supersedes and is not equivalent to CPP20307 Certificate II in Technical Security. Changed packaging arrangements including increase in total number of units and changed core and elective requirements. Streams introduced to better align with industry requirements for a technical qualification.	N
CPP30119 Certificate III in Urban Pest Management	CPP30115 Certificate III in Urban Pest Management	Supersedes and is equivalent to CPP30115 Certificate III in Urban Pest Management	E
CPP30519 Certificate III in Technical Security	CPP30507 Certificate III in Technical Security	Supersedes and is not equivalent to CPP30507 Certificate III in Technical Security. Changed packaging arrangements. New entry requirements.	N
CPP30619 Certificate III in Investigative Services	CPP30607 Certificate III in Investigative Services	Supersedes and is equivalent to CPP30607 Certificate III in Investigative Services. Changed packaging arrangements including an increase in the total number of units and changed core and elective requirements. Streaming introduced to align occupational specialisations with industry requirements.	E

Release 9.0			
CPP Property Services Training Package 9.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP40719 Certificate IV in Security Management	CPP40707 Certificate IV in Security and Risk Management	Supersedes and is equivalent to CPP40707 Certificate IV in Security and Risk Management. Changed packaging arrangements including reduction in total number of units and changed core and elective requirements. Streaming introduced to align occupational specialisations with industry requirements.	E
CPP41119 Certificate IV in Home Energy Efficiency and Sustainability	CPP41110 Certificate IV in Home Sustainability Assessment CPP41212 Certificate IV in NatHERS Assessment	Supersedes and is equivalent to CPP41110 Certificate IV in Home Sustainability Assessment and CPP41212 Certificate IV in NatHERS Assessment Two qualifications have been combined into one with specialisation streams in 'thermal performance assessment' and 'home sustainability assessment' to meet occupational requirements.	E
CPP41319 Certificate IV in Swimming Pool and Spa Service	CPP41312 Certificate IV in Swimming Pool and Spa Service	Supersedes and is equivalent to CPP41312 Certificate IV in Swimming Pool and Spa Service. Changed packaging arrangements – core decreased by 4 to 8 units and electives increased from 8 to 12 units. Additional imported units included in elective bank.	E
CPP41519 Certificate IV in Security Risk Analysis		New qualification to meet industry requirements for qualified security risk advisers who can apply technical security and	

Release 9.0			
CPP Property Services Training Package 9.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		operations expertise in a risk management environment.	
CPP41619 Certificate IV in Urban Pest Management		New qualification	
CPP50619 Diploma of Security Risk Management	CPP50611 Diploma of Security and Risk Management	Supersedes and is not equivalent to CPP50611 Diploma of Security and Risk Management. Changed packaging arrangements including reduction in total number of units and changed core requirements. New entry requirements.	N

Release 8.0			
CPP Property Services Training Package 8.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP31519 Certificate III in Real Estate Practice	CPP30211 Certificate III in Property Services (Agency) CPP30311 Certificate III in Property Services (Operations)	Supersedes and is equivalent to CPP30211 Certificate III in Property Services (Agency) and CPP30311 Certificate III in Property Services (Operations). Qualifications were merged to reduce duplication. Updated to the Standards for Training Packages.	E
CPP41419 Certificate IV in Real Estate Practice	CPP40307 Certificate IV in Property Services (Real Estate) CPP40407 Certificate IV in Property Services (Stock and Station Agency) CPP40507 Certificate IV in Property Services (Business Broking)	Supersedes but is not equivalent to CPP40307 Certificate IV in Property Services (Real Estate), CPP40407 Certificate IV in Property Services (Stock and Station Agency),	N

Release 8.0			
CPP Property Services Training Package 8.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
	CPP40611 Certificate IV in Property Services (Operations)	CPP40507 Certificate IV in Property Services (Business Broking) and;	
		CPP40611 Certificate IV in Property Services (Operations).	
		Qualifications were merged to reduce duplication and to provide clearer alignment with licensing outcomes.	
CPP51119 Diploma of Property (Agency Management)	CPP50307 Diploma of Property Services (Agency Management) CPP50409 Diploma of Property Services (Business Broking)	Supersedes and is not equivalent to CPP50307 Diploma of Property Services (Agency Management) and; CPP50409 Diploma of Property Services (Business Broking). Qualifications were merged to reduce duplication. Updated to the Standards for Training Packages.	N

Release 7.1			
CPP Property Services Training Package 7.1	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP20218 Certificate II in Security Operations	CPP10107 Certificate I in Security Operations	Supersedes and is not equivalent to CPP10107 Certificate I in Security Operations	N

Release 7.0			
CPP Property Services Training Package 7.1	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP20218 Certificate II in Security Operations	CPP20212 Certificate II in Security Operations	Revised qualification superseded and replaces CPP20212 Certificate II in Security Operations.	N

CPP31318 Certificate III in Security Operations	CPP30411 Certificate III in Security Operations	Revised qualification superseded and replaces CPP30411 Certificate III in Security Operations.	N
CPP31418 Certificate III in Close Protection Operations	New qualification.	New qualification.	

Release 6.0			
CPP Property Services Training Package 6.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP31218 Certificate III in Swimming Pool and Spa Service	CPP31212 Certificate III in Swimming Pool and Spa Service	Supersedes and is equivalent to CPP31212 Certificate III in Swimming Pool and Spa Service	E

Release 5.0			
CPP Property Services Training Package 5.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP20617 Certificate II in Cleaning		New qualification.	

Release 4.2			
CPP Property Services Training Package 4.2	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP30216 Certificate III in Surveying and Spatial Information Services	CPP30216 Certificate III in Surveying and Spatial Information Services	Revised qualification deemed equivalent to CPP30216.	E
CPP40316 Certificate IV in Spatial Information Services	CPP40316 Certificate IV in Spatial Information Services	Revised qualification deemed equivalent to CPP40316.	E
CPP40516 Certificate IV in Strata Community Management	CPP40516 Certificate IV in Strata Community Management	Revised qualification deemed equivalent to CPP40516.	E
CPP50116 Diploma of Surveying	CPP50116 Diploma of Surveying	Revised qualification deemed equivalent to CPP50116.	E

CPP50216 Diploma of Spatial Information Services	CPP50216 Diploma of Spatial Information Services	Revised qualification deemed equivalent to CPP50216.	E

Release 4.1
Updated training package with new imported unit CPCCWHS1001 Prepare to work safely in the construction industry replacing superseded CPCCOHS1001A Work safely in the construction industry.

Release 4.0			
CPP Property Services Training Package 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP30416 Certificate III in Strata Community Management		New qualification.	
CPP40516 Certificate IV in Strata Community Management		New qualification.	
CPP50316 Diploma of Strata Community Management		New qualification.	
CPP40416 Certificate IV in Cleaning Management	CPP41011 Certificate IV in Cleaning Management	Qualification replaces superseded qualification: CPP41011. Total number of units required to achieve qualification has increased from 13 to 14. Core reduced from eight to seven and required number of elective units increased from five to seven. CPPCLO4001 Induct cleaning staff is a new unit added to the core units required for the qualification.	E
CPP30316 Certificate III in Cleaning Operations	CPP31011 Certificate III in Cleaning Operations	Qualification replaces superseded qualification: CPP31011. Total number of units required to achieve the qualification reduced from 19 to 14. Number of core units required increased from four to five. Elective	E

Release 4.0			
CPP Property Services Training Package 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		units that may be selected has decreased from 15 to nine, with the allowance of units that can be drawn in from other qualifications increased from two to three.	
		The three core units in the now deleted CPP10211 Certificate I in Cleaning Operations are now embedded in CPP30316.	
		The cleaning units in the now deleted CPP20611 Certificate II in Cleaning Operations are now revised and included in CPP30316 where appropriate.	
		Industry-nominated carpet cleaning units previously in the now deleted CPP20711 Certificate II in Carpet Cleaning Operations and CPP31111 Certificate III in Carpet Cleaning Operations have been redesigned where appropriate and included in this revised CPP30316.	
		CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work is a new unit that has been added to the core units required for the qualification.	

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP20116 Certificate II in Surveying and Spatial Information Services	CPP20112 Certificate II in Surveying and Spatial Information Services	Qualification replaces superseded qualification: CPP20112. Total number of units required to achieve	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		qualification unchanged at eight. Composition of core and elective units changed.	
CPP30216 Certificate III in Surveying and Spatial Information Services	CPP30112 Certificate III in Surveying and Spatial Information Services	Qualification replaces superseded qualification: CPP30112. Total number of units required to achieve qualification unchanged at 11. Composition of core and elective units changed. CPPSIS3021 *Visually interpret image data* and CPPSIS4039 *Design and produce maps* are revised units developed and added to elective listing.	E
CPP40316 Certificate IV in Spatial Information Services	CPP40212 Certificate IV in Spatial Information Services	Qualification replaces superseded qualification: CPP40212. Total number of units required to achieve qualification unchanged at 15. Composition of core and elective units has changed. Three new units added to elective listing: CPPSIS4040 Collect spatial data using terrestrial technologies, CPPSIS4041 Set out site and building works, and CPPSIS4039 Design and produce maps. Elective unit listing tightened by reducing number of imported and CPP common units, and by reducing duplication within native units.	E
CPP50216 Diploma of Spatial Information Services	CPP50212 Diploma of Spatial Information Services	Qualification replaces superseded qualification: CPP50212. Total number of units required to achieve qualification reduced from	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		16 to 15. Number of core units required decreased from seven to six. Elective units that may be selected unchanged at nine. Composition of core and elective units changed. Elective unit listing tightened by reducing number of imported units from 12 to nine and by reducing duplication within native units. Relevant content from the now deleted CPP60112 Diploma of Building Surveying integrated as appropriate into CPP50216 units.	
CPP40216 Certificate IV in Surveying	CPP40112 Certificate IV in Surveying	Qualification replaces superseded qualification: CPP40112. Total number of units required to achieve qualification reduced from 15 to 14. Number of core units required decreased from seven to six. Elective units that may be selected unchanged at eight. Composition of core and elective units has changed. CPPSIS4029A Collect and set out basic surveying data redeveloped into two revised core units: CPPSIS4040 Collect spatial data using terrestrial technologies and CPPSIS4041 Set out site and building works. CPPSIS4039 Design and produce maps is a new unit developed and added to elective listing.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Elective unit listing tightened by deleting imported units and reducing number of CPP common units to two.	
CPP50116 Diploma of Surveying	CPP50112 Diploma of Surveying	Qualification replaces superseded qualification: CPP50112. Total number of units required to achieve qualification unchanged at 16. Composition of core and elective units has changed. Core unit CPPSIS5050A Create engineering drawings merged with elective unit CPPSIS5056A Design road and railway to create a larger new core unit CPPSIS5065 Design basic engineering structures. Elective unit listing tightened by updating imported units and reducing their number from six to four.	E
CPP60116 Advanced Diploma of Surveying	CPP60312 Advanced Diploma of Surveying	Qualification replaces superseded qualification: CPP60312. Total number of units required to achieve qualification unchanged at nine. Entry requirement for qualification relating to CPP50116 Diploma of Surveying or its equivalent has remained. Composition of core and elective units changed. Elective unit listing tightened by removing duplication within native units. Revised equivalent units CPPSIS6021 Conduct open pit mine surveys and CPPSIS6022 Develop mine drawings included in elective listing.	E

Release 2.0			
CPP Property Services Training Package 2.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP30115 Certificate III in Urban Pest Management	CPP30911 Certificate III in Pest Management	Qualification replaces superseded qualification: CPP30911. CPPPMT3002A Assess pest management options and CPPPMT3009A Advise clients on pest management options combined due to identified duplicate content, with number of core units in qualification therefore reduced by one unit to a total of nine. Number of elective units that may be selected increased to four, with number of units allowed from outside qualification increased from one to two. Grouping of elective units removed and choice of imported units in former Group B reduced from five to the following two units: BSBSMB407 Manage a small team HLTAID003 Provide first aid.	E

Release 1.0 - March 2015 (Primary Release)			
CPP Property Services Training Package 1.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPP40115 Certificate IV in Building Design Drafting		New qualification.	

Unit mapping information

The mapping tables below detail the units of competency in the CPP Property Services Training Package with comments about their relationship to units in the CPP07 Property Services Training Package and/or earlier releases of the CPP Property Services Training Package.

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCOM4001 Manage own work, professional development and ethical behavior.		CPPHSA4018A Manage own work, professional development and ethical behaviour	Supersedes and equivalent to CPPHSA4018A Manage own work, professional development and ethical behaviour Updated to meet the Standards for Training Packages.	E
CPPCOM4002 Implement safe work practices in the property industry		CPPHSA4005A Minimise health, safety and security risks when assessing home sustainability	Supersedes and equivalent to CPPHSA4005A Minimise health, safety and security risks when assessing home sustainability. Updated to meet the Standards for Training Packages.	E
CPPHES4001 Research and assess impact of building elements on thermal performance of residential buildings.		CPPHSA4015A Assess impact of building elements on thermal performance of residential buildings	Supersedes and equivalent to CPPHSA4015A Assess impact of building elements on thermal performance of residential buildings. Updated to meet the Standards for Training Packages.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPHES4002 Advise clients on thermal performance of residential buildings.		CPPHSA4019A Inform clients about thermal performance of residential buildings	Supersedes and equivalent to CPPHSA4019A Inform clients about thermal performance of residential buildings. Updated to meet the Standards for Training Packages.	E
CPPHES4003 Operate and maintain computer system to support thermal performance assessments		CPPHSA4020A Operate computer systems to support NatHERS assessment	Supersedes and equivalent to CPPHSA4020A Operate computer systems to support NatHERS assessment. Updated to meet the Standards for Training Packages.	E
CPPHES4004 Conduct thermal performance assessment of residential buildings		CPPHSA4012A Conduct NatHERS assessment of planned residential buildings	Supersedes and equivalent to CPPHSA4012A Conduct NatHERS assessment of planned residential buildings. Updated to meet the Standards for Training Packages.	E
CPPHES4005 Assess household energy use and efficiency improvements		CPPHSA4001A Assess household energy use	Supersedes and equivalent to CPPHSA4001A Assess household energy use. Updated to meet the Standards for Training Packages.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPHES4006 Assess household water use and efficiency improvements		CPPHSA4003A Assess household water use	Supersedes and equivalent to CPPHSA4003A Assess household water use. Updated to meet the Standards for Training Packages.	E
CPPHES4007 Assess thermal performance of existing residential buildings		CPPHSA4004A Assess thermal performance of existing residences using non-rating tools and techniques	Supersedes and equivalent to CPPHSA4004A Assess thermal performance of existing residences using non-rating tools and techniques. Updated to meet the Standards for Training Packages.	E
CPPHES4008 Assess household waste generation and waste management improvements		CPPHSA4002A Assess household waste generation and management	Supersedes and equivalent to CPPHSA4002A Assess household waste generation and management. Updated to meet the Standards for Training Packages.	E
CPPHES4009 Promote the adoption of home sustainability practices		CPPHSA4007A Promote the adoption of home sustainability practices by residents	Supersedes and equivalent to CPPHSA4007A Promote the adoption of home sustainability practices by residents. Updated to meet the Standards for Training Packages.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPINV3026 Work effectively in investigative services		CPPSEC3026A Work effectively in the investigative services industry	Supersedes and is equivalent to CPPSEC3026A Work effectively in the investigative services industry. Updated to meet the Standards for Training Packages	E
CPPINV3027 Develop investigation plans		CPPSEC3027A Develop investigative plan	Supersedes and is equivalent to CPPSEC3027A Develop investigative plan. Updated to meet the Standards for Training Packages	E
CPPINV3028 Investigate and locate subjects		N/A	New	N/A
CPPINV3029 Provide quality investigative services to clients		CPPSEC3029A Provide quality investigative services to clients	Supersedes and is equivalent to CPPSEC3029A Provide quality investigative services to clients. Updated to meet the Standards for Training Packages	E
CPPINV3030 Conduct factual investigations		CPPSEC3032A Gather information by factual investigation	Supersedes and is equivalent to CPPSEC3032A Gather information by factual investigation. Updated to meet the Standards for Training Packages	E
CPPINV3031 Conduct interviews and take statements to support investigations		CPPSEC3033A Conduct interviews and take statements	Supersedes and is equivalent to CPPSEC3033A Conduct interviews and take statements. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPINV3032 Develop factual investigation reports		CPPSEC3028A Compile investigative report	Supersedes and is equivalent to CPPSEC3028A Compile investigative report. Updated to meet the Standards for Training Packages	E
CPPINV3033 Conduct covert surveillance operations		CPPSEC3030A Conduct surveillance	Supersedes and is equivalent to CPPSEC3030A Conduct surveillance. Updated to meet the Standards for Training Packages	E
CPPINV3034 Organise and operate surveillance vehicles		CPPSEC3031A Organise and operate a surveillance vehicle	Supersedes and is equivalent to CPPSEC3031A Organise and operate a surveillance vehicle. Updated to meet the Standards for Training Packages	E
CPPINV3035 Develop surveillance investigation reports		CPPSEC3028A Compile investigative report	Supersedes and is equivalent to CPPSEC3028A Compile investigative report. Updated to meet the Standards for Training Packages	E
CPPIVN4013 Undertake case management of investigations		CPPSEC4013A Undertake case management of investigations	Supersedes and is equivalent to CPPSEC4013A Undertake case management of investigations. Updated to meet the Standards for Training Packages	E
CPPSEC2021 Install security equipment and systems		CPPSEC2021A Install security equipment and systems	Supersedes and is equivalent to CPPSEC2021A Install security equipment and systems. Updated to	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			meet the Standards for Training Packages	
CPPSEC2022 Install electronic locks and locking systems		CPPSEC2022A Install mechanical lock and locking system	CPPSEC2022A Install mechanical lock and locking system. Updated to meet the Standards for Training Packages	E
CPPSEC2023 Install video surveillance systems and equipment		CPPSEC2023A Install CCTV equipment and system	Supersedes and is equivalent to CPPSEC2023A Install CCTV equipment and system. Updated to meet the Standards for Training Packages	E
CPPSEC2024 Monitor and respond to electronic information from security equipment and systems		CPPSEC2024A Implement electronic monitoring procedures	Supersedes and is equivalent to CPPSEC2024 Implement electronic monitoring procedures. Updated to meet the Standards for Training Packages	E
CPPSEC2025 Sell security products and services		CPPSEC2025A Sell security products and services	Supersedes and is equivalent to CPPSEC2025A Sell security products and services. Updated to meet the Standards for Training Packages	E
CPPSEC2026 Perform routine maintenance on security equipment and systems		CPPSEC2026A Perform routine maintenance on security equipment and system	Supersedes and is equivalent to CPPSEC2026A Perform routine maintenance on security equipment and system. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC3024 Install advanced technology security equipment and systems		CPPSEC3024A Install biometrics equipment and systems	Supersedes and is not equivalent to CPPSEC3024A Install biometrics equipment and systems. Updated to meet the Standards for Training Packages	N
CPPSEC3025 Diagnose faults in advanced technology security equipment and systems		CPPSEC3025A Identify and diagnose biometric system fault	Supersedes and is not equivalent to CPPSEC3025A Identify and diagnose biometric system fault. Updated to meet the Standards for Training Packages	N
CPPSEC3035 Recommend technical security requirements to meet client needs		CPPSEC3035A Identify technical security requirements	Supersedes and is equivalent to CPPSEC3035A Identify technical security requirements. Updated to meet the Standards for Training Packages	E
CPPSEC3036 Program and configure security equipment and systems		CPPSEC3036A Program security equipment and system	Supersedes and is equivalent to CPPSEC3036A Program security equipment and system. Updated to meet the Standards for Training Packages	E
CPPSEC3037 Test installed security equipment and systems		CPPSEC3037A Test installed security equipment and system	Supersedes and is equivalent to CPPSEC3037A Test installed security equipment and system. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC3038 Commission and decommission security equipment and systems		CPPSEC3038A Commission and decommission security equipment and system	Supersedes and is equivalent to CPPSEC3038A Commission and decommission security equipment and system. Updated to meet the Standards for Training Packages	E
CPPSEC3039 Diagnose faults in electronic security equipment and systems		CPPSEC3039A Identify and diagnose electronic security equipment and system fault	Supersedes and is equivalent to CPPSEC3039A Identify and diagnose electronic security equipment and system fault. Updated to meet the Standards for Training Packages	E
CPPSEC3040 Coordinate installation of security equipment and systems		CPPSEC3040A Plan and coordinate installation of security equipment and system	Supersedes and is equivalent to CPPSEC3040A Plan and coordinate installation of security equipment and system. Updated to meet the Standards for Training Packages	E
CPPSEC3041 Conduct routine service of security equipment and systems		CPPSEC3041A Maintain and service security equipment and system	Supersedes and is equivalent to CPPSEC3041A Maintain and service security equipment and system. Updated to meet the Standards for Training Packages	E
CPPSEC3042 Diagnose faults in video surveillance systems and equipment		CPPSEC3042A Identify and diagnose CCTV equipment and system fault	Supersedes and is equivalent to CPPSEC3042A Identify and diagnose CCTV equipment and system fault. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC3043 Establish and test electronic monitoring parameters for security equipment and systems		CPPSEC3043A Establish and set up electronic monitoring parameters	Supersedes and is equivalent to CPPSEC3043A Establish and set up electronic monitoring parameters. Updated to meet the Standards for Training Packages	E
CPPSEC3044 Conduct routine service of electronic locks and locking systems		CPPSEC3044A Maintain and repair mechanical lock and locking system	Supersedes and is equivalent to CPPSEC3044A Maintain and repair mechanical lock and locking system. Updated to meet the Standards for Training Packages	E
CPPSEC3045 Assess security equipment and systems to specify required modifications		CPPSEC3045A Determine security equipment and system modifications	Supersedes and is equivalent to CPPSEC3045A Determine security equipment and system modifications. Updated to meet the Standards for Training Packages	E
CPPSEC3046 Develop security system configurations and specifications for client sites		CPPSEC3046A Configure a security system	Supersedes and is equivalent to CPPSEC3046A Configure a security system. Updated to meet the Standards for Training Packages	E
CPPSEC3047 Provide estimate and quote on security system installations		CPPSEC3047A Provide estimate and quote on security system	Supersedes and is equivalent to CPPSEC3047A Provide estimate and quote on security system. Updated to meet the Standards for Training Packages	E
CPPSEC3058 Implement measures to secure IP		N/A	New unit	N/A

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
networked security equipment and systems				
CPPSEC4001 Manage work health and safety in the security industry		CPPSEC4001A Manage a safe workplace in the security industry	Supersedes and is equivalent to CPPSEC4001A Manage a safe workplace in the security industry. Updated to meet the Standards for Training Packages	E
CPPSEC4003 Assess and advise on security needs		CPPSEC4003A Advise on security needs	Supersedes and is equivalent CPPSEC4003A Advise on security needs. Updated to meet the Standards for Training Packages	E
CPPSEC4004 Supervise security operations		CPPSEC4004A Monitor and review security operations	Supersedes and is equivalent to CPPSEC4004A Monitor and review security operations. Updated to meet the Standards for Training Packages	E
CPPSEC4005 Facilitate security operations briefing and debriefing processes		CPPSEC4005A Facilitate workplace briefing and debriefing processes	Supersedes and is equivalent to CPPSEC4005A Facilitate workplace briefing and debriefing processes. Updated to meet the Standards for Training Packages	E
CPPSEC4006 Conduct security risk assessment of client operations		CPPSEC4006A Assess risks	Supersedes and is equivalent to CPPSEC4006A Assess risks. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC4007 Identify security threats and assess impact on client operations		CPPSEC4007A Assess threat	Supersedes and is equivalent to CPPSEC4007A Assess threat. Updated to meet the Standards for Training Packages	E
CPPSEC4008 Prepare security tender submissions		CPPSEC4008A Prepare a detailed tender	Supersedes and is equivalent to CPPSEC4008A Prepare a detailed tender. Updated to meet the Standards for Training Packages	E
CPPSEC4009 Interpret electronic information from advanced technology security systems		CPPSEC4009A Interpret information from advanced security equipment	Supersedes and is equivalent to CPPSEC4009A Interpret information from advanced security equipment. Updated to meet the Standards for Training Packages	E
CPPSEC4010 Manage monitoring centre operations		CPPSEC4010A Manage monitoring centres	Supersedes and is equivalent to CPPSEC4010A Manage monitoring centres. Updated to meet the Standards for Training Packages	E
CPPSEC4011 Manage field staff and incident response from control room		CPPSEC4011A Coordinate field staff activity from control room	Supersedes and is equivalent to CPPSEC4011A Coordinate field staff activity from control room. Updated to meet the Standards for Training Packages	E
CPPSEC4012 Assess security vulnerabilities of assets		CPPSEC4012A Identify and assess security of assets	Supersedes and is equivalent to CPPSEC4012A Identify and assess	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			security of assets. Updated to meet the Standards for Training Packages	
CPPSEC4014 Commission and decommission networked security systems		CPPSEC4014A Commission and decommission networked security system	Supersedes and is equivalent to CPPSEC4014A Commission and decommission networked security system. Updated to meet the Standards for Training Packages	E
CPPSEC4015 Maintain networked security systems		CPPSEC4015A Maintain networked security system	Supersedes and is equivalent to CPPSEC4015A Maintain networked security system. Updated to meet the Standards for Training Packages	E
CPPSEC4016 Install networked security systems		CPPSEC4016A Install networked security system	Supersedes and is equivalent to CPPSEC4016A Install networked security system. Updated to meet the Standards for Training Packages	E
CPPSEC4017 Design security system configurations and specifications		CPPSEC4017A Determine security system configurations	Supersedes and is equivalent to CPPSEC4017A Determine security system configurations. Updated to meet the Standards for Training Packages	E
CPPSEC4018 Program and configure networked security systems		CPPSEC4018A Configure security devices on IT networks	Supersedes and is equivalent to CPPSEC4018A Configure security devices on IT networks. Updated to meet the Standards for Training Packages	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC4019 Diagnose faults in networked security systems		CPPSEC4019A Identify and diagnose security systems or network fault	Supersedes and is equivalent to CPPSEC4019A Identify and diagnose security systems or network fault. Updated to meet the Standards for Training Packages	E
CPPSEC4020 Advise on advanced technology security systems and equipment to meet client needs		CPPSEC4020A Advise on the application of biometrics	Supersedes and is not equivalent to CPPSEC4020A Advise on the application of biometrics. Unit has been broadened to cover other advanced technologies in addition to biometrics. Updated to meet the Standards for Training Packages	N
CPPSEC4021 Develop standard operating procedures for advanced technology security systems		CPPSEC4021A Prepare standard operating procedures for the use of biometrics technology	Supersedes and is not equivalent to CPPSEC4021A Prepare standard operating procedures for the use of biometrics technology. Unit has been broadened to cover other advanced technologies in addition to biometrics. Updated to meet the Standards for Training Packages	N
CPPSEC5002 Coordinate security operations		CPPSEC5002A Coordinate security operations	Supersedes and is equivalent to CPPSEC5002A Coordinate security operations. Updated to meet the Standards for Training Packages	E
CPPSEC5003 Assess security risk management options		CPPSEC5003A Assess security risk management options	Supersedes and is equivalent to CPPSEC5003A Assess security risk	E

CPP Property Services Training Package 9.0	CPP Property Services Training Package 8.0	CPP07 Property Services Training Package	Comments	E/N
Release 9.0				
			management options. Updated to meet the Standards for Training Packages	
CPPSEC5004 Develop security risk management plans		CPPSEC5004A Prepare security risk management plan	Supersedes and is equivalent to CPPSEC5004A Prepare security risk management plan. Updated to meet the Standards for Training Packages	E
CPPSEC5006 Develop strategy to implement advanced technology security systems		CPPSEC5006A Determine strategy for the implementation of biometrics technology	Supersedes and is not equivalent to CPPSEC5006A Determine strategy for the implementation of biometrics technology. Unit has been broadened to cover other advanced technologies in addition to biometrics. Updated to meet the Standards for Training Packages	N
CPPSEC5008 Analyse threat environment and devise strategies to respond to active threats		New unit	New unit	N/A
CPPSEC5009 Implement communication systems to respond to active threats		New unit	New unit	N/A
CPSSEC4022 Establish and implement ethics and governance arrangements for security businesses		New unit	New unit	N/A

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CPP Property Services Training Package 9.0	CPP Property Services Training Package 8.0	CPP07 Property Services Training Package	Comments	E/N
CPSSEC4023 Implement contracting arrangements for security businesses		New unit	New unit	
CPSSEC4024 Assess security of crowded places		New unit	New unit	
CPSSEC4025 Advise on operational requirements to maintain crowded place security		New unit	New unit	
CPSSEC5005 Implement security risk management plans		CPSEC5005A Implement security risk assessment plan	Supersedes and is equivalent to CPSEC5005A Implement security risk assessment plan. Updated to meet the Standards for Training Packages	E
CPPSPS4001 Assess and treat water problems in swimming pools and spas		CPPSPS4001A Assess and treat water problems in swimming pools and spas	Supersedes and is equivalent to CPPSPS4001A Assess and treat water problems in swimming pools and spas. Updated to meet the Standards for Training Packages.	E
CPPSPS4002 Install and repair swimming pool and spa circulation and filtration systems		CPPSPS4002A Install, service and repair swimming pool and spa circulation and filtration systems	Supersedes and is equivalent to CPPSPS4002A Install, service and repair swimming pool and spa circulation and filtration systems. Title changed. Updated to meet the Standards for Training Packages.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSPS4003 Install and repair swimming pool and spa dosing systems		CPPSPS4003A Install, service and repair swimming pool and spa dosing systems	Supersedes and is equivalent to CPPSPS4003A Install, service and repair swimming pool and spa dosing systems. Title changed. Updated to meet the Standards for Training Packages.	E
CPPSPS4004 Install and repair swimming pool and spa cleaning and vacuuming systems		CPPSPS4004A Install, service and repair swimming pool and spa cleaning and vacuuming systems	Supersedes and is equivalent to CPPSPS4004A Install, service and repair swimming pool and spa cleaning and vacuuming systems. Title changed. Updated to meet the Standards for Training Packages.	E
CPPSPS4005 Install, service and repair swimming pool and spa heating systems		CPPSPS4005A Install, service and repair swimming pool and spa heating systems	Supersedes and is equivalent to CPPSPS4005A Install, service and repair swimming pool and spa heating systems. Updated to meet the Standards for Training Packages.	E
CPPSPS4006 Install, service and repair low voltage swimming pool and spa lighting systems		CPPSPS4006A Install, service and repair swimming pool and spa low voltage lighting systems	Supersedes and is equivalent to CPPSPS4006A Install, service and repair low voltage swimming pool and spa lighting systems. Title changed. Updated to meet the Standards for Training Packages.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSPS4007 Inspect, service and repair aquatic facility plant and equipment		CPPSPS4007A Inspect, service and repair aquatic facility plant and equipment	Supersedes and is equivalent to CPPSPS4007A Inspect, service and repair aquatic facility plant and equipment. Updated to meet the Standards for Training Packages.	
CPPSPS4008 Install, service and repair spas		CPPSPS4008A Install, service and repair spas	Supersedes and is equivalent to CPPSPS4008A Install, service and repair spas. Updated to meet the Standards for Training Packages.	E
CPPSPS4009 Estimate cost of swimming pool and spa products and services		CPPSPS4009A Estimate cost of swimming pool and spa products and services	Supersedes and is equivalent to CPPSPS4009A Estimate cost of swimming pool and spa products and services. Updated to meet the Standards for Training Packages.	E
CPPSPS4012 Design, install and service automated systems for swimming pools and spas		CPPSPS4012A Design, install and service automated systems for swimming pools and spas	Supersedes and is equivalent to CPPSPS4012A Design, install and service automated systems for swimming pools and spas. Updated to meet the Standards for Training Packages.	E

Release 9.0

CPP Property Services Training Package 9.0	CPP Property Services Training Package 8.0	CPP07 Property Services Training Package	Comments	E/N
CPPSPS4013 Establish maintenance plans for swimming pools and spas		CPPSPS4013A Establish maintenance plans for swimming pools and spas	Supersedes and is equivalent to CPPSPS4013A Establish maintenance plans for swimming pools and spas. Updated to meet the Standards for Training Packages.	E
CPPSPS4014 Drain and acid wash swimming pools and spas		CPPSPS4014A Drain and acid wash swimming pools and spas	Supersedes and is equivalent to CPPSPS4014A Drain and acid wash swimming pools and spas. Updated to meet the Standards for Training Packages.	E
CPPSPS4016 Advise on swimming pool and spa products and services		CPPSPS4016A Advise on swimming pool and spa products and services	Supersedes and is equivalent to CPPSPS4016A Advise on swimming pool and spa products and services. Updated to meet the Standards for Training Packages.	E
CPPSPS4017 Detect leaks in swimming pools and spas		CPPSPS4017A Detect leaks in swimming pools and spas	Supersedes and is equivalent to CPPSPS4017A Detect leaks in swimming pools and spas. Updated to meet the Standards for Training Packages.	E
CPPUPM3005 Manage pest without applying pesticides	CPPPMT3005 Manage pest without applying pesticides		Supersedes and equivalent CPPPMT3005 Manage pest without applying pesticides.	E

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CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			Updated to reflect current industry terminology, tools and equipment.	
CPPUPM3006 Manage pests by applying pesticides	CPPPMT3006 Manage pests by applying pesticides		Supersedes and equivalent CPPPMT3006 Manage pests by applying pesticides. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM3008 Inspect for and report on timber pests	CPPPMT3008 Inspect for and report on timber pests		Supersedes and equivalent CPPPMT3008 Inspect for and report on timber pests. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM3010 Control timber pests	CPPPMT3010 Control timber pests		Supersedes and equivalent CPPPMT3010 Control timber pests. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM3011 Manage organisms by applying fumigants to commodities and environments	CPPPMT3011 Manage organisms by applying fumigants to commodities and environments		Supersedes and equivalent CPPPMT3011 Manage organisms by applying fumigants to commodities and environments. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM3017 Maintain, service and repair pest management equipment	CPPPMT3017 Maintain, service and repair pest management equipment		Supersedes and equivalent CPPPMT3017 Maintain, service and repair pest management equipment.	E

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			Updated to reflect current industry terminology, tools and equipment.	
CPPUPM3018 Maintain equipment and pesticide storage area in pest management vehicles	CPPPMT3018 Maintain equipment and pesticide storage area in pest management vehicles		Supersedes and equivalent CPPPMT3018 Maintain equipment and pesticide storage area in pest management vehicles. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM3042 Install termite management systems	CPPPMT3042 Install physical termite management systems		Supersedes and equivalent CPPPMT3042 Install physical termite management systems. Updated to reflect current industry terminology, tools and equipment.	E
CPPUPM4001 Assess and select pest management vehicle and equipment	CPPPMT3026 Select pest management vehicle and equipment		Supersedes and is non-equivalent to CPPPMT3026 Select pest management vehicle and equipment. Updated to reflect current industry terminology, tools and equipment.	N
CPPUPM4002 Schedule, organise and monitor pest management operations	CPPPMT3019 Organise and monitor pest management operations CPPPMT3029 Plan and schedule pest management operations		Supersedes and is non-equivalent to CPPPMT3019 Organise and monitor pest management operations and also CPPPMT3029 Plan and schedule pest management operations.	N

Release 9.0				
CPP Property Services Training Package 9.0	**CPP Property Services Training Package 8.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			Updated to reflect current industry terminology, tools and equipment.	
CPPUPM4003 Assess and advise on pest management options for sensitive operations	CPPPMT3002 Assess, advise on options, and develop pest management plans for complex or high risk operations		Supersedes and is non-equivalent to CPPPMT3002 Assess, advise on options, and develop pest management plans for complex or high risk operations. Updated to reflect current industry terminology, tools and equipment.	N
CPPUPM4004 Assess and advise on pest management options for complex operations			New unit	
CPPUPM4005 Implement and monitor pest management plans for sensitive operations	CPPPMT3007 Implement pest management plans for complex or high risk operations		Supersedes and is non-equivalent to CPPPMT3007 Implement pest management plans for complex or high risk operations. Updated to reflect current industry terminology, tools and equipment.	N
CPPUPM4006 Implement and monitor pest management plans for complex operations			New unit	

| CPPSEC3101 Manage conflict and security risks using negotiation | CPPSEC3101 Manage conflict and security risks using negotiation | | Change to assessment conditions | |
| CPPSEC3121 Control persons using empty hand techniques | CPPSEC3121 Control persons using empty hand techniques | | Change to assessment conditions | |

| **Release 8.0** | | | | |
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP3001 Comply with ethical practice in real estate		CPPDSM3018B Identify risks to agency operations	Supersedes but is not equivalent to CPPDSM3018B Identify risks to agency operations. Updated to the Standards for Training Packages.	N
CPPREP3002 Communicate effectively to support customer service in real estate	CPPDSM3010 Meet customer needs and expectations in the property industry CPPDSM3019 Communicate with clients in the property industry		Supersedes but is not equivalent to CPPDSM3010 Meet customer needs and expectations in the property industry and CPPDSM3019 Communicate with clients in the property industry. Merged to reduce duplication.	N
CPPREP3003 Access and process property information in real estate		CPPDSM3006B	Supersedes but is not equivalent to CPPDSM3006B	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Collect and process property information	Collect and process property information and	
		CPPDSM3015B	CPPDSM3015B	
		Use and maintain property and client information databases	Use and maintain property and client information databases.	
			Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP3101 Assist in listing and marketing properties for lease		CPPDSM3001A Assist in listing properties for lease	Supersedes but is not equivalent to CPPDSM3001A Assist in listing properties for lease,	N
			CPPDSM3003A Assist in marketing properties for lease, and	
		CPPDSM3003A Assist in marketing properties for lease	CPPDSM4010A Lease property.	
		CPPDSM4010A Lease property	Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP3102 Assist in listing and marketing properties for sale		CPPDSM3002A Assist in listing properties for sale	Supersedes but is not equivalent to CPPDSM3002A	N

Release 8.0				
CPP Property Services Training Package Release 8.0	CPP Property Services Training Package 7.0	CPP07 Property Services Training Package	Comments	E/N
		CPPDSM3004A Assist in marketing properties for sale	Assist in listing properties for sale, and CPPDSM3004A Assist in marketing properties for sale. Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP3103 Assist with the sale of properties		CPPDSM3005A Assist with the sale of properties	Supersedes and is equivalent to CPPDSM3005A Assist with the sale of properties. Updated to the Standards for Training Packages.	E
CPPREP3104 Assist with maintaining and protecting condition of managed properties		CPPDSM3008A Maintain and protect condition of managed properties	Supersedes and is equivalent to CPPDSM3008A Maintain and protect condition of managed properties. Updated to the Standards for Training Packages.	E
CPPREP3105 Assist with property inspection	CPPDSM3011 Monitor building facilities	CPPDSM3014A Undertake property inspection	Supersedes but is not equivalent to CPPDSM3011 Monitor building facilities and CPPDSM3014A	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			Undertake property inspection. Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4001 Prepare for professional practice in real estate	CPPDSM3009 Maintain workplace safety in the property industry CPPDSM3016 Work in the property industry		Supersedes but is not equivalent to CPPDSM3009 Maintain workplace safety in the property industry, and CPPDSM3016 Work in the property industry. Merged to reduce duplication.	N
CPPREP4002 Access and interpret ethical practice in real estate	CPPDSM4057 Monitor a safe workplace in the property industry	CPPDSM4007A Identify legal and ethical requirements of property management to complete agency work CPPDSM4008A Identify legal and ethical requirements of property sales to complete agency work	Supersedes but is not equivalent to CPPDSM4007A Identify legal and ethical requirements of property management to complete agency work, CPPDSM4008A Identify legal and ethical requirements of property sales to complete agency work, CPPDSM4015B	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		CPPDSM4015B Minimise agency and consumer risk	Minimise agency and consumer risk, and CPPDSM4057 Monitor a safe workplace in the property industry. Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4003 Access and interpret legislation in real estate		CPPDSM4002A Apply knowledge of state or territory legislative and regulatory framework to complete agency work	Supersedes and is equivalent to CPPDSM4002A Apply knowledge of state or territory legislative and regulatory framework to complete agency work. Updated to the Standards for Training Packages.	E
CPPREP4004 Establish marketing and communication profiles in real estate		CPPDSM4005A Establish and build client-agency relationships	Supersedes and is equivalent to CPPDSM4005A Establish and build client-agency relationships. Updated to the Standards for Training Packages.	E

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP4005 Prepare to work with real estate trust accounts		CPPDSM4006A Establish and manage agency trust accounts CPPDSM4080A Work in the real estate industry	Supersedes but is not equivalent to CPPDSM4006A Establish and manage agency trust accounts and CPPDSM4080A Work in the real estate industry. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4101 Appraise property for sale or lease		CPPDSM4003A Appraise property CPPDSM4012A List property for sale CPPDSM4025A Advise on performance of asset CPPDSM4030A Appraise rural property CPPDSM4064A	Supersedes but is not equivalent to CPPDSM4003A Appraise property, CPPDSM4012A List property for sale, CPPDSM4025A Advise on performance of asset, CPPDSM4030A Appraise rural property and CPPDSM4064A Participate in research of property investment.	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Participate in research of property investment	Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4102 Market property		CPPDSM4014A Market property for sale CPPDSM4061A Obtain prospects for listing	Supersedes but is not equivalent to CPPDSM4014A Market property for sale, and CPPDSM4061A Obtain prospects for listing. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4103 Establish vendor relationships		CPPDSM4056A Manage conflict and disputes in the property industry CPPDSM4060A Negotiate sale and manage sale to completion or settlement	Supersedes but is not equivalent to CPPDSM4056A Manage conflict and disputes in the property industry and CPPDSM4060A Negotiate sale and manage sale to completion or settlement. Merged to reduce duplication. Updated to the Standards for Training Packages.	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP4104 Establish buyer relationships			New unit of competency.	
CPPREP4105 Sell property		CPPDSM4017A Negotiate effectively in property transactions

CPPDSM4021A
Sell and finalise sale of rural property by private treaty

CPPDSM4022A
Sell and finalise the sale of property by private treaty

CPPDSM4067A
Plan for and complete sale of rural property by auction

CPPDSM4078A
Sell rural property by tender | Supersedes but is not equivalent to CPPDSM4017A Negotiate effectively in property transactions,

CPPDSM4021A
Sell and finalise sale of rural property by private treaty,

CPPDSM4022A
Sell and finalise the sale of property by private treaty,

CPPDSM4067A
Plan for and complete sale of rural property by auction and

CPPDSM4078A
Sell rural property by tender.

Merged to reduce duplication. Updated to the Standards for Training Packages. | N |

Release 8.0				
CPP Property Services Training Package Release 8.0	CPP Property Services Training Package 7.0	CPP07 Property Services Training Package	Comments	E/N
CPPREP4121 Establish landlord relationships		CPPDSM4011A List property for lease CPPDSM4013A Market property for lease CPPDSM4016A Monitor and manage lease or tenancy agreement	Supersedes but is not equivalent to CPPDSM4011A List property for lease, CPPDSM4013A Market property for lease CPPDSM4016A. Monitor and manage lease or tenancy agreement. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4122 Manage tenant relationships		CPPDSM4046A Manage tenancy disputes	Supersedes but is not equivalent to CPPDSM4046A Manage tenancy disputes. Updated to the Standards for Training Packages.	N
CPPREP4123 Manage tenancy	CPPDSM4049 Implement maintenance program for managed properties		Supersedes but is not equivalent to CPPDSM4049. Implement maintenance program for managed properties. Updated to the Standards for Training Packages.	N

Release 8.0

CPP Property Services Training Package Release 8.0	CPP Property Services Training Package 7.0	CPP07 Property Services Training Package	Comments	E/N
CPPREP4124 End tenancy			New unit.	
CPPREP4125 Transact in trust accounts			New unit.	
CPPREP4141 Establish and maintain property management portfolio			New unit.	
CPPREP4142 Promote property management products and services			New unit.	
CPPREP4161 Undertake pre-auction processes			New unit.	
CPPREP4162 Conduct and complete sale by auction		CPPDSM4004A Conduct auction CPPDSM4019A Prepare for auction and complete sale	Supersedes but is not equivalent to CPPDSM4004A Conduct auction CPPDSM4019A Prepare for auction and complete sale. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4163 Complete post-auction process and contract execution			New unit of competency.	
CPPREP4171 Represent buyer in sales process		CPPDSM4001A Act as a buyer's agent	Supersedes and is equivalent to CPPDSM4001A	E

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
			Act as a buyer's agent. Updated to the Standards for Training Packages.	
CPPREP4172 Develop and promote property industry knowledge - buyer's agent			New unit.	
CPPREP4173 Complete purchase of property as buyer's agent			New unit.	
CPPREP4181 Manage onsite residential property			New unit.	
CPPREP4201 Appraise commercial property	CPPDSM4026 Analyse property and facility information	CPPDSM4032A Arrange valuation of facilities and assets	Supersedes but is not equivalent to CPPDSM4026 Analyse property and facility information and CPPDSM4032A Arrange valuation of facilities and assets. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4202 Establish and maintain vendor and lessor relationships and networks			New unit.	
CPPREP4203 Complete commercial property sale		CPPDSM4036A	Supersedes and is equivalent to CPPDSM4036A	E

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Broker sale of industrial, commercial and retail property	Broker sale of industrial, commercial and retail property. Updated to the Standards for Training Packages.	
CPPREP4204 Establish commercial property lease		CPPDSM4041A Contribute to development of a tenancy mix strategy	Supersedes but is not equivalent to CPPDSM4041A Contribute to development of a tenancy mix strategy,	N
		CPPDSM4050A Lease industrial, commercial and retail property	CPPDSM4050A Lease industrial, commercial and retail property and	
		CPPDSM4063 Participate in developing and establishing property or facility contracts	CPPDSM4063 Participate in developing and establishing property or facility contracts. Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4231 Manage commercial property maintenance	CPPDSM4042 Coordinate construction contract		Supersedes but is not equivalent to CPPDSM4042 Coordinate construction contract	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
	CPPDSM4044 Coordinate maintenance and repair of properties and facilities CPPDSM4074 Select and appoint contractors in the property industry	CPPDSM4043A Coordinate fit-out of property and facilities CPPDSM4058A Monitor service requirements in the property industry CPPDSM4059A Monitor space use in the property industry	CPPDSM4043A Coordinate fit-out of property and facilities, CPPDSM4044 Coordinate maintenance and repair of properties and facilities CPPDSM4058A Monitor service requirements in the property industry, CPPDSM4059A Monitor space use in the property industry CPPDSM4074 Select and appoint contractors in the property industry. Merged to reduce duplication. Updated to the Standards for Training Packages.	

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP4232 Manage commercial property financial reports			New unit.	
CPPREP4233 Manage lessee relationships - commercial		CPPDSM4062A Occupy space	Supersedes but is not equivalent to CPPDSM4062A Occupy space. Updated to the Standards for Training Packages.	N
CPPREP4234 Manage lessor relationships - commercial			New unit.	
CPPREP4235 End commercial property lease			New unit.	
CPPREP4261 Appraise business for sale		CPPDSM4029A Appraise business CPPDSM4079A Work in the business broking sector CPPDSM5033A Merge or acquire a business	Supersedes but is not equivalent to CPPDSM4029A Appraise business CPPDSM4079A Work in the business broking sector, CPPDSM5033A Merge or acquire a business and CPPDSM5038A Value a business.	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		CPPDSM5038A Value a business	Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4262 Establish vendor relationships in business broking			New unit.	
CPPREP4263 Manage buyer relationships in business broking			New unit.	
CPPREP4264 Manage the sales process in business broking		CPPDSM4053A List business for sale CPPDSM4069A Promote and market listed business	Supersedes but is not equivalent to CPPDSM4053A List business for sale and CPPDSM4069A Promote and market listed business. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
CPPREP4301 Confirm and market livestock for sale		CPPDSM4068A Prepare livestock for sale at saleyards CPPDSM4075A	Supersedes and is not equivalent to CPPDSM4068A Prepare livestock for sale at saleyards and CPPDSM4075A Select livestock for sale.	N

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Select livestock for sale		
			Merged to reduce duplication. Updated to the Standards for Training Packages.	
CPPREP4302 Prepare livestock for sale		CPPDSM4077A Sell livestock by private sale	Supersedes but is not equivalent to CPPDSM4077A Sell livestock by private sale. Updated to the Standards for Training Packages.	N
CPPREP4303 Establish vendor and buyer relationships in livestock sale		CPPDSM4024A Advise clients on livestock sale and purchase options	Supersedes but is not equivalent to CPPDSM4024A Advise clients on livestock sale and purchase options. Updated to the Standards for Training Packages.	N
CPPREP4304 Complete sales process - livestock			New unit.	
CPPREP4501 Prepare to complete the sales process - off the plan properties			New unit.	
CPPREP4502 Support providers of social and community housing			New unit.	

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP4503 Present at hearings in real estate	CPPDSM4020 Present at tribunals		Supersedes and is equivalent to CPPDSM4020 Present at tribunals. Updated to meet industry currency.	E
CPPREP4504 Deliver presentations to clients in real estate		CPPDSM4018A Prepare and present property reports	Supersedes but is not equivalent to CPPDSM4018A Prepare and present property reports. Updated to the Standards for Training Packages.	N
CPPREP4505 Value goods, chattels, plant and equipment		CPPDSM4033A Assess and value goods, chattels, plant and equipment	Supersedes and is equivalent to CPPDSM4033A Assess and value goods, chattels, plant and equipment. Updated to the Standards for Training Packages.	E
CPPREP4506 Manage offsite and lone worker safety in real estate			New unit.	
CPPREP4507 Provide property sustainability information in real estate			New unit.	
CPPREP4508 Conduct livestock auction		CPPDSM4039A	Supersedes and is equivalent to CPPDSM4039A	E

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Conduct livestock sale by auction	Conduct livestock sale by auction. Updated to the Standards for Training Packages.	
CPPREP4509 Auction goods, chattels or equipment		CPPDSM4038A Conduct goods, chattels or equipment clearing sale or auction	Supersedes and is equivalent to CPPDSM4038A Conduct goods, chattels or equipment clearing sale or auction. Updated to the Standards for Training Packages.	E
CPPREP4510 Manage short-term or holiday letting			New unit.	
CPPREP5001 Manage compliance in the property industry	CPPDSM5009 Coordinate risk management systems in the property industry		Supersedes but is not equivalent to CPPDSM5009 Coordinate risk management systems in the property industry. Updated to meet industry currency.	N
CPPREP5002 Establish and monitor property industry trust account management practices			New unit.	
CPPREP5003 Manage ethical practice in the property industry			New unit.	

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP5004 Manage a safe workplace in the property industry	CPPDSM5018 Ensure a safe workplace in the property industry		Supersedes and is equivalent to CPPDSM5018 Ensure a safe workplace in the property industry. Updated to meet industry currency.	E
CPPREP5005 Manage teams in the property industry			New unit.	
CPPREP5006 Manage operational finances in the property industry			New unit.	
CPPREP5007 Develop a strategic business plan in the property industry		CPPDSM5012A Develop a strategic business plan in the real estate industry	Supersedes and is equivalent to CPPDSM5012A Develop a strategic business plan in the real estate industry. Updated to the Standards for Training Packages.	E
CPPREP5008 Market the property agency		CPPDSM5032A Market the agency	Supersedes and is equivalent to CPPDSM5032A Market the agency. Updated to the Standards for Training Packages.	E

Release 8.0				
CPP Property Services Training Package Release 8.0	**CPP Property Services Training Package 7.0**	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPREP5009 Develop a marketing and service strategy in real estate		CPPDSM5014A Develop property marketing and sales strategy	Supersedes and is equivalent to CPPDSM5014A Develop property marketing and sales strategy. Updated to the Standards for Training Packages.	E
CPPREP5010 Manage customer service activities in the property industry	CPPDSM5006 Coordinate customer service activities in the property industry		Supersedes but is not equivalent to CPPDSM5006 Coordinate customer service activities in the property industry, and CPPDSM5020A Manage and monitor effective client service in the real estate industry. Merged to reduce duplication. Updated to the Standards for Training Packages.	N
		CPPDSM5020A Manage and monitor effective client service in the real estate industry		
CPPREP5201 Develop and maintain commercial property market intelligence		New unit of competency.	New unit.	

Release 8.0

CPP Property Services Training Package Release 8.0	CPP Property Services Training Package 7.0	CPP07 Property Services Training Package	Comments	E/N
CPPREP5311 Develop and maintain rural property market knowledge and intelligence		CPPDSM4037A Conduct auction of rural property CPPDSM4073A Provide rural property management services CPPDSM4081A Work in the stock and station agency sector	Supersedes and is not equivalent to CPPDSM4037A Conduct auction of rural property, CPPDSM4073A Provide rural property management services and CPPDSM4081A Work in the stock and station agency sector. Merged to reduce duplication. Updated to the Standards for Training Packages.	N

Release 7.1

CPP Property Services Training Package 7.1	CPP Property Services Training Package 7.0	Comments	E/N
CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security	CPPSEC1004A Apply health care security procedures.	CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security, which now	E

		also supersedes and is equivalent to CPPSEC1004A Apply health care security procedures.	
CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations	CPPSEC1001A Identify report risk situation	CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations, which now also supersedes and is equivalent to CPPSEC1001A Identify report risk situation	E
CPPSEC2105 Provide quality services to a range of security clients	CPPSEC1002A Apply retail security procedures	CPPSEC1002A Apply retail security procedures	E
CPPSEC3116 Carry, operate and maintain semiautomatic pistols for security purposes	CPPSEC3116 Carry, operate and maintain semiautomatic pistols for security purposes	Minor change to the Knowledge Evidence.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC2101 Apply effective communication skills to maintain security	CPPSEC2001A Communicate effectively in the security industry	Supersedes and is equivalent to CPPSEC2001A Communicate effectively in the security industry. Updated to meet the Standards for Training Packages.	E
CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team	CPPSEC2003B Work effectively in the security industry CPPSEC2005A Work as part of a security team	Supersedes and is not equivalent to CPPSEC2003B Work effectively in the security industry and CPPSEC2005A Work as part of a security team. Units merged to reduce duplication and align with vocational needs.	N
CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security	CPPSEC2002A Follow workplace safety procedures in the security industry	Supersedes and is equivalent to CPPSEC2002A Follow workplace safety procedures in the security industry. Updated to meet the Standards for Training Packages.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations	CPPSEC2004B Respond to security risk situation	Supersedes and is equivalent to CPPSEC2004B Respond to security risk situation. Updated to meet the Standards for Training Packages.	E
CPPSEC2105 Provide quality services to a range of security clients	CPPSEC2006B Provide security services to clients	Supersedes and is equivalent to CPPSEC2006B Provide security services to clients. Updated to meet the Standards for Training Packages.	E
CPPSEC2106 Protect self and others using basic defensive techniques	CPPSEC2017A Protect self and others using basic defensive techniques	Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques. Updated to meet the Standards for Training Packages.	E
CPPSEC2107 Patrol premises to monitor property and maintain security	CPPSEC2015A Patrol premises	Supersedes and is equivalent to CPPSEC2015A Patrol premises. Updated to meet the Standards for Training Packages.	E
CPPSEC2108 Screen people, personal effects and items to maintain security	CPPSEC2007A Screen people CPPSEC2008A Screen items	Supersedes and is not equivalent to CPPSEC2007A Screen people and CPPSEC2008A Screen items. Units merged to reduce duplication and align with vocational needs.	N
CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises	CPPSEC2011B Control access to and exit from premises CPPSEC3017A Plan and conduct evacuation from premises	Supersedes and is not equivalent to CPPSEC2011B Control access to and exit from premises and CPPSEC3017A Plan and conduct evacuation from premises. Units merged to reduce duplication and align with vocational needs.	N
CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security	CPPSEC2012A Monitor and control individual and crowd behaviour	Supersedes and is not equivalent to CPPSEC2012A Monitor and control individual and crowd behaviour and CPPSEC2014A Operate basic security equipment.	N

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
	CPPSEC2014A Operate basic security equipment	Units merged to reduce duplication and align with vocational needs.	
CPPSEC2111 Apply security procedures to manage intoxicated persons	CPPSEC1003A Apply security procedures for the responsible service of alcohol	Supersedes and is equivalent to CPPSEC1003A Apply security procedures for the responsible service of alcohol. Updated to meet the Standards for Training Packages.	E
CPPSEC2112 Apply security procedures to remove persons from premises		New unit.	
CPPSEC2113 Escort and protect persons and valuables	CPPSEC2013A Protect valuables in transit	Supersedes and is not equivalent to CPPSEC2013A Protect valuables in transit. Significant changes made to the unit to reflect current industry needs.	N
CPPSEC2114 Monitor electronic security equipment and respond to alarm events	CPPSEC2018A Monitor electronic reporting facility	Supersedes and is equivalent to CPPSEC2018A Monitor electronic reporting facility. Updated to meet the Standards for Training Packages.	E
CPPSEC3101 Manage conflict and security risks using negotiation	CPPSEC3002A Manage conflict through negotiation	Supersedes and is equivalent to CPPSEC3002A Manage conflict through negotiation. Updated to meet the Standards for Training Packages.	E
CPPSEC3102 Maintain operational safety and security of work environment	CPPSEC3007A Maintain security of environment	Supersedes and equivalent to CPPSEC3007A Maintain security of environment. Updated to meet the Standards for Training Packages.	E
CPPSEC3103 Determine and implement response to security risk situation	CPPSEC3003A Determine response to security risk situation	Supersedes and is equivalent to CPPSEC3003A Determine response to security risk situation. Updated to meet the Standards for Training Packages.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour	CPPSEC2010A Protect safety of persons	Supersedes and is equivalent to CPPSEC2010A Protect safety of persons. Updated to meet the Standards for Training Packages.	E
CPPSEC3105 Coordinate provision of quality security services to clients	CPPSEC3006A Coordinate a quality security service to clients	Supersedes and is equivalent to CPPSEC3006A Coordinate a quality security service to clients. Updated to meet the Standards for Training Packages.	E
CPPSEC3106 Gather, organise and present security information and documentation	CPPSEC3005A Prepare and present security documentation and reports	Supersedes and is equivalent to CPPSEC3005A Prepare and present security documentation and reports. Updated to meet the Standards for Training Packages.	E
CPPSEC3107 Monitor security and coordinate response from control rooms	CPPSEC3020A Monitor security from control room	Supersedes and is equivalent to CPPSEC3020A Monitor security from control room. Updated to meet the Standards for Training Packages.	E
CPPSEC3108 Store, protect and dispose of security information	CPPSEC3012A Store and protect information	Supersedes and is not equivalent to CPPSEC3012A Store and protect information. Significant changes made to the unit to reflect current industry needs.	N
CPPSEC3109 Use and maintain security databases and compile reports	CPPSEC3021A Maintain and use security database	Supersedes and is not equivalent to CPPSEC3021A Maintain and use security database. Significant changes made to the unit to reflect current industry needs	N
CPPSEC3110 Control persons using batons	CPPSEC3014A Control persons using baton	Supersedes and is equivalent to CPPSEC3014A Control persons using baton. Updated to meet the Standards for Training Packages.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSEC3111 Restrain persons using handcuffs	CPPSEC3015A Restrain persons using handcuffs	Supersedes and is equivalent to CPPSEC3015A Restrain persons using handcuffs. Updated to meet the Standards for Training Packages.	E
CPPSEC3112 Manage training and well-being of dogs for security functions	CPPSEC3010A Manage dogs for security functions	Supersedes and is equivalent to CPPSEC3010A Manage dogs for security functions. Updated to meet the Standards for Training Packages.	E
CPPSEC3113 Handle dogs for security patrols	CPPSEC3011A Handle dogs for security patrol	Supersedes and is equivalent to CPPSEC3011A Handle dogs for security patrol. Updated to meet the Standards for Training Packages.	E
CPPSEC3114 Control security risk situations using firearms	CPPSEC3008A Control security risk situations using firearms	Supersedes and is equivalent to CPPSEC3008A Control security risk situations using firearms. Updated to meet the Standards for Training Packages.	E
CPPSEC3115 Carry, operate and maintain revolvers for security purposes		New unit.	
CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes		New unit.	
CPPSEC3117 Carry, operate and maintain shotguns for security purposes		New unit.	
CPPSEC3118 Inspect and test cash-in-transit security equipment and rectify faults	CPPSEC3052A Inspect and test cash-in-transit security equipment	Supersedes and is equivalent to CPPSEC3052A Inspect and test cash-in-transit security equipment. Updated to meet the Standards for Training Packages.	E
CPPSEC3119 Implement cash-in-transit security procedures	CPPSEC3051A Implement cash-in-transit security procedures	Supersedes and is equivalent to CPPSEC3051A Implement cash-in-transit security procedures.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Updated to meet the Standards for Training Packages.	
CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments	CPPSEC2027A Load and unload cash in transit in a secured environment CPPSEC3050A Load and unload cash-in-transit in an unsecured environment	Supersedes and is not equivalent to CPPSEC2027A Load and unload cash in transit in a secured environment and CPPSEC3050A Load and unload cash-in-transit in an unsecured environment. Units merged to reduce duplication and align with vocational needs.	N
CPPSEC3121 Control persons using empty hand techniques	CPPSEC3013A Control persons using empty hand techniques	Supersedes and is equivalent to CPPSEC3013A Control persons using empty hand techniques. Updated to meet the Standards for Training Packages.	E
CPPSEC3122 Plan provision of close protection services	CPPSEC3018A Provide for the safety of persons at risk	Supersedes and is not equivalent to CPPSEC3018A Provide for the safety of persons at risk. Significant changes made to the unit to reflect current industry needs.	N
CPPSEC3123 Implement close protection services		New unit.	
CPPSEC3124 Prepare and present evidence in court	CPPSEC3009A Prepare and present evidence in court	Supersedes and is equivalent to CPPSEC3009A Prepare and present evidence in court. Updated to meet the Standards for Training Packages.	E
CPPSEC3125 Implement security procedures to protect critical infrastructure and public assets	CPPSEC1005A Apply critical infrastructure protection procedures	Supersedes and is not equivalent to CPPSEC1005A Apply critical infrastructure protection procedures. Significant changes made to the unit to reflect current industry needs.	N
CPPSEC3126 Defend persons using spray	CPPSEC3016A Defend persons using spray	Supersedes and equivalent to CPPSEC3016A Defend persons using spray.	E

Release 7.0			
CPP Property Services Training Package 7.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Updated to meet the Standards for Training Packages.	
CPPSEC3127 Conduct security screening using x-ray equipment	CPPSEC1006A Apply x-ray image interpretation procedures	Supersedes and is equivalent to CPPSEC1006A Apply x-ray image interpretation procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3128 Conduct security screening using walk-through metal detection equipment	CPPSEC1007A Apply walk through metal detection procedures	Supersedes and is equivalent to CPPSEC1007A Apply walk through metal detection procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3129 Conduct security screening using explosive trace detection equipment	CPPSEC1009A Apply Explosive Trace Detection (ETD) procedures	Supersedes and is equivalent to CPPSEC1009A Apply Explosive Trace Detection (ETD) procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3130 Conduct security screening using hand-held metal detectors	CPPSEC1008A Apply hand-held metal detection procedures	Supersedes and is equivalent to CPPSEC1008A Apply hand-held metal detection procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3131 Select, use and maintain body armour for security purposes		New unit.	

Release 6.0			
CPP Property Services Training Package 6.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCMN3005 Complete client documentation	CPPCMN3005A Complete client documentation	Supersedes and is equivalent to CPPCMN3005A.	E

Release 6.0			
CPP Property Services Training Package 6.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Unit of competency upgraded to reflects Standards for Training Packages 2012.	
CPPDSM3009 Maintain workplace safety in the property industry	CPPDSM3009A Maintain workplace safety in the property industry	Supersedes and is equivalent to CPPDSM3009A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3001 Handle, transport and store swimming pool and spa chemicals safely	CPPSPS3001A Handle, transport and store swimming pool and spa chemicals safely	Supersedes and is equivalent to CPPSPS3001A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3002 Perform basic swimming pool and spa measurements and calculations	CPPSPS3002A Perform basic swimming pool and spa measurements and calculations	Supersedes and is equivalent to CPPSPS3002A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3003 Maintain swimming pools and spas	CPPSPS3003A Routinely maintain swimming pools and spas	Supersedes and is equivalent to CPPSPS3003A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3004 Maintain swimming pool and spa water circulation and filtration systems	CPPSPS3004A Routinely maintain swimming pool and spa water circulation and filtration systems	Supersedes and is equivalent to CPPSPS3004A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3005 Maintain swimming pool and spa dosing systems	CPPSPS3005A Routinely maintain swimming pool and spa dosing systems	Supersedes and is equivalent to CPPSPS3005A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3006 Maintain swimming pool cleaning and vacuuming systems	CPPSPS3006A Routinely maintain swimming pool and spa cleaning and vacuuming systems	Supersedes and is equivalent to CPPSPS3006A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E

Release 6.0			
CPP Property Services Training Package 6.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSPS3007 Maintain swimming pool and spa heating systems	CPPSPS3007A Routinely maintain swimming pool and spa heating systems	Supersedes and is equivalent to CPPSPS3007A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3008 Work in the swimming pool and spa servicing industry	CPPSPS3008A Work in the swimming pool and spa servicing industry	Supersedes and is equivalent to CPPSPS3008A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3009 Maintain swimming pool and spa stock	CPPSPS3009A Maintain swimming pool and spa stock	Supersedes and is equivalent to CPPSPS3009A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3010 Sell swimming pool and spa products and services	CPPSPS3010A Sell swimming pool and spa products and services	Supersedes and is equivalent to CPPSPS3010A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3011 Use and maintain business technology related to swimming pool and spa servicing	CPPSPS3011A Use and maintain business technology related to swimming pool and spa servicing	Supersedes and is equivalent to CPPSPS3011A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E
CPPSPS3012 Access and apply information from swimming pool and spa technical manuals	CPPSPS3012A Read and apply information from swimming pool and spa technical manuals	Supersedes and is equivalent to CPPSPS3012A. Unit of competency upgraded to reflects Standards for Training Packages 2012.	E

Release 5.0			
CPP Property Services Training Package R 5.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCCL2008 Clean carpeted floors		New unit.	
CPPCCL2009 Perform basic stain removal from carpets		New unit.	
CPPCLO2002 Clean hard floor surfaces		New unit.	
CPPCLO2005 Maintain glass surfaces		New unit.	
CPPCLO2011 Maintain ceiling surfaces and fittings		New unit.	
CPPCLO2014 Clean and arrange furniture and fittings		New unit.	
CPPCLO2016 Clean wet surfaces		New unit.	
CPPCLO2018 Sort, remove and recycle waste material		New unit.	
CPPCLO2032 Plan basic cleaning activities		New unit.	
CPPCLO2034 Maintain storage area and cleaning equipment		New unit.	
CPPCLO2036 Maintain external surfaces		New unit.	
CPPCLO2042 Clean surfaces using microfibre equipment		New unit.	
CPPCLO2045 Clean rooms for guests and residents		New unit.	

CPPCMN2002 Participate in workplace safety arrangements	CPPCMN2002A Participate in workplace safety arrangements	Supersedes and is equivalent to CPPCMN2002A. Minor changes to performance criteria, Knowledge Evidence, and inclusion of Foundation Skills.	E
CPPCMN2004 Provide basic client service		New unit.	

Release 4.1
Updated training package with new imported unit CPCCWHS1001 Prepare to work safely in the construction industry replacing superseded CPCCOHS1001A Work safely in the construction industry.

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCLO3012 Repair and reinstall carpets	CPPCCL2006A Identify carpet fibre and construction CPPCCL3011A Perform carpet repair and reinstallation CPPCCL3012A Perform carpet colour repair and reinstallation	Single unit replaces combined content of three superseded units: CPPCCL2006A, CPPCCL3011A and CPPCCL3012A. Minor changes to elements, performance criteria and assessment requirements to remove duplication and improve clarity.	E
CPPCLO3013 Clean window coverings	CPPCLO3013A Clean window coverings	Supersedes and is equivalent to CPPCLO3013A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3014 Maintain clean-room environments	CPPCLO3014A Maintain clean-room environments	Supersedes and is equivalent to CPPCLO3014A.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor changes to elements, performance criteria and assessment requirements for clarity.	
CPPCLO3015 Treat complex carpet stains	CPPCCL3015A Perform advanced stain removal	Supersedes and is equivalent to CPPCCL3015A. Change to title. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3016 Apply topical treatments to carpets	CPPCCL3016A Apply topical treatments	Supersedes and is equivalent to CPPCCL3016A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3017 Clean wet areas	CPPCLO2017A Clean wet areas	Supersedes and is equivalent to CPPCLO2017A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3018 Clean and maintain furniture and fittings	CPPCLO2015A Maintain furniture, fittings and room dressing CPPCLO3016A Wash furniture and fittings	Single unit replaces combined content of two superseded units: CPPCLO2015A and CPPCLO3016A. Minor changes to elements, performance criteria and assessment requirements for clarity. Performance criteria 2.2 and 3.1 added for use of drop sheets, and 2.4 and 3.3 for checking that fittings are in working order.	E
CPPCLO3019 Remove waste and recyclable materials	CPPCLO2019A Sort and remove waste and recyclable materials	Supersedes and is equivalent to CPPCLO2019A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3020 Pressure wash and clean surfaces	CPPCLO3020A Clean using pressure washing	Supersedes and is equivalent to CPPCLO3020A. Change to title. Minor changes to elements, performance criteria and assessment requirements for clarity.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCLO3021 Clean industrial machinery	CPPCLO3021A Clean industrial machinery	Supersedes and is equivalent to CPPCLO3021A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3024 Clean fabric upholstery	CPPCCL3014A Clean fabric upholstery	Supersedes and is equivalent to CPPCCL3014A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3029 Inspect sites prior to carpet cleaning	CPPCCL3019A Inspect sites prior to cleaning or treatment	Supersedes and is equivalent to CPPCCL3019A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3030 Develop a plan to mitigate water damage and restore carpets	CPPCCL3018A Inspect sites with water damage CPPCCL3020A Develop a plan to mitigate water damage and restore carpet	Single unit replaces combined content of two superseded units: CPPCCL3018A and CPPCCL3020A. Significant changes to elements, performance criteria and assessment requirements to remove duplication and increase clarity.	N
CPPCLO3035 Maintain cleaning storage areas	CPPCLO2035A Maintain cleaning storage areas	Supersedes and is equivalent to CPPCLO2035A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3036 Clean at heights	CPPCLO3036A Clean at high levels	Supersedes and is equivalent to CPPCLO3036A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3037 Clean external surfaces	CPPCLO2037A Clean external surfaces	Supersedes and is equivalent to CPPCLO2037A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCLO3038 Clean food-handling areas	CPPCLO3038A Clean food-handling areas	Supersedes and is equivalent to CPPCLO3038A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3040 Clean ceiling surfaces and fittings	CPPCLO2010A Clean ceiling surfaces and fittings	Supersedes and is equivalent to CPPCLO2010A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3043 Clean using microfibre and chemical-free techniques	CPPCLO2043A Clean using microfibre techniques	Supersedes and is equivalent to CPPCLO2043A. Minor changes to title, elements, performance criteria and assessment requirements to remove need to communicate benefits to clients.	E
CPPCLO3044 Prepare rooms for guests and residents	CPPCLO2044A Prepare rooms for guests and residents	Supersedes and is equivalent to CPPCLO2044A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3045 Clean high-touch surfaces	CPPCLO3044A Clean using steam sanitising techniques	Supersedes but is not equivalent to CPPCLO3044A. Significant changes to title, elements, performance criteria and assessment requirements to remove references to use of steam and sanitisation and the need to communicate benefits to clients.	N
CPPCLO4001 Induct cleaning staff		New unit.	
CPPCLO4002 Develop, implement and monitor new cleaning techniques		New unit.	
CPPCLO4003 Manage cleaning equipment maintenance and supply		New unit.	

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCLO4022 Schedule and monitor cleaning tasks	CPPCLO4022A Organise and monitor cleaning operations	Supersedes and is equivalent to CPPCLO4022A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO4024 Manage the supply of cleaning stores to the work site	CPPCLO4024A Control the supply of resources to the work site	Supersedes and is equivalent to CPPCLO4024A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO4025 Provide quotation for cleaning services	CPPCLO4025A Provide quotation for cleaning services	Supersedes and is equivalent to CPPCLO4025A. Minor changes to performance criteria and assessment requirements for clarity.	E
CPPCMN3004 Respond to enquiries and complaints	CPPCMN3004A Respond to enquiries and complaints	Supersedes and is equivalent to CPPCMN3004A. Minor changes to elements and performance criteria for clarity; edited content added to element 6, and element 7 deleted. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPCMN3007 Support leadership in the workplace	CPPCLO3039A Support leadership in the workplace	Supersedes and is equivalent to CPPCLO3039A. Minor change to performance criterion 2.5 and assessment requirements for clarity. Cleaning-specific content removed to enable unit to be recoded as common.	E
CPPCMN4001 Develop workplace policies and procedures for sustainability	CPPCMN4001B Develop workplace policies and procedures for sustainability	Supersedes and is equivalent to CPPCMN4001B. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCMN4004 Develop and manage client relations	CPPCMN4004B Facilitate effective client relationships	Supersedes and is equivalent to CPPCMN4004B.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor changes to title, elements, performance criteria and assessment requirements for clarity.	
CPPCMN4007 Manage workplace safety arrangements	CPPCMN4007A Manage workplace safety arrangements	Supersedes and is equivalent to CPPCMN4007. Changes to assessment requirements for clarity.	E
CPPCMN4008 Read plans, drawings and specifications for residential buildings	CPPCMN4008A Read and extract information from plans, drawings and specifications for residential buildings	Supersedes and is equivalent to CPPDSM4008A. Change to title for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages. Types of plans broadened to include lot and common property plans relevant to strata community schemes.	E
CPPCMN4009 Develop team understanding of and commitment to sustainability	CPPCMN4009A Develop team understanding of and commitment to sustainability	Supersedes and is equivalent to CPPCMN4009A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM3007 Identify risks and opportunities in the property industry	CPPDSM3007B Identify risks and opportunities in the property industry	Supersedes and is equivalent to CPPDSM3007B. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM3009 Maintain workplace safety in the property industry	CPPDSM3009A Maintain workplace safety in the property industry	Supersedes and is equivalent to CPPDSM3009A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPDSM3010 Meet customer needs and expectations in the property industry	CPPDSM3010B Meet customer needs and expectations in the property industry	Supersedes and is equivalent to CPPDSM3010B. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM3011 Monitor building facilities	CPPDSM3011B Monitor building facilities	Supersedes and is equivalent to CPPDSM3011B. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM3016 Work in the property industry	CPPDSM3016A Work in the property industry	Supersedes and is equivalent to CPPDSM3016A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM3017 Work in the strata community management sector	CPPDSM3017A Work in the strata community management sector	Unit replaces superseded non-equivalent unit: CPPDSM3017A. New elements and performance criteria to provide clarity and better reflect industry practice. Range of conditions, foundation skills and assessment requirements added in line with changes to elements and performance criteria and Standards for Training Packages.	N
CPPDSM3019 Communicate with clients in the property industry	CPPDSM3019B Communicate with clients as part of agency operations	Supersedes and is equivalent to CPPDSM3019B. Change to title to clarify relevance across property industry. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPDSM3020 Source and extract information from strata plans		New unit.	
CPPDSM3021 Collect and process information relevant to strata communities		New unit.	
CPPDSM4009 Interpret legislation to complete work in the property industry	CPPDSM4009B Interpret legislation to complete agency work	Supersedes and is equivalent to CPPDSM4009B. Change to title to clarify relevance across property industry. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4020 Present at tribunals	CPPDSM4020A Present at tribunals	Supersedes and is equivalent to CPPDSM4020A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4026 Analyse property and facility information	CPPDSM4026A Analyse property and facility information	Supersedes and is equivalent to CPPDSM4026A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4027 Analyse resource use in building operations	CPPDSM4027A Analyse resource use in building operations	Supersedes and is equivalent to CPPDSM4027A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPDSM4028 Identify and analyse risks and opportunities in the property industry	CPPDSM4028A Identify and analyse risks and opportunities in the property industry	Supersedes and is equivalent to CPPDSM4028A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4031 Arrange lease of space	CPPDSM4031A Arrange lease of space	Supersedes and is equivalent to CPPDSM4031A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4034 Negotiate and implement strata community management agreement	CPPDSM4034A Negotiate and implement strata community management agreement	Supersedes but is not equivalent to CPPDSM4034A. Significant changes to elements and performance criteria to reflect industry practice and for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	N
CPPDSM4040 Contribute to asset life cycle maintenance strategy	CPPDSM4040A Contribute to life cycle maintenance strategy	Supersedes and is equivalent to CPPDSM4040A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4042 Coordinate construction contract	CPPDSM4042A Coordinate construction contract	Supersedes and is equivalent to CPPDSM4042A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4044 Coordinate maintenance and repair of properties and facilities	CPPDSM4044A Coordinate maintenance and repair of properties and facilities	Supersedes and is equivalent to CPPDSM4044A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		assessment requirements added in line with Standards for Training Packages.	
CPPDSM4045 Facilitate meetings in the property industry	CPPDSM4045A Facilitate meetings in the property industry	Supersedes and is equivalent to CPPDSM4045A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4047 Implement and monitor procurement process	CPPDSM4047A Implement and monitor procurement process.	Supersedes and is equivalent to CPPDSM4047A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4048 Implement customer service strategies in the property industry	CPPDSM4048B Implement customer service strategies in the property industry	Supersedes and is equivalent to CPPDSM4048B. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4049 Implement maintenance program for managed properties	CPPDSM4049A Implement maintenance plan for managed properties	Supersedes and is equivalent to CPPDSM4049A. Minor change to title, elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4055 Maintain asset management system	CPPDSM4055A Maintain asset management system	Supersedes and is equivalent to CPPDSM4055A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4056 Manage conflicts and disputes in the property industry	CPPDSM4056A Manage conflicts and disputes in the property industry	Supersedes and is equivalent to CPPDSM4056A.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	
CPPDSM4057 Monitor a safe workplace in the property industry	CPPDSM4057A Monitor a safe workplace in the property industry	Supersedes and is equivalent to CPPDSM4057A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4063 Participate in developing and establishing property or facility contracts	CPPDSM4063A Participate in developing and establishing property or facilities contracts	Supersedes and is equivalent to CPPDSM4063A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4066 Plan and coordinate property and facility inspection	CPPDSM4066A Plan and coordinate property and facility inspection	Supersedes and is equivalent to CPPDSM4066A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4071 Promote process improvement in the property industry	CPPDSM4071A Promote process improvement in the property industry	Supersedes and is equivalent to CPPDSM4071A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4072 Provide leadership in the property industry	CPPDSM4072A Provide leadership in the property industry	Supersedes and is equivalent to CPPDSM4072A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPDSM4074 Select and appoint contractors in the property industry	CPPDSM4074A Select and appoint contractors in the property industry	Supersedes and is equivalent to CPPDSM4074A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM4082 Monitor service requirements of owners and occupiers in strata communities		New unit.	
CPPDSM4083 Terminate strata community		New unit.	
CPPDSM4084 Administer insurance for strata communities		New unit.	
CPPDSM4085 Handle strata community funds held on trust		New unit.	
CPPDSM4086 Oversee preparation of strata community budgets		New unit.	
CPPDSM4087 Facilitate operation of owners' committee		New unit.	
CPPDSM5006 Coordinate customer service activities in the property industry	CPPDSM5006A Coordinate customer service activities in the property industry	Supersedes and is equivalent to CPPDSM5006A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPDSM5007 Coordinate construction or renovation of facilities	CPPDSM5007A Coordinate construction or renovation of facilities	Supersedes and is equivalent to CPPDSM5007A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5009 Coordinate risk management systems in the property industry	CPPDSM5009A Coordinate risk management system in the property industry	Supersedes and is equivalent to CPPDSM5009A. Very minor change to title. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5018 Ensure a safe workplace in the property industry	CPPDSM5018A Ensure a safe workplace in the property industry	Supersedes and is equivalent to CPPDSM5018A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5025 Maintain public relations in the property industry	CPPDSM5025A Maintain public relations in the property industry	Supersedes and is equivalent to CPPDSM5025A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5026 Manage a consultant property project team	CPPDSM5026A Manage a consultant property project team	Supersedes and is equivalent to CPPDSM5026A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5027 Provide facilities and amenities for property users	CPPDSM5027A Provide facilities and amenities for property users	Supersedes and is equivalent to CPPDSM5027A. Minor changes to elements and performance criteria for clarity. Range of conditions, foundation skills and	E

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		assessment requirements added in line with Standards for Training Packages.	
CPPDSM5029 Manage client relationships and networks in the property industry	CPPDSM5029A Manage client relationships and networks in the property industry	Supersedes and is equivalent to CPPDSM5029A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5030 Manage projects in the property industry	CPPDSM5030A Manage projects in the property industry	Supersedes and is equivalent to CPPDSM5030A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPDSM5039 Meet legal requirements in managing strata communities		New unit.	
CPPDSM5040 Meet ethical and professional standards in managing strata communities		New unit.	
CPPDSM6007 Develop life cycle asset management plans	CPPDSM6007A Develop life cycle asset management plan	Supersedes and is equivalent to CPPDSM6007A. Minor changes to performance criteria for clarity. Range of conditions, foundation skills and assessment requirements added in line with Standards for Training Packages.	E
CPPCLO3001 Maintain hard floor surfaces	CPPCLO2001A Maintain hard floor surfaces	Supersedes and is equivalent to CPPCLO2001A. Minor changes to elements, performance criteria for clarity.	E
CPPCLO3002 Restore hard floor surfaces	CPPCLO3002A Restore hard floor surfaces	Single unit replaces combined content of two superseded units: CPPCLO3002A and CPPCLO3003A.	N

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
	CPPCLO3003A Replace a hard floor finish	Changes to elements, performance criteria and assessment requirements for clarity. Added performance criteria 2.4 and 3.3. Included content from CPPCLO3003A.	
CPPCLO3003 Clean using safe work practices	CPPCLO2033A Plan for safe and efficient cleaning activities CPPCMN3003A Contribute to workplace safety arrangements	Single unit replaces combined content of two superseded units: CPPCLO2033A and CPPCMN3003A. New element 4 added to cover finalising cleaning tasks. CPPCLO2033A: Performance criteria 1.3 and 1.6 addressing staff and time allocation for tasks and amending cleaning schedules, deleted Element 3 relating to work site risks deleted and covered in new unit CPPCLO3005. CPPCMN3003A: Performance criteria 4.1 and 4.2 covering identifying and providing training removed and focus changed to undertaking training and coaching programs.	N
CPPCLO3004 Maintain carpeted floors	CPPCLO2004A Maintain carpeted floors	Supersedes and is equivalent to CPPCLO2004A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work		New unit.	

Release 4.0			
CPP Property Services Training Package R 4.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPCLO3006 Clean carpets	CPPCCL2001A Use hot water extraction, CPPCCL2002A Use bonnet cleaning, CPPCCL2003A Use dry foam shampoo, CPPCCL2004A Use dry absorbent compound and CPPCCL2005A Use wet foam shampoo	Single unit replaces combined content of five superseded units: CPPCCL2001A, CPPCCL2002A, CPPCCL2003A, CPPCCL2004A and CPPCCL2005A.	N
CPPCLO3007 Remove carpet stains	CPPCCL2007A Perform basic stain removal	Supersedes but is not equivalent to CPPCCL2007A. Minor changes to title, elements, performance criteria and assessment requirements to include steps required to finalise stain removal.	N
CPPCLO3008 Mitigate carpet water damage	CPPCCL3008A Mitigate water damage	Supersedes and is equivalent to CPPCCL3008A. Minor changes to title, elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3009 Clean glass surfaces	CPPCLO2009A Clean glass surfaces	Supersedes and is equivalent to CPPCLO2009A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3010 Apply odour control to carpets	CPPCCL3010A Apply odour control to carpets	Supersedes and is equivalent to CPPCCL3010A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCLO3011 Clean using environmentally sustainable work practices	CPPCMN3001B Clean using environmentally sustainable work practices	Supersedes but is not equivalent to CPPCMN3001B. Changes to sector component of code, title, elements, performance criteria and assessment requirements to reflect needs of the cleaning sector.	N

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS2012 Assist in collecting basic spatial data	CPPSIS2012A Assist in the collection of spatial data	Supersedes but is not equivalent to CPPSIS2012A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity, better reflect industry practice, and remove the requirement to conduct operational maintenance of equipment.	N
CPPSIS2013 Store and retrieve basic spatial data	CPPSIS2013A Assist in the storage and retrieval of spatial data	Supersedes and is equivalent to CPPSIS2013A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS2015 Assist with surveying and spatial field activities	CPPSIS2015A Assist in field activity	Supersedes and is equivalent to CPPSIS2015A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS2016 Assist with load transfers	CPPSIS2016A Assist with load transfer	Supersedes but is not equivalent to CPPSIS2016A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity, better reflect industry practice, and remove the requirement to operate a vehicle.	N
CPPSIS3011 Produce basic maps	CPPSIS3011A Apply map presentation principles	Supersedes and is equivalent to CPPSIS3011A. Changes to title, elements, performance criteria and assessment requirements to better reflect industry practice.	E
CPPSIS3015 Collect basic surveying data	CPPSIS3015A Collect spatial data	Supersedes but is not equivalent to CPPSIS3015A. Changes to title, elements, performance criteria and assessment requirements to better reflect industry	N

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		practice and remove the requirement to conduct operational maintenance of equipment.	
CPPSIS3016 Provide field support services for surveying and spatial projects	CPPSIS3016A Provide field support services	Supersedes and is equivalent to CPPSIS3016A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS3018 Transfer loads	CPPSIS3018A Transfer personnel and loads	Supersedes and is equivalent to CPPSIS3018A. Changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS3019 Produce basic plans of surveys	CPPSIS3019A Perform basic drafting	Supersedes and is equivalent to CPPSIS3019A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS3020 Perform basic surveying computations	CPPSIS3020A Perform basic surveying computations	Supersedes and is equivalent to CPPSIS3020A. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS3021 Visually interpret image data		New unit.	
CPPSIS4022 Store and retrieve spatial data	CPPSIS4022A Store and retrieve spatial data	Supersedes and is equivalent to CPPSIS4022A. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS4024 Source and assess spatial data	CPPSIS4024A Collect and set out spatial data	Supersedes and is equivalent to CPPSIS4024A.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Changes to title, elements, performance criteria and assessment requirements to provide clarity and remove duplication.	
CPPSIS4025 Collect spatial data using GNSS	CPPSIS4025A Collect basic GNSS data	Supersedes and is equivalent to CPPSIS4025A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS4026 Digitally enhance and process image data	CPPSIS4026A Read and interpret image data	Supersedes but is not equivalent to CPPSIS4026A. Significant changes to title, elements, performance criteria and assessment requirements to better reflect technologies and industry practice.	N
CPPSIS4027 Organise surveying field services	CPPSIS4027A Organise field services	Supersedes and is equivalent to CPPSIS4027A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS4030 Operate surveying equipment	CPPSIS4030A Operate surveying equipment	Supersedes and is equivalent to CPPSIS4030A. Minor changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS4031 Perform surveying computations	CPPSIS4031A Perform surveying computations	Supersedes and is equivalent to CPPSIS4031A. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS4032 Conduct field surveying operations	CPPSIS4032A Plan and conduct survey expeditions	Supersedes and is equivalent to CPPSIS4032A. Significant changes to title, elements, performance criteria and assessment requirements to better reflect current industry terminology and practice.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS4034 Maintain spatial data	CPPSIS4034A Maintain spatial data	Supersedes and is equivalent to CPPSIS4034A. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS4035 Apply GIS software to solve spatial data problems	CPPSIS4035A Apply GIS software to problem-solving techniques	Supersedes and is equivalent to CPPSIS4035A. Changes to title, elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS4036 Operate spatial software applications	CPPSIS4036A Operate spatial software applications	Supersedes and is equivalent to CPPSIS4036A. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS4037 Produce computer-aided drawings	CPPSIS4037A Produce computer-aided drawings	Supersedes and is equivalent to CPPSIS4037A. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS4038 Prepare and present GIS data	CPPSIS4038A Prepare and present GIS data	Supersedes and is equivalent to CPPSIS4038A. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS4039 Design and produce maps		New unit.	
CPPSIS4040 Collect spatial data using terrestrial technologies	CPPSIS4029A Collect and set out basic surveying data	Unit replaces superseded CPPSIS4029A. Skills and knowledge relating to data set-out have been removed. Significant changes to title, elements, performance criteria and assessment requirements to focus the work outcome on spatial data collection using a total station.	N

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS4041 Set out site and building works	CPPSIS4029A Collect and set out basic surveying data	Unit replaces superseded CPPSIS4029A. Skills and knowledge relating to data collection have been removed. Significant changes to title, elements, performance criteria and assessment requirements to focus the work outcome on spatial data set-out relating to site and building works.	N
CPPSIS5031 Plan spatial data collection	CPPSIS5031A Plan spatial data collection and validation	Supersedes and is equivalent to CPPSIS5031A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5032 Capture new spatial data	CPPSIS5032A Capture new spatial data	Supersedes and is equivalent to CPPSIS5032A. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5035 Obtain and validate spatial data	CPPSIS5035A Obtain and validate spatial data	Supersedes and is equivalent to CPPSIS5035A. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5036 Integrate spatial datasets	CPPSIS5036A Integrate spatial datasets	Supersedes and is equivalent to CPPSIS5036A. Minor changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5037 Maintain spatial data systems	CPPSIS5037A Maintain complex spatial data systems	Supersedes and is equivalent to CPPSIS5037A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS5038 Develop spatial databases	CPPSIS5038A Develop a complex spatial and spatial database	Supersedes and is equivalent to CPPSIS5038A. Change to title. Minor changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5039 Plan and implement spatial projects	CPPSIS5039A Produce spatial project deliverables	Supersedes and is equivalent to CPPSIS5039A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5040 Interpret and collate spatial data	CPPSIS5040A Collate and interpret spatial data	Supersedes and is equivalent to CPPSIS5040A. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5043 Design spatial data storage systems	CPPSIS5043A Design a spatial data storage system	Supersedes and is equivalent to CPPSIS5043A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5044 Develop subdivision survey designs for local government approval	CPPSIS5044A Develop a subdivision survey design for local government approval	Supersedes and is equivalent to CPPSIS5044A. Licensing statement included relating to cadastral surveying. Minor change to title. Changes to elements and performance criteria to provide clarity. Significant changes to assessment requirements.	E
CPPSIS5046 Set out stormwater systems	CPPSIS5046A Design a stormwater system	Supersedes and is equivalent to CPPSIS5046A. Significant changes to title, elements, performance criteria and assessment requirements to remove the design focus and better reflect industry practice.	N

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS5047 Conduct GNSS surveys	CPPSIS5047A Conduct an advanced GNSS data collection and set out survey	Supersedes and is equivalent to CPPSIS5047A. Change to title. Minor changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS5048 Conduct engineering surveys	CPPSIS5048A Conduct an engineering survey	Supersedes and is equivalent to CPPSIS5048A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS5049 Plan and implement surveying projects	CPPSIS5049A Conduct an engineering surveying project	Supersedes and is equivalent to CPPSIS5049A. Significant changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5051 Apply land and planning law to surveying	CPPSIS5051A Apply land and planning law to surveying	Supersedes and is equivalent to CPPSIS5051A. Licensing statement included relating to cadastral surveying. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5052 Integrate surveying datasets	CPPSIS5052A Integrate surveying datasets	Supersedes and is equivalent to CPPSIS5052A. Minor changes to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E
CPPSIS5053 Perform advanced surveying computations	CPPSIS5053A Perform advanced surveying computations	Supersedes and is equivalent to CPPSIS5053A. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS5054 Perform geodetic surveying computations	CPPSIS5054A Perform geodetic surveying computations	Supersedes and is equivalent to CPPSIS5054A. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5057 Conduct precision surveys	CPPSIS5057A Carry out a precision survey	Supersedes and is equivalent to CPPSIS5057A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5058 Conduct geodetic surveys	CPPSIS5058A Conduct geodetic surveying	Supersedes and is equivalent to CPPSIS5058A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5060 Develop spreadsheets for spatial data	CPPSIS5060A Use complex spreadsheets for spatial information	Supersedes and is equivalent to CPPSIS5060A. Changes to title, elements, performance criteria and assessment requirements to provide clarity, remove duplication, and better reflect industry practice.	E
CPPSIS5061 Locate underground services in surveying practice	CPPSIS5061A Locate underground services in surveying practice	Supersedes and is equivalent to CPPSIS5061A. Licensing statement included. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS5062 Conduct photogrammetric mapping	CPPSIS5062A Conduct photogrammetric mapping	Supersedes and is equivalent to CPPSIS5062A. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS5064 Coordinate GIS data manipulation and analysis	CPPSIS5064A Manipulate and analyse GIS data	Supersedes and is equivalent to CPPSIS5064A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS5065 Design basic engineering structures	CPPSIS5050A Create engineering drawings CPPSIS5056A Design road and railway	Single unit replaces combined content of two superseded units: CPPSIS5050A and CPPSIS5056A. Two units merged into one work outcome covering the skills and knowledge required to use surveying methods to create drawings for basic engineering structures. Specialised design aspects have been removed.	N
CPPSIS6021 Conduct open pit mine surveys	CPPSIS6021A Conduct open mine pit surveying	Supersedes and is equivalent to CPPSIS6021A. Minor change to title. Licensing statement included relating to mining surveying. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6022 Produce mine drawings	CPPSIS6022A Create mine drawings	Supersedes and is equivalent to CPPSIS6022A. Licensing statement included relating to mining surveying. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6025 Apply quality control measures to spatial products and services	CPPSIS6025A Apply quality control measures to spatial information services industry	Supersedes and is equivalent to CPPSIS6025A. Minor change to title. Change to elements, performance criteria and assessment requirements to provide clarity and remove duplication.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS6031 Design basic mines	CPPSIS6031A Carry out basic mine design	Supersedes and is equivalent to CPPSIS6031A. Licensing statement included relating to mining surveying. Minor changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6032 Conduct advanced GNSS control surveys	CPPSIS6032A Conduct an advanced GNSS control survey	Supersedes and is equivalent to CPPSIS6032A. Minor change to title. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6033 Conduct underground mine surveys	CPPSIS6033A Conduct underground mine surveying	Supersedes and is equivalent to CPPSIS6033A. Licensing statement included relating to mining surveying. Minor change to title. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6034 Conduct mining geology operations	CPPSIS6034A Conduct mining geology operations	Supersedes and is equivalent to CPPSIS6034A. Licensing statement included relating to mining surveying. Significant changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E
CPPSIS6035 Conduct complex engineering set-out surveys	CPPSIS6035A Conduct complex engineering set out surveys	Supersedes and is equivalent to CPPSIS6035A. Changes to elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice and technologies.	E

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPSIS6036 Monitor engineering structures	CPPSIS6036A Monitor complex engineering surveying structures	Supersedes and is equivalent to CPPSIS6036A. Changes to title, elements, performance criteria and assessment requirements to provide clarity and better reflect industry practice.	E
CPPSIS6037 Conduct advanced remote sensing analysis	CPPSIS6037A Conduct advanced remote sensing analysis	Supersedes and is equivalent to CPPSIS6037A. Minor changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS6040 Develop 2-D and 3-D terrain visualisations	CPPSIS6040A Develop 2-D and 3-D terrain visualisations	Supersedes and is equivalent to CPPSIS6040A. Minor changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPSIS6041 Compile mine survey plans	CPPSIS6041A Compile mine survey plan	Supersedes and is equivalent to CPPSIS6041A. Licensing statement included relating to mining surveying. Changes to elements, performance criteria and assessment requirements to provide clarity.	E
CPPCMN4002 Implement and monitor environmentally sustainable work practices	CPPCMN4002B Implement and monitor environmentally sustainable work practices	Supersedes and is equivalent to CPPCMN4002A. Minor changes to elements, performance criteria and assessment requirements for clarity.	E
CPPCMN4003 Establish, develop and monitor teams	CPPCMN4005A Facilitate effective teamwork CPPCMN4006A Facilitate effective workplace relationships	Unit replaces two superseded units: CPPCMN4005A and CPPCMN4006A. Minor changes to elements, performance criteria and assessment requirements to remove duplication and improve clarity.	E
CPPCMN3006 Provide effective client service	CPPCMN2003A Provide effective client service	Supersedes but is not equivalent to CPPCMN2003A.	N

Release 3.0			
CPP Property Services Training Package 3.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor change to title. Significant changes to elements, performance criteria and assessment requirements to include need to obtain client agreement to provide service and need to obtain human resources to deliver service. Elements 5 and 7 deleted.	

Release 2.0			
CPP Property Services Training Package	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPPMT3002 Assess, advise on options, and develop pest management plans for complex or high-risk operations	CPPPMT3002A Assess pest management options CPPPMT3009A Advise clients on pest management options	Single unit replaces combined content of two superseded units: CPPPMT3002A and CPPPMT3009A. Minor changes to elements and performance criteria for increased clarity. Performance criteria 5.3 and 5.4 deleted. New element 6 relating to providing advice to the client added - covering PC5.3 and 5.4, and content from the now superseded CPPPMT3009A. Changes to required skills and knowledge, range of conditions and assessment requirements. * Refer to comment at table end for information relevant to recognition of prior learning (RPL) for holders of CPPPMT3009A.	E
CPPPMT3005 Manage pests without applying pesticides	CPPPMT3005A Modify environment to manage pests	Supersedes and is equivalent to CPPPMT3005A.	E

Release 2.0			
CPP Property Services Training Package	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor changes to elements and performance criteria for increased clarity. Change to element 1 incorporating performance criteria 2.1, 2.2 and 2.3. Changes to required skills and knowledge, range of conditions and assessment requirements.	
CPPPMT3006 Manage pests by applying pesticides	CPPPMT3006A Apply pesticides to manage pests	Supersedes and is equivalent to CPPPMT3006A. Minor changes to elements and performance criteria for increased clarity. Change to element 1 incorporating performance criteria 2.1, 2.2 and 2.3. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3007 Implement pest management plans for complex or high-risk operations	CPPPMT3007A Implement pest management plans	Supersedes and is equivalent to CPPPMT3007A. Very minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3008 Inspect for and report on timber pests	CPPPMT3008A Inspect and report on timber pests	Supersedes and is equivalent to CPPPMT3008A. Very minor changes to performance criteria for increased clarity. Performance criterion 3.4 added to cover requirements for further inspections in range of conditions. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3010 Control timber pests	CPPPMT3010A Control timber pests	Supersedes and is equivalent to CPPPMT3010A.	E

Release 2.0			
CPP Property Services Training Package	**CPP07 Property Services Training Package**	**Comments**	**E/N**
		Minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	
CPPPMT3011 Manage organisms by applying fumigants to commodities and environments	CPPPMT3011A Conduct fumigation	Supersedes and is equivalent to CPPPMT3011A. Very minor changes to performance criteria for increased clarity. Performance criterion 4.6 added. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3017 Maintain, service and repair pest management equipment	CPPPMT3017A Repair and maintain service equipment	Supersedes and is equivalent to CPPPMT3017A. Very minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3018 Maintain equipment and pesticide storage area in pest management vehicles	CPPPMT3018B Maintain equipment and chemical storage areas	Supersedes and is equivalent to CPPPMT3018B. Minor changes to performance criteria for increased clarity, particularly in regard to on-vehicle storage area only. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3019 Organise and monitor pest management operations	CPPPMT3019A Organise and monitor pest management operations	Supersedes and is equivalent to CPPPMT3019A. Very minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E

Release 2.0			
CPP Property Services Training Package	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPPMT3026 Select pest management vehicle and equipment	CPPPMT3026A Select and obtain pest management vehicles, equipment and materials	Supersedes and is equivalent to CPPPMT3026A. Very minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3029 Plan and schedule pest management operations	CPPPMT3029A Plan and schedule pest management operations	Supersedes and is equivalent to CPPPMT3029A. Very minor edits to performance criteria. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3042 Install physical termite management systems	CPPPMT3042A Install physical termite barriers	Supersedes and is equivalent to CPPPMT3042A. Very minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E
CPPPMT3043 Prepare and present pest management proposals for complex or high-risk operations	CPPPMT3043A Prepare and present pest management proposals	Supersedes and is equivalent to CPPPMT3043A. Minor changes to performance criteria for increased clarity. Changes to required skills and knowledge, range of conditions and assessment requirements.	E

Release 1.0			
CPP Property Services Training Package 1.0	**CPP07 Property Services Training Package**	**Comments**	**E/N**
CPPBDN4001 Research and evaluate construction materials and methods for building design projects		New unit.	
CPPBDN4002 Research and apply compliance requirements to technical construction documentation		New unit.	
CPPBDN4003 Collect, apply and store building design project information		New unit.	
CPPBDN4004 Set up BIM-capable software and files for building design drafting projects		New unit.	
CPPBDN4005 Review and report structural integrity of building designs		New unit.	
CPPBDN4006 Import and transpose information from external sources into digital building design drawings		New unit.	
CPPBDN4007 Store and retrieve building design documentation		New unit.	
CPPBDN4008 Produce digital building design concept drawings		New unit.	
CPPBDN4009 Analyse building design drawings and review findings		New unit.	
CPPBDN4010 Prepare documentation for planning approval		New unit.	

CPPBDN4011 Prepare documentation for building approval		New unit.	
CPPBDN4012 Provide support to project building designers		New unit.	
CPPBDN4013 Produce construction detail drawings		New unit.	

Imported units of competency

Imported Unit Code	Imported Unit Title	Training Package
AHCCHM304	Transport and store chemicals	AHC Agriculture, Horticulture and Conservation and Land Management
AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases	AHC Agriculture, Horticulture and Conservation and Land Management
AHCCHM404	Develop procedures to minimise risks in the use of chemicals	AHC Agriculture, Horticulture and Conservation and Land Management
AHCCHM405	Plan and implement a chemical use program	AHC Agriculture, Horticulture and Conservation and Land Management
AHCLPW404	Produce maps for land management purposes	AHC Agriculture, Horticulture and Conservation and Land Management
AHCPMG312	Apply poison baits for vertebrate pest control in rural and environmental landscapes	AHC Agriculture, Horticulture and Conservation and Land Management
AHCPMG413	Define the pest problem	AHC Agriculture, Horticulture and Conservation and Land Management
BSBADM409	Coordinate business resources	BSB Business Services
BSBADM502	Manage meetings	BSB Business Services
BSBADV507	Develop a media plan	BSB Business Services
BSBAUD402	Participate in a quality audit	BSB Business Services
BSBAUD501	Initiate a quality audit	BSB Business Services
BSBAUD503	Lead a quality audit	BSB Business Services
BSBAUD504	Report on a quality audit	BSB Business Services
BSBCMM401	Make a presentation	BSB Business Services
BSBCOM406	Conduct work within a compliance framework	BSB Business Services
BSBCUE302	Deploy customer service field staff	BSB Business Services
BSBCUE304	Provide sales solutions to customers	BSB Business Services
BSBCUE309	Develop product and service knowledge for customer engagement operation	BSB Business Services
BSBCUS201	Deliver a service to customers	BSB Business Services
BSBCUS301	Deliver and monitor a service to customers	BSB Business Services

Imported Unit Code	Imported Unit Title	Training Package
BSBCUS401	Coordinate implementation of customer service strategies	BSB Business Services
BSBCUS402	Address customer needs	BSB Business Services
BSBCUS501	Manage quality customer service	BSB Business Services
BSBDIV301	Work effectively with diversity	BSB Business Services
BSBFIA301	Maintain financial records	BSB Business Services
BSBFIA304	Maintain a general ledger	BSB Business Services
BSBFIA412	Report on financial activity	BSB Business Services
BSBFIM501	Manage budgets and financial plans	BSB Business Services
BSBFLM303	Contribute to effective workplace relationships	BSB Business Services
BSBFLM303	Contribute to effective workplace relationships	BSB Business Services
BSBFLM305	Support operational plan	BSB Business Services
BSBFLM306	Provide workplace information and resourcing plans	BSB Business Services
BSBFLM309	Support continuous improvement systems and processes	BSB Business Services
BSBFLM311	Support a workplace learning environment	BSB Business Services
BSBFLM312	Contribute to team effectiveness	BSB Business Services
BSBHRM405	Support the recruitment, selection and induction of staff	BSB Business Services
BSBHRM505	Manage remuneration and employee benefits	BSB Business Services
BSBHRM513	Manage workforce planning	BSB Business Services
BSBHRM604	Manage employee relations	BSB Business Services
BSBINN301	Promote innovation in a team environment	BSB Business Services
BSBITS411	Maintain and implement digital technology	BSB Business Services
BSBITU309	Produce desktop published documents	BSB Business Services
BSBLDR402	Lead effective workplace relationships	BSB Business Services
BSBLDR403	Lead team effectiveness	BSB Business Services
BSBLDR513	Communicate with influence	BSB Business Services
BSBLED401	Develop teams and individuals	BSB Business Services
BSBMGT402	Implement operational plan	BSB Business Services

Imported Unit Code	Imported Unit Title	Training Package
BSBMGT403	Implement continuous improvement	BSB Business Services
BSBMGT502	Manage people performance	BSB Business Services
BSBMGT517	Manage operational plan	BSB Business Services
BSBMGT605	Provide leadership across the organisation	BSB Business Services
BSBMGT616	Develop and implement strategic plans	BSB Business Services
BSBMKG507	Interpret market trends and developments	BSB Business Services
BSBPMG522	Undertake project work	BSB Business Services
BSBREL401	Establish networks	BSB Business Services
BSBRES411	Analyse and present research information	BSB Business Services
BSBRKG304	Maintain business records	BSB Business Services
BSBRSK401	Identify risk and apply risk management processes	BSB Business Services
BSBRSK501	Manage risk	BSB Business Services
BSBSMB301	Investigate micro business opportunities	BSB Business Services
BSBSMB305	Comply with regulatory, taxation and insurance requirements for the micro business	BSB Business Services
BSBSMB401	Establish legal and risk management requirements of small business	BSB Business Services
BSBSMB402	Plan small business finances	BSB Business Services
BSBSMB403	Market the small business	BSB Business Services
BSBSMB404	Undertake small business planning	BSB Business Services
BSBSMB405	Monitor and manage small business operations	BSB Business Services
BSBSMB407	Manage a small team	BSB Business Services
BSBSMB417	Recruit staff	BSB Business Services
BSBSMB420	Evaluate and develop small business operations	BSB Business Services
BSBSMB421	Manage small business finances	BSB Business Services
BSBSUS201	Participate in environmentally sustainable work practices	BSB Business Services
BSBSUS401	Implement and monitor environmentally sustainable work practices	BSB Business Services
BSBSUS406	Identify and apply sustainability rating tools	BSB Business Services

Imported Unit Code	Imported Unit Title	Training Package
BSBWHS302	Apply knowledge of WHS legislation in the workplace	BSB Business Services
BSBWOR202	Organise and complete daily work activities	BSB Business Services
BSBWOR203	Work effectively with others	BSB Business Services
BSBWOR301	Organise personal work priorities and development	BSB Business Services
BSBWOR404	Develop work priorities	BSB Business Services
BSBWOR501	Manage personal work priorities and professional development	BSB Business Services
BSBWOR502	Lead and manage team effectiveness	BSB Business Services
BSBWRK411	Support employee and industrial relations procedures	BSB Business Services
BSBWRT401	Write complex documents	BSB Business Services
CHCCCS020	Respond effectively to behaviours of concern	CHC Community Services
CPCCBC4014	Prepare simple building sketches and drawings	BSB Business Services
CPCCCM2010B	Work safely at heights	CPC08 Construction, Plumbing and Services
CPCCOHS2001A	Apply OHS requirements, policies and procedures in the construction industry.	CPC08 Construction, Plumbing and Services
CPCCWHS2001	Apply WHS requirements, policies and procedures in the construction industry	CPC Construction, Plumbing and Services
CPCCSV5011A	Apply building codes and standards to residential buildings	CPC08 Construction, Plumbing and Services
CPCCWHS1001	Prepare to work safely in the construction industry	CPC Construction and Plumbing Services
CPCCWHS2001	Apply WHS requirements, policies and procedures in the construction industry	CPC Construction, Plumbing and Services
CPCSUS5002	Develop action plans to retrofit existing buildings for energy efficiency	CPC Construction, Plumbing and Services
CPPBDN5007A	Inspect and analyse sites and produce measured drawings for small-scale building design projects	CPP07 Property Services
CPPBDN5017A	Produce 2-D drawings for building design projects using CAD software	CPP07 Property Services
CPPCMN4012A	Contribute to sustainable solutions throughout a building's life cycle	CPP07 Property Services

Imported Unit Code	Imported Unit Title	Training Package
CPPCMN4013B	Operate a sustainable business	CPP07 Property Services
CPPCMN5001A	Plan for a sustainable business	CPP07 Property Services
CUAACD301	Produce drawings to communicate ideas	CUA Creative Arts and Culture
FBPAUD4003	Conduct food safety audits	FBP Food, Beverage and Pharmaceutical
FNSMCA303	Serve legal process	FNS Financial Services
FNSORG501	Develop and manage a budget	FNS Financial Services
FNSORG508	Analyse and comment on management reports	FNS Financial Services
FNSORG601	Negotiate to achieve goals and manage disputes	FNS Financial Services
HLTAID003	Apply first aid	HLT Health
HLTAID006	Provide advanced first aid	HLT Health
HLTAID007	Provide advanced resuscitation	HLT Health
HLTINF001	Comply with infection prevention and control policies and procedures	HLT Health
HLTINF003	Implement and monitor infection prevention and control policies and procedures	HLT Health
HLTWHS003	Maintain work health and safety	HLT Health
HLTWHS004	Manage work health and safety	HLT Health
ICPKNW322	Develop knowledge of the printing and graphic arts industry	ICP Printing and Graphic Arts
ICTCBL236	Install, maintain and modify customer premises communications cabling: ACMA Restricted Rule	ICT Information and Communications Technology
ICTCBL237	Install, maintain and modify customer premises communications cabling: ACMA Open Rule	ICT Information and Communications Technology
ICTCBL301	Install, terminate and certify structured cabling installation	ICT Information and Communications Technology
ICTDBS502	Design a database	ICT Information and Communications Technology
ICTICT101	Operate a personal computer	ICT Information and Communications Technology
ICTICT102	Operate word-processing applications	ICT Information and Communications Technology

Imported Unit Code	Imported Unit Title	Training Package
ICTICT105	Operate spreadsheet applications	ICT Information and Communications Technology
ICTICT203	Operate application software packages	ICT Information and Communications Technology
ICTICT210	Operate database applications	ICT Information and Communications Technology
ICTICT211	Identify and use basic current industry specific technologies	ICT Information and Communications Technology
ICTICT302	Install and optimise operating system software	ICT Information and Communications Technology
ICTICT307	Customise packaged software applications for clients	ICT Information and Communications Technology
ICTICT308	Use advanced features of computer applications	ICT Information and Communications Technology
ICTICT409	Develop macros and templates for clients using standard products	ICT Information and Communications Technology
ICTTEN201	Use electrical skills in telecommunications work	ICT Information and Communications Technology
ICTTEN202	Use hand and power tools	ICT Information and Communications Technology
ICTTEN207	Install and test internet protocol devices in convergence networks	ICT Information and Communications Technology
ICTTEN416	Install, configure and test an internet protocol network	ICT Information and Communications Technology
ICTWEB401	Design a website to meet technical requirements	ICT Information and Communications Technology
ICTWEB411	Produce basic client-side script for dynamic web pages	ICT Information and Communications Technology
ICTWEB429	Create a markup language document to specification	ICT Information and Communications Technology
ICTWHS204	Follow work health and safety and environmental policies and procedures	ICT Information and Communications Technology
LGACOMP008A	Apply conflict resolution strategies	LGA04 Local Government
MSFID4014	Produce digital models and documentation for interior design projects	MSF Furnishing
MSL934005	Contribute to the ongoing development of HACCP plans	MSL Laboratory Operations
PMAOMIR210	Control evacuation to muster point	PMA Chemical, Hydrocarbons and Refining

Imported Unit Code	Imported Unit Title	Training Package
PSPCRT007	Compile and use official notes	PSP Public Sector
PSPLND001	Investigate tenure and land use history	PSP Public Sector
PSPLND002	Compile and check survey plans	PSP Public Sector
PSPLND012	Review planning documents and environmental assessments	PSP Public Sector
PSPREG006	Produce formal record of interview	PSP Public Sector
PSPREG017	Undertake compliance audits	PSP Public Sector
PSPSEC009	Handle sensitive information	PSP Public Sector
PSPSEC010	Provide government security briefings	PSP Public Sector
PSPSEC015	Communicate security awareness	PSP Public Sector
PUAWER003B	Manage and monitor workplace emergency procedures, equipment and other resources	PUA12 Public Safety
RIISTD201D	Read and interpret maps	RII Resources and Infrastructure Industry
RIIWHS202D	Enter and work in confined spaces	RII Resources and Infrastructure Industry
SIRRINV002	Control stock	SIR Retail Services
SIRXCEG003	Build customer relationships and loyalty	SIR Retail Services s
SIRXCOM002	Work effectively in a team	SIR Retail Services s
SIRXMGT001	Supervise and support frontline team members	SIR Retail Services s
SISCAQU001	Test pool water quality	SIS Sport, Fitness and Recreation
SISCAQU003	Maintain aquatic facility plant and equipment	SIS Sport, Fitness and Recreation
SISCAQU004	Develop and implement pool water maintenance procedures	SIS Sport, Fitness and Recreation
SISCAQU005	Develop and implement aquatic facility maintenance procedures	SIS Sport, Fitness and Recreation
SISCAQU014	Operate self-contained breathing apparatus in an aquatic facility	SIS Sport, Fitness and Recreation
SISXEMR001	Respond to emergency situations	SIS Sport, Fitness and Recreation
SISXEMR002	Coordinate emergency response	SIS Sport, Fitness and Recreation
SISXRSK301A	Undertake risk analysis of activities	SIS Sport, Fitness and Recreation

Imported Unit Code	Imported Unit Title	Training Package
SISXWHS101	Follow work health and safety policies	SIS Sport, Fitness and Recreation
TAEASS301	Contribute to assessment	TAE Training and Education
TAEDEL301	Provide work skill instruction	TAE Training and Education
TAEDEL404	Mentor in the workplace	TAE Training and Education
TLIB0002	Carry out vehicle inspection	TLI Transport and Logistics
TLIC1051	Operate commercial vehicle	TLI Transport and Logistics
TLIC2025	Operate four wheel drive vehicle	TLI Transport and Logistics
TLIC3036	Apply safe car driving behaviours	TLI Transport and Logistics
TLID1001	Shift materials safely using manual handling methods	TLI Transport and Logistics

Prerequisite Units

Individual prerequisite unit requirements are specified in a unit of competency and must be assessed and awarded prior to a learner being awarded the unit that has the prerequisite.

Key work and training requirements in the industry

Simultated workplace environments

Simulated workplace environments aim to represent real workplaces in which training providers can train and assess the competency of candidates. This means that where units of competency state they can be assessed in a simulated workplace environment, realistic workplace conditions and standards, materials, activities, responsibilities, procedures, safety requirements and environmental considerations must be replicated whilst training and assessing the candidates.

Home Energy Efficiency and Sustainability

Thermal performance assessors operate under the Nationwide House Energy Rating Scheme (NatHERS) to rate the energy efficiency of a home based on its design. They use government approved software and information obtained from residential building plans and drawings to model potential consumption of energy for heating and cooling purposes and assess and certify the thermal performance of homes based on a ten-star rating system.

Home sustainability assessors provide advice to homeowners seeking to improve the efficiency, cost to run, sustainability and comfort needs of their household. They conduct on-site assessments of residences and advise on opportunities to improve comfort and to save on energy and water costs, and ways to live more sustainably in a residential environment.

Licensing requirements apply to thermal performance assessments in some states and territories. For further information, check with the relevant regulatory authority.

Real Estate

The rationale for the new CPP41419 Certificate in Real Estate Practice is based on the need to:

- streamline qualifications
- specify alignment between skill sets with areas of specialisation/job roles
- facilitate regulatory usage by outlining clear relationships to job activities
- provide a tool for direct alignment with licensing outcomes
- support issues around inconsistent licensing requirements by different jurisdictions
- ensure clear career pathways are provided.

The groups specified in the CPP41419 Certificate in Real Estate Practice are intended to align with licensing requirements.

The units packaged in the groups in the CPP41419 Certificate in Real Estate Practice are also packaged as skill sets. The table below maps the skill sets to the groups in the qualification.

Code	Title	Group in CPP41419 Certificate IV in Real Estate Practice
CPPSS00065	Residential Property Sales	Residential Property Sales
CPPSS00066	Residential Property Management	Residential Property Management

CPPSS00067	Property Management Business Development	Property Management Business Development
CPPSS00068	Auctioneering	Auctioneering
CPPSS00069	Buyer's Agent	Buyer's Agent
CPPSS00070	Onsite Property Management	Onsite Property Management
CPPSS00071	Commercial Sales and Leasing	Commercial Sales and Leasing
CPPSS00072	Commercial and Property Management	Commercial and Property Management
CPPSS00073	Business Broking	Business Broking
CPPSS00074	Stock and Station, Stock	Stock and Station, Stock
CPPSS00075	Stock and Station, Station	Stock and Station, Station
CPPSS00076	Administration Management/Office Support	Administration Management/Office Support

Note: CPPSS00076 Administration Management/Office Support is not associated with a licensing outcome.

It is the expectation of industry that graduates will specifically understand the range of 'customers' they interact with.

In the past the focus of the industry was on the 'client' i.e. the one who pays them. Usually the vendor or the landlord. There has been an evolution of thinking to more actively provide service to 'customers' such as tenants and buyers. Hence the specific separation in the PCs.

- Internal is within the business, or business network (client or customer is not critical here although there may be instances where this could be separated by direct report manager v's co-workers or other departments, particularly crossing sales and property management functions)
- Client is the one with the financial transition/contract attached (vendor/landlord)
- Customer is a user of the service, predominantly buyers and tenants but could extend to the broader community (could have a financial transaction but not with the agent)

Security

Investigative Services

The CPP30619 Certificate III in Investigative Services provides occupational specialisations in factual investigation and surveillance, and a pathway to further learning and work in investigations management.

Investigators undertaking surveillance operations are required to operate a surveillance vehicle in compliance with road and traffic laws.

Legislative, regulatory or certification requirements apply to investigative services in some states and territories. For further information, check with the relevant regulatory authority.

Security Management and Risk

Legislative, regulatory or certification requirements apply in some states and territories to the provision of advice on security solutions, strategies, protocols and procedures. For further information, check with the relevant regulatory authority.

Certificate IV Security Management

This qualification provides occupational specialisations in security business management and supervision, and a pathway to further learning and work in security risk management.

Note: some of the units of competency within this qualification and have been clustered as skill sets. The skill sets listed below are associated with occupational specialisations:

- CPPSS00096 Security Business Management
- CPPSS00097 Security Supervision.

Technical Security

Licensing, legislative or certification requirements apply to advising on, supplying, installing, maintaining, monitoring, repairing and servicing security equipment in some states and territories. For further information, check with the relevant regulatory authority.

All cabling work, including telephone, data, fire and security alarm systems cabling, that connects with the telecommunications network must be performed by a registered cabler or under the direct supervision of a registered cabler as required by the Australian Communications Media Authority (ACMA) cabling provider rules. For further information on cabling registration requirements, check with ACMA.

The CPP20319 Certificate II in Technical Security qualification may result in open cabling registration for candidates who undertake:

- ICTCBL236 Install, maintain and modify customer premises communications cabling: ACMA Restricted Rule
- ICTCBL237 Install, maintain and modify customer premises communications cabling: ACMA Open Rule
- ICTWHS204 Follow work health and safety and environmental policies and procedures
- ICTTEN201 Use electrical skills in telecommunications work.

Structured cabling registration may also be achieved by undertaking the unit ICTCBL301 Install, terminate and certify structured cabling installation.

The following six units of competency are proposed units:

- CPPSEC3004A Lead small teams in the security industry
- CPPSEC3034A Operate information gathering equipment.
- CPPSEC3048A Maintain effective relationships with security clients
- CPPSEC3049A Modify and repair security equipment and system
- CPPSEC4002A Implement effective communication techniques
- CPPSEC5007A Assess biometrics system.

There will be a teach out period of 12-months. Training provides will have to update their scope accordingly and must not enrol or train students after this 12-month period.

Equipment and systems cover a range of technologies from stand-alone alarm systems to fully integrated access control and internet protocol (IP) video security systems (VSS), and include:

- intruder alarms
- internal and external detection sensors
- access control
- biometric access control devices
- monitoring or surveillance systems such as closed-circuit television (CCTV)
- audio or visual recording systems
- electric, electro-magnetic locking systems.

Security operations

The security industry is highly regulated, with substantial involvement by jurisdictional regulators to ensure the best training and assessment outcomes for industry.

The security industry regulators anticipate that qualified individuals will have a basic level of English proficiency to clearly communicate with emergency services, team members and the general population whilst undertaking the role.

It is recommended that CPP Property Services Training Package users contact the relevant state or territory department/s to confirm regulatory and licensing requirements that may apply.

Note: Due to the nature of the occupations, assessment of performance for the units of competency must be undertaken in a simulated work environment for public safety reasons.

Cleaning

Cleaning operators work in a range of workplace settings. The cleaning sector employs large numbers of part-time and casual employees, with most work - especially in commercial premises - taking place out of business hours.

Cleaning operators use a range of different tools, equipment, chemicals, and non-chemical-based cleaning products to perform their duties.

Cleaning is skilled work, which, if not performed correctly, can result in costly damage to assets and potentially cause illness, largely through the misuse of chemicals.

Domestic or residential cleaning takes place in private homes where the work site may range from a large family home to a small apartment. This type of work is typically contracted out by small cleaning businesses or franchises employing cleaning operators, again on a part-time or casual basis. In these contexts, cleaning operators usually make use of the cleaning equipment and products provided on site by the client.

Cleaning companies tender for cleaning contracts that result in contracted work for cleaning staff over a fixed period of the contract. Cleaning operators may be required to work alone or as part of a team of cleaning operators at different work sites. The standard of cleaning expected by clients is high, and attention to detail is paramount. Work sites such as hospitals, aged care homes and catering facilities require meticulous attention to hygiene because the health implications of inadequate cleaning can be serious illness or death.

Evidence suggests that some employers are reluctant to invest in training cleaning operators due to the comparatively high staff turnover in some parts of the industry. In response to this, industry has been consulted to develop skill sets to provide entry-level training for new workers in specific areas to meet more immediate skill demands.

Urban Pest management

Urban Pest management technicians require well-developed customer service skills as well as a sound knowledge of pests and integrated pest management. A pest management technician mostly works alone, operating from a vehicle carrying a range of pesticides to treat various pests as well as equipment and materials required for the particular types of jobs scheduled for each working day.

Whether working for a large company - with a work order supplied by the business - or as an owner operator, the pest management technician must be self-managing in terms of ensuring the timeliness, efficiency, effectiveness, safety, and quality of all aspects of the work at each site.

Surveying and spatial services

The surveying and spatial information services industry relates to vocational training in the following fields:

- mapping science
- remote sensing
- surveying
- cartography
- town planning
- geographic information services.

The table below provides a summary of the main occupational profiles at each qualification level.

Qualification	Surveying	Spatial Information Services	
Certificate II	Entry (VET in Schools)	Entry (VET in Schools)	
Certificate III	Surveying Field Hand Data Collection Assistant	Surveying Field Hand Data Collection Assistant	
Certificate IV	Surveyor's Assistant	GIS Assistant Town Planning Assistant	Mapping Assistant
Diploma	Surveying Technician	Town Planning Officer GIS Officer	Cartographer Mapping Officer
Advanced Diploma	Manager or supervisor in: Remote Sensing, Surveying, Cartography, Town Planning, Mapping, Geographic Information Systems, etc.		
Degree	Senior Surveyor Specialist Surveyor (e.g. Geodetic)	GIS Analyst Cartographer Senior Cartographer Senior GIS Analyst	Senior Photogrammetrist Remote Sensing Specialist Spatial Controller

The surveying and spatial information services industry strongly supports the use of units of competency as a way to define training needs and drive delivery of vocational education and training for the industry.

Strata Community Management

A strata scheme is a system of multiple ownership of a building or collection of buildings. The concept only came into being in the mid-1960s, and there are now more than 270,000 such schemes encompassing more than two million individual lots across Australia.

Each owner owns a portion (called a 'lot'), which is usually an apartment or townhouse, but every owner shares ownership of any common property (e.g. foyers, driveways, and gardens) if it is indicated on the title. The multiple ownerships are combined in a legal entity called the Owners' Corporation - or body corporate, strata company or community association, depending on the State or Territory in which the scheme exists. Although the term for an owner's corporation varies across Australia, its role is essentially the same in every state and territory. It is responsible for the good management of the strata scheme.

All owners can vote on management decisions at an Annual General Meeting (AGM), but decisions are usually made on behalf of the owner's corporation by a committee of owners who are elected at the AGM. Some strata schemes manage the day-to-day financial, maintenance, and other administrative duties themselves, but given that they are complex, most choose to use professional strata management services.

Strata managers are engaged by the strata scheme's owner committee to manage the day-to-day affairs of the scheme. Strata schemes are becoming large and complex. Strata managers may perform the following tasks:

- arrange routine maintenance, repair and upkeep of the common property
- keep bank and other accounts for maintenance contributions (strata levies)
- pay accounts and outgoings
- maintain strata records
- organise and conduct strata meetings
- arrange insurance.

The role of strata managers varies depending on the size and type of property, and involves people management, as well as someone who is organised and able to handle difficult clients from time-to-time.

Occasionally strata managers are appointed to solve intractable problems, including those involving relationship breakdowns between lot owners. Strata managers are experts in the administration of all aspects of owners' corporations. They work to ensure owners corporations are compliant with their legal responsibilities and strive to protect owners' assets.

Strata managing agents may also offer management services to residential and commercial properties, retirement villages, hotels and resorts, industrial schemes and shopping centres.

Other terms used to describe a strata manager are body corporate manager, owner, corporation manager, community title manager, and managing agent.

Swimming pool and spa service

Swimming pool and spa service activities include routine pool and spa servicing, monitoring and maintaining water quality and general work skills in domestic, commercial and public settings.

Summary of activities includes:

- identify risk and apply risk management processes
- follow site work health and safety requirements
- read and apply information from swimming pool and spa technical manuals
- assess and treat water problems in swimming pools and spas
- estimate cost of swimming pool and spa products and services
- comply with regulatory requirements for swimming pool and spa servicing
- monitor pool water quality
- maintain pool water quality
- apply work health and safety requirements, policies and procedures in the construction industry
- inspect, service and repair aquatic facility plant and equipment
- establish maintenance plans for swimming pools and spas
- drain and acid wash swimming pools and spas
- detect leaks in swimming pools and spas.

Regulation and licensing requirements implications for implementation

Home Energy Efficiency and Sustainability

There are no licensing requirements applicable to become a NatHERS assessor. Note, to become an accredited NatHERS Assessor, you must maintain your accreditation with one of the following Assessor Accrediting Organisations (AAOs) operating nationally:

- Australian Building Sustainability Association (ABSA)
- Building Designers Association Victoria (BDAV)

Click on the following link for more information: http://www.nathers.gov.au/

Note: the following table outlines the units of competency and qualification that were proposed for deletion from the National Register in Release 9.0 of the CPP Property Services Training Package.

These training package components were proposed for deletion due to:

- the significant overlap and duplication of intended outcomes between existing units of competency
- low enrolments figures.

Unit code	Unit title	Rationale
CPPHSA4006A	Manage own work, professional development and ethical behaviour as a home sustainability assessor	Significant overlap with CPPHSA4018A Manage own work, professional development and ethical behaviour, which has been updated to CPPCOM4001 Manage own work, professional development and ethical behaviour.
CPPHSA4008A	Apply sustainability principles, legislation and information on government programs	Incorporated into relevant updated units. Assess household energy use and efficiency improvements; Assess household water use and efficiency improvements; Assess household waste generation and options to improve waste management.
CPPHSA4010A	Estimate the cost of home sustainability measures	Significant overlap with CPPHSA4017A Cost measures to improve thermal performance of residential buildings, also recommended for deletion. The TAG advised that NatHERS and Home Sustainability Assessors don't do formal estimates but rather provide indicative costs. The concepts of indicative costs and cost effectiveness are reflected in the units.

Unit code	Unit title	Rationale
CPPHSA4011A	Collect information to support NatHERS assessment	Embedded in updated unit CPPHES4004Conduct thermal performance assessment of residential buildings.
CPPHSA4013A	Conduct NatHERS assessment of existing residential buildings	Significant overlap with CPPHSA4012A Conduct NatHERS assessment of planned residential building. Updated unit refers to both existing and planned.
CPPHSA4014A	Meet regulatory requirements when completing NatHERS assessments	Embedded in relevant updated units CPPHES4004 Conduct thermal performance assessment of residential buildings, CPPHES5001 Conduct thermal performance assessment of complex residential buildings.
CPPHSA4016A	Advise on options for enhancing thermal performance of residential buildings	Embedded in relevant units.
CPPHSA4017A	Cost measures to improve thermal performance of residential buildings	Significant overlap with CPPHSA4010A Estimate the costs of home sustainability measures, also recommended for deletion. The TAG advised that NatHERS and Home Sustainability Assessors don't do costings but rather provide indicative costs. The concepts of indicative costs and cost effectiveness are reflected in the units.
CPPHSA5002A	Assess thermal performance and energy efficiency of residential buildings	0 enrolments for the four-year period 2014-2017.
CPPHSA5003A	Manage quality assurance of NatHERS assessments	0 enrolments for the four-year period 2014-2017. Auditing units, which address quality assurance have been imported into the qualification elective bank.
CPPHSA5004A	Educate clients about thermal efficiency of residential buildings	0 enrolments for the four-year period 2014-2017.
CPPHSA5005A	Peer review NatHERS assessments	0 enrolments for the four-year period 2014-2017.
CPPHSA5006A	Promote low and zero carbon energy technologies in residential buildings	0 enrolments for the four-year period 2014-2017.
Qualification code	Qualification title	Rationale

Unit code	Unit title	Rationale
CPP51012	Diploma of Residential Building Energy Assessment	Data obtained from NCVER and the National Register of VET (training.gov.au) shows zero demand for the course. As no RTO has had it on scope, nor have there been any enrolments, the qualification will lapse.

Real Estate

Eleven of the twelve real estate skill sets have been developed to align with licensed outcomes in jurisdictions that license these activities.

Code	Title
CPPSS00065	Residential Property Sales
CPPSS00066	Residential Property Management
CPPSS00067	Property Management Business Development
CPPSS00068	Auctioneering
CPPSS00069	Buyer's Agent
CPPSS00070	Onsite Property Management
CPPSS00071	Commercial Sales and Leasing
CPPSS00072	Commercial and Property Management
CPPSS00073	Business Broking
CPPSS00074	Stock and Station, Stock
CPPSS00075	Stock and Station, Station

Licensing requirements: Real Estate	
Jurisdiction	**Licensing authority**
Australian Capital Territory (ACT)	ACT Government, Access Canberra https://www.accesscanberra.act.gov.au
New South Wales (NSW)	Department of Fair Trading, New South Wales https://www.service.nsw.gov.au/
Northern Territory (NT)	Northern Territory Government https://nt.gov.au/
Queensland (Qld)	Queensland Government https://www.qld.gov.au/

South Australia (SA)	South Australia Government
	https://www.sa.gov.au/
Tasmania (TAS)	Property Agents Board of Tasmania
	http://www.propertyagentsboard.com.au/
Victoria (Vic)	Department of Consumer Affairs
	https://www.consumer.vic.gov.au/
Western Australia (WA)	Government of Western Australia, Department of Mines, Industry Regulation and Safety
	https://www.commerce.wa.gov.au/

Regulators are recommended to update their licensing frameworks to align licensing requirements with these real estate skill sets.

Implementation timelines may vary as states and territories will need to review and update regulatory requirements.

Existing license holders should not be impacted by these changes.

Security

Six skill sets have been developed to align with licence endorsements in jurisdictions that license these activities:

Code	Title
CPPSS00059	Baton and Handcuffs Endorsement
CPPSS00060	Canine Endorsement
CPPSS00061	Cash-in-Transit Endorsement
CPPSS00062	Control Room Operations Endorsements
CPPSS00063	Firearms Endorsement
CPPSS00064	Monitoring Centre Operations Endorsements

Regulators should consider updating their licensing frameworks to align licensing requirements with these security skill sets.

Implementation timelines may vary as states and territories will need to review and update regulatory requirements. Existing license holders should not be impacted by these changes.

Licensing requirements: Security Operations	
Jurisdiction	**Licensing authority**
Australian Capital Territory (ACT)	Office of Regulatory Services
	https://link.fsdf.org.au/agency/office-regulatory-services
New South Wales (NSW)	Security Licensing & Enforcement Directorate

	https://www.police.nsw.gov.au/online_services/security_licensing_and_enforcement_directorate
Northern Territory (NT)	Department of Business https://business.nt.gov.au/
Queensland (Qld)	Office of Fair Trading https://www.qld.gov.au/law/fair-trading
South Australia (SA)	Consumer and Business Services https://www.cbs.sa.gov.au/
Tasmania (TAS)	Department of Consumer Affairs and Fair Trading https://www.cbos.tas.gov.au/home
Victoria (Vic)	Victorian Police Department Licensing and Regulation Division http://www.police.vic.gov.au/content.asp?Document_ID=114
Western Australia (WA)	WA Police Licensing and Regulation (Security) https://www.police.wa.gov.au/About-Us/Our-agency/Police-Licensing-Services/Security

Cleaning

Cleaning is not a licensed occupation.

Urban Pest Management

Urban Pest management is a licensed occupation, where the minimum requirement for operating as an independent pest manager in all jurisdictions except Western Australia (WA) is the attainment of the skill set CPPSS00046 Manage non-timber pests.

There are two other skill sets used for licensing and these are:

- CPPSS00045 Manage complex fumigation operations
- CPPSS00047 Manage timber pests.

Many people employed in the pest management industry will attain one or more of these skill sets, depending on the core business of the company employing them, or if entering into the sector themselves, on which services they wish to offer as an owner-operator.

The use of these skill sets for licensing sub-sectors of the industry goes some way to explaining the relatively low enrolment and completion figures for the Certificate III in Pest Management compared to the number of companies and technicians operating in the pest management sector.

Western Australia allows for a person who has achieved competence in the unit *CPPPMT3006 Manage pests by applying pesticides* to obtain a provisional licence. This provisional licence is valid for 12 months - to continue to practise as a pest management technician, provisional licence holders in WA must achieve the Certificate III in Urban Pest Management (13 units of competency) over twelve months.

It is recommended that CPP Property Services Training Package users contact the relevant state or territory department/s to confirm regulatory and licensing requirements that may apply.

Licensing requirements: Urban Pest management

Jurisdiction	Licensing authority
Australian Capital Territory (ACT)	ACT Territory and Municipal Services http://www.tams.act.gov.au
New South Wales (NSW)	Work Cover NSW http://www.workcover.nsw.gov.au
Northern Territory (NT)	Department of Health http://www.health.nt.gov.au
Queensland (Qld)	Queensland Building and Construction Commission http://www.qbcc.qld.gov.au Queensland Health http://www.health.qld.gov.au
South Australia (SA)	SA Health http://www.sahealth.sa.gov.au
Tasmania (TAS)	Department of Primary Industries, Parks, Water and Environment http://dpipwe.tas.gov.au
Victoria (Vic)	Department of Human Services http://www.dhs.vic.gov.au/home
Western Australia (WA)	Department of Health http://ww2.health.wa.gov.au

Surveying and Spatial

There is currently no common licensing regime in Australia for the use of spatial data. Government agencies, individual organisations and businesses have their own separate agreements and licensing arrangements in place.

Cadastral and mining surveying are licensed activities with regulatory requirements differing across the states and territories. It is recommended that CPP Property Services Training Package users contact the relevant state or territory regulatory authorities to confirm regulatory and licensing requirements that may apply.

Licensing Requirements: Surveying and Spatial Information Services	
Jurisdiction	**Licensing Authority**
Australian Capital Territory (ACT)	**Surveying licensing** Registration is compulsory for cadastral surveyors in the ACT under the Surveying Act 2007. Surveyors are registered with the NSW Board of Surveying and Spatial Information and registration is transferred to the ACT upon application. **Regulatory authority** ACT Planning and Land Authority Ground Floor South, Dame Pattie Menzies House

	16 Challis Street, Dickson ACT 2602
	T: 02 6207 1923
	W: www.planning.act.gov.au
New South Wales (NSW)	**Surveying licensing**
	The Board of Surveying and Spatial Information of NSW is constituted under the Surveying Act 2002 to provide for the registration of land and mining surveyors, to regulate the making of surveys and to advise the Minister on spatial information.
	Registration is available for land surveying (cadastral, land and town planning) and mine surveying. A surveying technician or survey assistant is not required to be registered while working under the supervision of a registered surveyor.
	Regulatory authority
	Board of Surveying and Spatial Information of NSW
	PO Box 143, Bathurst NSW 2795
	T: 02 6332 8238
	E: bossi@lpi.nsw.gov.au
	W: www.bossi.nsw.gov.au
Northern Territory (NT)	**Surveying licensing**
	The Surveyors Board of the Northern Territory is constituted under Section 8 of the Licensed Surveyors Act to regulate the practice of land boundary surveying and the registration of land boundary surveyors.
	Registration is compulsory for cadastral surveyors. As in other jurisdictions, a surveying technician or survey assistant is not required to be registered while working under the supervision of a registered surveyor.
	Regulatory authority
	Surveyors Board of the Northern Territory
	GPO Box 1154, Darwin NT 0801
	T: 08 8999 1826
	W: www.surveyorsboard.nt.gov.au/
Queensland (Qld)	**Surveying licensing**
	The Surveyors Board Queensland is constituted under Section 7 of the Surveyors Act 2003. It keeps a register of surveyors who have been assessed as competent. Registered surveyors are required to adhere to a Code of Practice.
	Registration is compulsory for cadastral surveyors. As in other jurisdictions, a surveying technician or survey assistant is not required to be registered while working under the supervision of a registered surveyor.
	Regulatory authority

	Surveyors Board Queensland
	PO Box 656, Spring Hill QLD 4000
	T: 07 3839 7744
	E: admin@sbq.com.au
	W: http://sbq.com.au/
South Australia (SA)	**Surveying licensing**
	The Surveyors Board of South Australia is a sub-committee of the Institution of Surveyors Australia. It is responsible for the registration or licensing of land boundary surveyors under the Survey Act 1992 of South Australia.
	Registration is compulsory for cadastral surveyors. As in other jurisdictions, a surveying technician or survey assistant is not required to be registered while working under the supervision of a registered surveyor.
	Regulatory authority
	Surveyors Board of South Australia
	GPO Box 1349, Adelaide SA 5001
	T: 08 8212 0343
	E: board@isasa.org.au
	W: www.surveyorsboardsa.org.au/
Tasmania (TAS)	**Surveying licensing**
	The Tasmanian Land Surveyors Accreditation Board (TLSAB) is the body that assesses the professional competence of a person seeking registration to practise as a land surveyor under the provisions of the Surveyors Act 2002. The requirements for registration as a land surveyor are stipulated in the Surveyors Regulations 2003.
	As in other jurisdictions, registration is compulsory to undertake cadastral surveying but not required for surveying technicians or survey assistants while working under the supervision of a registered surveyor.
	Regulatory authority
	Tasmanian Land Surveyors Accreditation Board
	GPO Box 1194, Hobart TAS 7001
	T: 03 6272 2034
	E: tlsab@istas.asn.au
	W: www.tassurveyorsboard.org.au/tlsab.nsf
Victoria (Vic)	**Surveying licensing**
	In Victoria, a surveyor who performs cadastral surveys must be licensed under the Surveying Act 2004 and be registered with the Surveyors Registration Board of Victoria. Cadastral surveying is the process of determining the legal boundaries of property. A licensed surveyor is the only person legally entitled to undertake such a survey.

	If you are registered as a licensed surveyor in another jurisdiction (national or international), you may apply for registration in Victoria under the Mutual Recognition Act 1992 or via the Overseas Qualifications Unit (OQU).
	Regulatory authority
	Surveyors Registration Board of Victoria
	Level 17, 570 Bourke Street, Melbourne VIC 3001
	T: 03 8636 2555
	E: info@surveyorsboard.vic.gov.au
	W: www.surveyorsboard.vic.gov.au/
Western Australia (WA)	**Surveying licensing**
	In Western Australia, a surveyor who performs cadastral surveys must be licensed under the Licensed Surveyors Act 1909 and registered with the Land Surveyors Licensing Board of Western Australia.
	As in other jurisdictions, registration is compulsory to undertake cadastral surveying but not required for surveying technicians or survey assistants while working under the supervision of a registered surveyor.
	Regulatory authority
	Land Surveyors Licensing Board of Western Australia
	PO Box 2222, Midland WA 6936
	T: 08 9273 7104
	W: www.lslb.wa.gov.au

Strata Community Management

The licensing requirements for strata managers differ in each state and territory and are summarised in the table below.

The regulatory departmental names and contact details provided in the table below are subject to change, and users are advised to check with the source.

It is recommended that CPP Property Services Training Package users contact the relevant state or territory department/s to confirm regulatory and licensing requirements that may apply.

Licensing requirements: Strata Community Management	
Jurisdiction	**Licensing Authority**
Australian Capital Territory (ACT)	Office of Regulatory Services
	http://www.ors.act.gov.au/
	ACT does not have occupational licensing requirements for strata managers.
New South Wales (NSW)	NSW Office of Fair Trading
	http://www.fairtrading.nsw.gov.au/

	NSW has occupational licensing requirements for strata managers.
Northern Territory (NT)	Department of Justice http://www.nt.gov.au/justice/licenreg NT has occupational licensing requirements for strata managers.
Queensland (Qld)	Office of Fair Trading http://www.fairtrading.qld.gov.au/property-agents-managers.htm Qld does not have occupational licensing requirements for strata managers.
South Australia (SA)	Office of Consumer and Business Affairs http://www.ocba.sa.gov.au/ SA does not have occupational licensing requirements for strata managers.
Tasmania (TAS)	Property Agents Board http://www.propertyagentsboard.com.au/ Tas does not have occupational licensing requirements for strata managers.
Victoria (Vic)	Business Licensing Authority http://www.bla.vic.gov.au/ Vic does not have occupational licensing requirements for strata managers.
Western Australia (WA)	Consumer Protection, Department of Commerce https://www.commerce.wa.gov.au/consumer-protection/licences-and-registrations WA does not have occupational licensing requirements for strata managers.

In addition to specific regulatory or licensing requirements for working as strata community manager, companies and personnel must comply with environmental, industrial and work health and safety legislation and regulations.

Swimming Pool and Spa Service

The licensing requirements for swimming pool and spa service differ in each state and Territory and are summarised in the table below.

The regulatory departmental names and contact details provided in the table below are subject to change, and users are advised to check with the source.

It is recommended that CPP Property Services Training Package users contact the relevant state or territory department/s to confirm regulatory and licensing requirements that may apply.

Industry Bodies and Associations: Swimming Pool & Spa Service	
Organisation	
Swimming Australia: **www.swimming.org.au**	
Swimming Pool and Spa Association (SPASA): **www.spasa.com.au**	
Jurisdiction	Association
New South Wales	www.spasa.org.au
South Australia	www.spasaadelaide.com.au
Victoria	www.spasavic.com.au
Western Australia	www.spasawa.com.au
Regulators	
Australian Building Codes Board (ABCB): **www.abcb.gov.au**	
Jurisdiction	Regulator
NSW	Planning & Infrastructure: www.planning.nsw.gov.au Division of Local Government, Department of Premier & Cabinet: www.dlg.nsw.gov.au
VIC	Victorian Building Authority: www.vba.vic.gov.au State Government of Victoria
SA	Government of South Australia Department of Planning and Local Government - Planning in South Australia Website: www.planning.sa.gov.au Department of Planning, Transport and Infrastructure - Office of Local Government Website: https://dpti.sa.gov.au/local_govt
WA	Government of Western Australia Department of Regional Development Website: www.drd.wa.gov.au Department of Local Government and Communities Website: dlgc.wa.gov.au
QLD	Queensland Government Department of Local Government, Racing and Multicultural Affairs Website: www.dlgrma.qld.gov.au Queensland Building and Construction Commission Website: http://www.qbcc.qld.gov.au/home-building-owners/pool-safety/overview
TAS	Tasmania Government Department of Justice - Planning Website: www.wst.tas.gov.au/industries/building Department of Premier and Cabinet - Local Government Division Website: www.dpac.tas.gov.au/divisions/lgd

ACT	ACT Government
	ACT Planning & Land Authority
	Website: www.actpla.act.gov.au
NT	Northern Territory Government
	Department of Infrastructure, Planning and Logistics
	Website: https://dipl.nt.gov.au/
	Department of Housing and Community Development
	Website: https://dhcd.nt.gov.au/

The table below provides details about Standards that may be of interest to those within the private pools and spas industry, including:

- Australian Standards and safety
- Workplace occupational health and safety
- Water and energy conservation
- National training and licensing standards.

*This is not an exhaustive list and users should also check with their local regulator and licensing authority.

Standards Guide: Swimming Pool & Spa Service
Building Contracts
Australian building contracts are covered by: - AS 2124, 2125, 2127 General conditions of contract - Annexures series   - AS 4000 General conditions of contract series   - AS 4300 General conditions of contract for design and construct series   - AS 4902 General conditions of contract for design and construct series
Manufacturing and Installation
Manufacturers and installers of spa baths should conform to the requirements outlined in AS 3861-1991 (R2016) Spa baths and AS 2610.2-2007 (R2016) Spa pools - Private spas.
Electrical Equipment
Electrical equipment used with spas should be installed by following the details that are included in AS/NZS 3000:2018, Electrical installations (known as the Australian/New Zealand Wiring Rules).   A table providing information on zoning and ingress protection levels for electrical equipment used with pools and spas is also included in this Standard.
Filtration Equipment
Filtration equipment, outlet devices and skimmer boxes used with pools and spas should be designed and installed by following the information in AS 2610.2-2007 Spa pools - Private spas and AS 1926.3-2010 Swimming pool safety - Water recirculation systems.   Diagrams illustrating recommended dimensions for skimmer boxes are also included in AS 1926.3-2010 Swimming pool safety - Water recirculation systems.

These Standards cover product safety requirements for fittings that are supplied with pools and spas.

Information about details for filtration systems, outlet devices and pumps used with large public pools and spas is included in HB 241-2002 Water Management for Public Swimming Pools and Spas.

Plumbing Fittings

Plumbing products and fittings with swimming pools and spas should be installed by following the information that is included in AS/NZS 3500.1:2003 Plumbing and drainage - Water services and AS/NZS 3500.4:2003 Plumbing and drainage - Heated water services. These Standards are also available as AS/NZS 3500 (Set):2003 Plumbing and drainage Set.

Fences for Pools and Spas

Barriers designed to prevent young children entering pools and spas should be manufactured following the information that is included in AS 1926.1-2007 Swimming pool safety - Safety barriers for swimming pools. This Standard specifies requirements for the design, construction and performance of fences, gates, retaining walls, windows, door sets, and balconies intended to form a barrier that will restrict the access of young children to swimming pools.

Information about the options for the location of safety barriers intended to restrict access to swimming pools is included in AS 1926.2-2007 Swimming pool safety - Location of safety barriers for swimming pools. This Standard may be regulated in different ways by state and territory building regulators.

Pool Safety

Ladders and diving boards used with pools and spas should be designed to meet the requirements described in AS 2818-1993 Guide to swimming pool safety. General information about safety and maintenance requirements for pools and spas is also included in this Standard.

Flotation aids used to assist persons with swimming should be tested to the requirements covered in AS 1900-2002 Flotation aids for water familiarization and swimming tuition.

Water safety signs placed near pools and spas should follow the recommendations in:

AS/NZS 2416.1:2010 Water safety signs and beach safety flags - Specifications for water safety signs used in workplaces and public areas (ISO 20712-1:2008, MOD)

AS/NZS 2416.3:2010 Water safety signs and beach safety flags - Guidance for use.

Water Quality Levels

Information about recommended chlorination levels for private pools and spas are included in AS 3633-1989 Private swimming pools - Water quality. A table listing properties for different types of water sanitising products is also included in this Standard.

Information about recommended water quality requirements for public pools and spas is included in HB 241-2002 Water Management for Public Pools and Spas. Detailed information about types of equipment that may be used to determine water quality is also included in this Handbook.

Water quality levels can also be assessed by following the types of tests included in the AS/NZS 4276 Water microbiology Series.

Storing Chemicals

Large quantities of corrosive substances may be stored by owners and operators of pools and spas. These types of dangerous goods should be stored by following the information that is included in AS 3780 - 2008 The storage and handling of corrosive substances.

There may also be circumstances where different classes of chemicals (dangerous goods) are stored in the one location. In these cases, the storage requirements described in AS/NZS

3833:2007 The storage and handling of mixed classes of dangerous goods in packages and intermediate bulk containers can be followed.

Disability Access
Administrators, designers and owners of public pools and spas should ensure persons with disabilities have equal and unimpeded access to facilities. This can be achieved by following the information that is included in AS 1428.1-2009 Design for access and mobility - General requirements for access - New building work.

This Standard includes diagrams illustrating required circulation spaces and building access (including the use of ramps, handrails and stairs) for people with disability.

Tactile ground surface indicators used to assist people with visual impairment should be designed and located by following the information in AS 1428.4.1-2009 Design for access and mobility - Means to assist the orientation of people with vision impairment - Tacticle ground surface indicators. |

Information on the key features of the training package and the industry that will impact on the selection of training pathways

To meet the demands of industry and the requirements of VET stakeholders, training packages and the qualifications and units they contain are subject to change.

Training Packages are version controlled and users are advised to check training.gov.au for the latest version of CPP Property Services Training Package.

From 2015 onwards, further versions of this Training Package will be released as more qualifications, skill sets, and units of competency are transitioned into CPP from CPP07.

Training and assessment pathways

Pathways generally define a path or sequence of learning or experiences that can be followed to attain competency. They are not mandatory and may vary depending on the qualification or training program and the needs of the learner. They should be based on the learner's education and experience and the needs of the workplace as required.

Assessment by any pathway must comply with the assessment requirements associated with the unit of competency and the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Maintaining currency in the Property Services Training Package

To effectively deliver and assess against Property Services Training Package units of competency, trainers and assessors will need to maintain currency of knowledge, skills and industry experience.

It is strongly recommended that to maintain their vocational currency, trainers and assessors should have undertaken work experience or professional development related to the industry sector for the respective qualification within the past two years.

Assessment conditions

The assessment requirements document that relates to each CPP Property Services Training Package unit of competency contains an *Assessment Conditions* section that lists a range of requirements for assessment, typically under the following categories:

- equipment
- materials
- specifications
- relationships with team member and supervisor
- relationship with clients.

Where training and assessment are conducted in a real work site, safety and workplace induction requirements for RTO staff and learners may apply. In these situations, RTOs must ensure that any requirements to access and operate on the worksite are met. This may include the safe handling and operation of plant, equipment and materials. When training and assessment are conducted in a close simulation to the workplace, RTOs are also required to follow safety requirements related to the simulated worksite.

Industry sectors and occupational outcomes of qualifications

The table below details the sectors covered in the CPP Property Services Training Package.

Industry Sectors Covered in CPP Training package	
Competency Field	**Code Identifier**
Building Design	BDN
Cleaning Operations	CLO
Common	CMN
Home Energy Efficiency and Sustainability	HES
Urban Pest Management	UMP
Real Estate	REP
Security Operations	SEC
Strata Community Management	DSM
Surveying and Spatial Information Services	SIS
Swimming Pool and Spa Service	SPS

Occupational outcomes

Qualifications in Training Packages are usually aligned to occupational outcomes for each of the industry-specific sectors.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
CPP20116 Certificate II in Surveying and Spatial Information Services	This qualification applies to those undertaking pre-vocational programs or entering the workforce and working under close supervision and possibly assisting in simple surveying or spatial information services activities. They can operate in the field and may use a computer to assist in collecting, storing and retrieving basic spatial data.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.
CPP20319 Certificate II in Technical Security	This is a qualification for security technicians who sell, install, repair, service and maintain security equipment and systems that protect people and property and prevent or minimise loss and damage. Equipment and systems cover a range of technologies from stand-alone alarm systems to fully integrated access control and internet protocol (IP) video security systems (VSS), and include: • intruder alarms • internal and external detection sensors • access control • biometric access control devices • monitoring or surveillance systems such as closed-circuit television (CCTV) • audio or visual recording systems • electric, electro-magnetic locking systems.	Licensing, legislative or certification requirements apply to advising on, supplying, installing, maintaining, monitoring, repairing and servicing security equipment in some states and territories. For further information, check with the relevant regulatory authority.
	•	

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
CPP20617 Certificate II in Cleaning	This qualification reflects the role of individuals who have a defined and limited range of cleaning operational skills and basic industry knowledge. They are mainly involved in routine and repetitive tasks and work under supervision. This qualification provides a pathway to further learning and work in various cleaning roles and settings including but not limited to: • administration, support and correctional services; • health care and social assistance; • accommodation and food services, and • education and training.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.
CPP20218 Certificate II in Security Operations	This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises. This qualification is intended to align with the occupational licencing outcomes of an unarmed guard or crowd control security officer.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP30119 Certificate III in Urban Pest Management	This qualification reflects the roles of pest management technicians who identify common urban pests, assess pest problems, consider pest management options, develop pest management plans, liaise with customers and implement pest management strategies. In most cases, the technician will work alone and have responsibility for managing chemicals and equipment used in pest management as well as for a pest management vehicle, including the vehicle storage area. In the case of complex or high-risk operations the technician may work as part of a team.	Licensing, legislative, regulatory or certification requirements apply to pest management in all states and territories. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
CPP30216 Certificate III in Surveying and Spatial Information Services	This qualification reflects the role of surveying or spatial information assistants. These people provide support under supervision to a surveying and spatial information services team. They perform a range of duties, from collecting basic spatial data and providing field support services, to simple drafting and map production.	Licensing, legislative, regulatory or certification requirements apply in some States where cadastral and mining surveying must be undertaken under the supervision of a registered surveyor. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.
CPP30316 Certificate III in Cleaning Operations	This entry level qualification into the cleaning industry reflects the role of Cleaning Operators responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. Cleaning Operators typically work alone or under limited supervision and have responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.
CPP30416 Certificate III in Strata Community Management	This qualification reflects the role of those involved in working in administrative and support roles in the strata community management sector. In most situations, the individual will work as part of a strata community management team and will assist with the administration of strata communities by facilitating meetings of strata community members, monitoring the condition of building facilities and maintaining financial records associated with the management of strata communities.	Licensing, legislative, regulatory or certification requirements apply to strata community management in some states and territories. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
CPP30519 Certificate III in Technical Security	This is a qualification for experienced security technicians who sell, install, repair, service and maintain security equipment and systems that protect people and property, and prevent or minimise loss and damage. Equipment and systems cover a range of technologies from stand-alone alarm systems to fully integrated access control and internet protocol (IP) video security systems (VSS), and include: • intruder alarms • internal and external detection sensors • access control • biometric access control devices • monitoring or surveillance systems such as closed-circuit television (CCTV) • audio or visual recording systems • electric, electro-magnetic locking systems.	Licensing, legislative or certification requirements apply to advising on, supplying, installing, maintaining, monitoring, repairing and servicing security equipment in some states and territories. For further information, check with the relevant regulatory authority.
CPP30619 Certificate III in Investigative Services	This is a qualification for investigators, responsible for factual investigation and inquiry work or covert surveillance operations. Investigators operate under limited supervision and use discretion and judgement to search for information about a person's character, actions or work and gather evidence that may be used in court. Occupational titles may include: • inquiry agent • private investigator.	Legislative, regulatory or certification requirements apply to investigative services in some states and territories. For further information, check with the relevant regulatory authority.
CPP31218 Certificate III in Swimming Pool and Spa Service	This is an entry level Qualification that provides the competencies required by swimming pool and spa technicians to routinely maintain swimming pools and spas in domestic, commercial and public	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	settings	
CPP31318 Certificate III in Security Operations	This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting and guarding property, and screening entry, monitoring behaviour and removing persons from premises. Occupational titles include security officer, unarmed guard or crowd controller.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP31418 Certificate III in Close Protection Operations	This qualification reflects the role of a close protection operative who is responsible for providing security services to protect the safety and security of principals who may be celebrities, political figures, very important persons (VIPs) or other persons requiring close protection services. This qualification provides an occupational licence outcome of a close protection operative.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP31519 Certificate III in Real Estate Practice	This qualification reflects the role of administration staff within the real estate sector of the property services industry who apply knowledge of agency procedures, forms and documents; knowledge of customer service standards and customer expectations; knowledge of real estate services and technical processes to support real estate agency operational functions. Occupational titles include: • Real Estate Agent Office Assistant • Real Estate Sales Assistant • Assistant Property Manager • Marketing and Administration Assistant.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP40115 Certificate IV in Building Design Drafting	This entry level qualification into the building design industry provides building design drafters with the competencies required to support building designers or architects.	• Drafts person • Assistant Building Designer

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	Building design drafters may work on a wide range of building design projects, including high rise commercial projects, under the supervision and instruction of an appropriately licenced or accredited architect or building designer. The role of the drafter includes using BIM-capable current industry standard building design software to produce drawing and documentation required by clients and stakeholders, and for the planning and building authorisation processes. It also involves research and applying relevant information including drawings and reports from other construction professional and compliance requirements relevant to specific to projects. The drafter also provides administrative support to the design team, including data collection and storage and file management	Licencing, legislative, regulatory certification requirements may apply to building design drafting in different states and territories. In some jurisdictions, a certificate IV in Building Design Drafting may lead to licencing to perform some types of building design work. Candidates are advised to consult with the relevant regulatory authorities.
CPP40216 Certificate IV in Surveying	This qualification reflects the role of surveying technicians who work under supervision to support a surveying team. They perform a range of duties using surveying tools and equipment, including total stations and global navigation satellite systems (GNSS).	• Surveying Technician • Surveyor's Assistant Licensing, legislative, regulatory or certification requirements apply in some States where cadastral and mining surveying must be undertaken under the supervision of a registered surveyor. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.
CPP40316 Certificate IV in Spatial Information Services	This qualification reflects the role of geographic information systems (GIS) technicians who work under supervision to support a spatial information services team.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	They perform a range of duties using various geospatial technologies including global navigation satellite systems (GNSS) and specialised geospatial software.	
CPP40416 Certificate IV in Cleaning Management	This qualification reflects the role of cleaning industry personnel who use well developed skills and a broad knowledge base in a wide variety of cleaning management contexts. They may be responsible for wide-ranging operational cleaning management activities and are also responsible for managing staff, providing quotations, planning and overseeing work, and providing customer support.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.
CPP40516 Certificate IV in Strata Community Management	This qualification reflects the role of those involved in providing management services for strata communities. In most situations, the individual will work independently but may operate as part of a strata community management team. In this role, the person will perform all functions associated with the administration of strata communities, including facilitating meetings of strata community members, administering insurance for strata communities, handling strata community funds, as well as maintaining business records and reporting on the financial activities of strata communities.	Licensing, legislative, regulatory or certification requirements apply to strata community management in some States. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.
CPP40719 Certificate IV in Security Management	This is a qualification for investigators, responsible for factual investigation and inquiry work or covert surveillance operations. Investigators operate under limited supervision and use discretion and judgement to search for information about a person's character, actions or work and gather evidence that may be used in court. Occupational titles may include: • inquiry agent	Legislative, regulatory or certification requirements apply to investigative services in some states and territories. For further information, check with the relevant regulatory authority.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	• private investigator.	
CPP41119 Certificate IV in Home Energy Efficiency and Sustainability	This is a qualification for thermal performance assessors and home sustainability assessors. Thermal performance assessors operate under the Nationwide House Energy Rating Scheme (NatHERS) to rate the energy efficiency of a home based on its design. They use government approved software and information obtained from residential building plans and drawings to model potential consumption of energy for heating and cooling purposes and assess and certify the thermal performance of homes based on a ten-star rating system. Home sustainability assessors provide advice to homeowners seeking to improve the efficiency, cost to run, sustainability and comfort needs of their household. They conduct on-site assessments of residences and advise on opportunities to improve comfort and to save on energy and water costs, and ways to live more sustainably in a residential environment.	Licensing requirements apply to thermal performance assessments in some states and territories. For further information, check with the relevant regulatory authority.
CPP41319 Certificate IV in Swimming Pool and Spa Service	This is a qualification for people working in the swimming pool and spa service sector. It applies to technicians in the field who apply analytic and problem-solving skills to treat water quality problems, as well as install, service and repair the key systems and components of domestic, commercial and public swimming pools and spas.	No licensing, legislative or certification requirements apply to this qualification at the time of publication.
CPP41519 Certificate IV in Security Risk Analysis	This qualification is for security risk analysts who apply technical security and operations expertise in a risk management environment. Security risk analysts understand the current threat environment and assess risk and advise clients on strategies to ensure the protection of electronic security systems and people and property in crowded places, as defined by *Australia's Strategy for Protecting Crowded Places from Terrorism (2017)*.	Legislative, regulatory or certification requirements apply in some states and territories to the provision of advice on security solutions, strategies, protocols and procedures. For further information, check with the relevant regulatory authority.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	Occupational titles may include: • event security manager • security risk adviser • security risk analyst.	
CPP41419 Certificate IV in Real Estate Practice	This qualification reflects the role of real estate professionals who apply knowledge of legal agency and compliance requirements, ethical standards and consumer preferences to conduct real estate functions. This qualification applies to both residential and commercial property, including business broking, and stock and station transactions. Occupational titles include: • Auctioneer • Stock and Station Agent • Business Broker, Business Agent, Franchise Broker • Property Manager, Body Corporate Manager • Real Estate Agent • Real Estate Representative, Real Estate Salesperson, Real Estate Sub-agent, Property Portfolio Officer, Buyers' Agent.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP41619 Certificate IV in Urban Pest Management	This is a qualification for pest management technicians seeking deeper specialisation in the urban pest management sector. Specialist roles require planning, coordinating, managing and completing small to large scale pest management operations. The qualification applies to individuals who work in urban pest management in a range of challenging contexts.	Some job functions covered by this qualification require occupational licencing or certification. Specific determination should be sought through the relevant state or territory regulatory authority.
CPP50116 Diploma of Surveying	This qualification reflects the role of skilled surveying technicians. These people hold advanced surveying skills, and perform duties	• Surveying Technician

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	involving the carrying out of precise measurements and setting out structures using specialised surveying equipment.	Licensing, legislative, regulatory or certification requirements apply in some States where cadastral and mining surveying must be undertaken under the supervision of a registered surveyor. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.
CPP50216 Diploma of Spatial Information Services	This qualification reflects the role of skilled geographic information systems (GIS) technicians. They perform advanced data manipulation, including spatial dataset updating and management, and use a range of technologies such as global navigation satellite systems (GNSS) and specialised geospatial software.	No licensing, legislative, regulatory, or certification requirements apply to this qualification at the time of endorsement.
CPP50316 Diploma of Strata Community Management	This qualification reflects the role of those involved in managing strata communities. In most situations, the individual will work independently but will usually also have responsibility for a strata community management team. In this role, the person will perform all functions associated with managing strata communities, including assessing and implementing strata community management agreements, analysing and commenting on management reports prepared for strata communities, developing life cycle asset management plans, and implementing maintenance programs for managed properties.	Licensing, legislative, regulatory or certification requirements apply to strata community management in some states and territories. Relevant state and territory regulatory authorities should be consulted to confirm those requirements.
CPP50619 Diploma of Security Risk Management	This is a qualification for security risk consultants who provide specialist advice on strategies to mitigate risk to people, property and assets including crowded places, as defined by *Australia's Strategy for*	Legislative, regulatory or certification requirements apply in some states and territories to the provision of advice on

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
	Protecting Crowded Places from Terrorism (2017). Security risk consultants operating at this level work with a high level of autonomy to assess the current threat environment, assess risk management options, and prepare and implement security risk management plans and communication systems to respond to active threats. Occupational titles may include: • security risk specialist • security consultant • security policy analyst • security strategist.	security solutions, strategies, protocols and procedures. For further information, check with the relevant regulatory authority.
CPP51119 Diploma of Property (Agency Management)	This qualification reflects the role of real estate agency principals who apply knowledge of legal agency and compliance requirements, ethical standards and consumer preferences to establish and control real estate agency functions. Occupational titles include: • Real Estate Agency Principal • Strata Management Principal • Agency Manager • Agency Director.	Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
CPP60116 Advanced Diploma of Surveying	This qualification reflects the role of surveyors. These people carry out highly specialised surveying functions in areas such as mining and engineering construction. Duties involve carrying out precise measurements and control surveys relating to complex engineering structures and mine sites using highly specialised surveying equipment.	Licensing, legislative, regulatory or certification requirements apply in some states and territories where cadastral and mining surveying must be undertaken under the supervision of a registered surveyor.

Occupational Outcomes of CPP Qualifications		
Qualification	**Occupational outcome**	**Comments**
		Relevant state and territory regulatory authorities should be consulted to confirm those requirements.

Mandatory entry requirements

Entry requirements are the skills, knowledge and experience required to enter a qualification. These requirements may be expressed in terms of competency from a lower level qualification or vocational expertise - including job roles - or both. When entry requirements apply, they must be achieved prior to entering the qualification or being issued the qualification.

Entry requirements in the CPP qualifications aim to support learner pathways and strengthen vocational outcomes and align with the AQF Pathways Policy.

Urban Pest Management

The CPP30119 Certificate III in Urban Pest Management qualification describes the skills needed by all urban pest managers and includes units required for licensing around the country. This qualification primarily deals with standard domestic and commercial environment.

The Certificate IV in Urban Pest Management is intended to build in this foundation for more complex work in high-risk and sensitive sites such as hospitals, aged care centres and food manufacturing/storage facilities. More complex and high-risk site work builds on this to include contribution to HACCP planning and management, food safety and health environmental considerations. This work has a higher level of responsibility and accountability and therefor requires a higher-level qualification.

Industry feels that entrants to the Certificate IV should have the minimum entry required to undertake the base function of a pest manager (i.e. the Certificate III, prior to entering the higher risk fields of work).

Pathways advice

The AQF provides a comprehensive, nationally consistent framework for qualifications in post-compulsory education and training in Australia. The framework helps to provide consistency in the VET sector for all trainees, learners, employers and providers by enabling recognition of qualifications and Statements of Attainment.

The framework enables learners to have flexible pathways that can be horizontal (across AQF qualifications at the same level in different industry sectors) and vertical (from qualifications at different levels within the one sector) and eliminates unnecessary and unfair barriers to AQF qualifications.

Real Estate

The chart below provides an outline of the pathways into and from the CPP Property Service Training Package real estate qualifications.

Real Estate Pathway	Certificate III in Real Estate Practice	Certificate IV in Real Estate Practice	Diploma of Property (Agency Managment)

Security

The chart below provides an outline of the pathways into and from the CPP Property Service Training Package security qualifications.
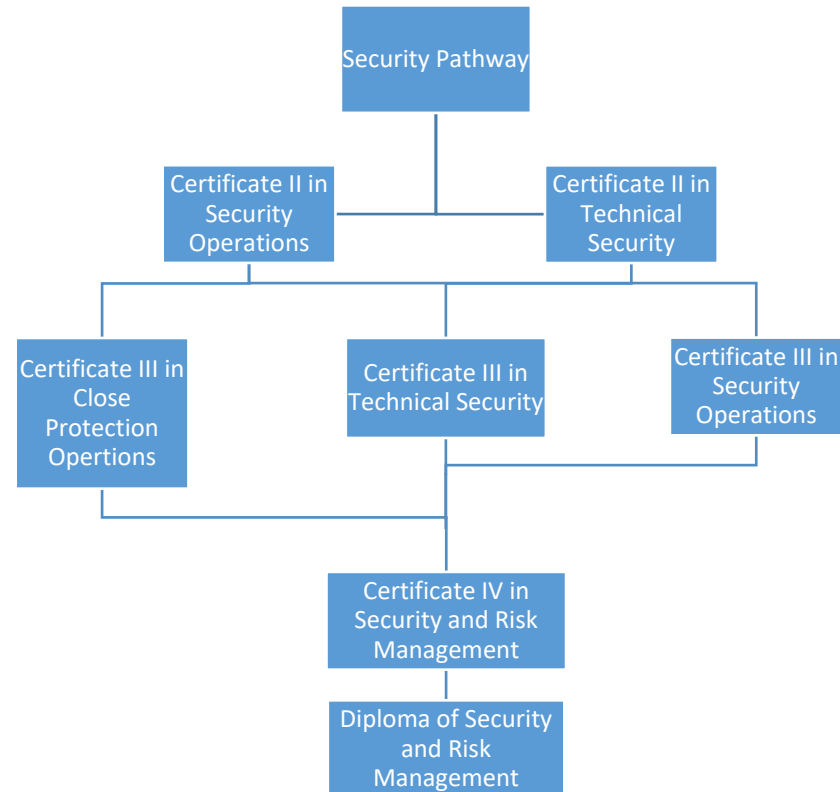
Home Energy Efficiency and Sustainability

CPP41119 Certificate IV in Home Energy Efficiency and Sustainability is a stand-alone qualification in a niche industry, however, an occupational relationship exists between this qualification, and the building design and access consulting qualifications.

Swimming pool and spa service

CPP31218 Certificate III in Swimming Pool and Spa Service is the entry level qualification for the industry; pathways from this qualification are horizontal and cross into other property services industries.

People who have achieved CPP31218 Certificate III in Swimming Pool and Spa Service may wish to enrol directly into CPP41319 Certificate IV in Swimming Pool and Spa Service.

Cleaning

The chart below provides an outline of the pathways into and from the CPP Property Service Training Package cleaning qualifications.
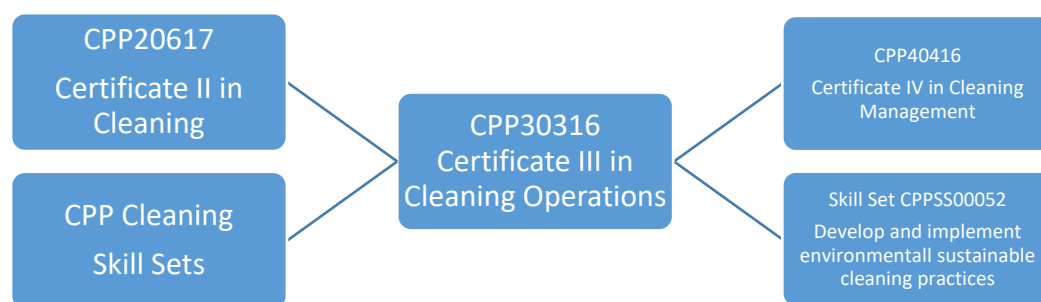
Urban Pest management

Attainment of a pest management skill set is a pathway into the industry:

- CPPSS00045 Manage complex fumigation operations
- CPPSS00046 Manage non-timber pests
- CPPSS00047 Manage timber pests.

The units achieved in these skill sets are also relevant for the entry level qualification, CPP30119 Certificate III in Urban Pest Management. Pathways from this qualification are horizontal and cross into other property services industries. The CPP30119 Certificate III in Urban Pest Management also functions as direct entry requirement into the new CPP41619 Certificate IV in Urban Pest Management.

Surveying and spatial information

The qualifications' structure for surveying and spatial information services provides formal training pathways from the pre-vocational level at Certificate II, through to the Diploma level for spatial information services, and the Advanced Diploma level for surveying.

CPP20116 Certificate II in Surveying and Spatial Information Services is an induction qualification for the industry and provides entrants with an introduction into work undertaken in both sectors.

In Western Australia, attainment of both CPP50116 and CPP60116 can achieve eligibility for authorisation as a mines' surveyor.

The chart below provides an outline of the pathways into and from the CPP Property Service Training Package surveying and spatial information qualifications.
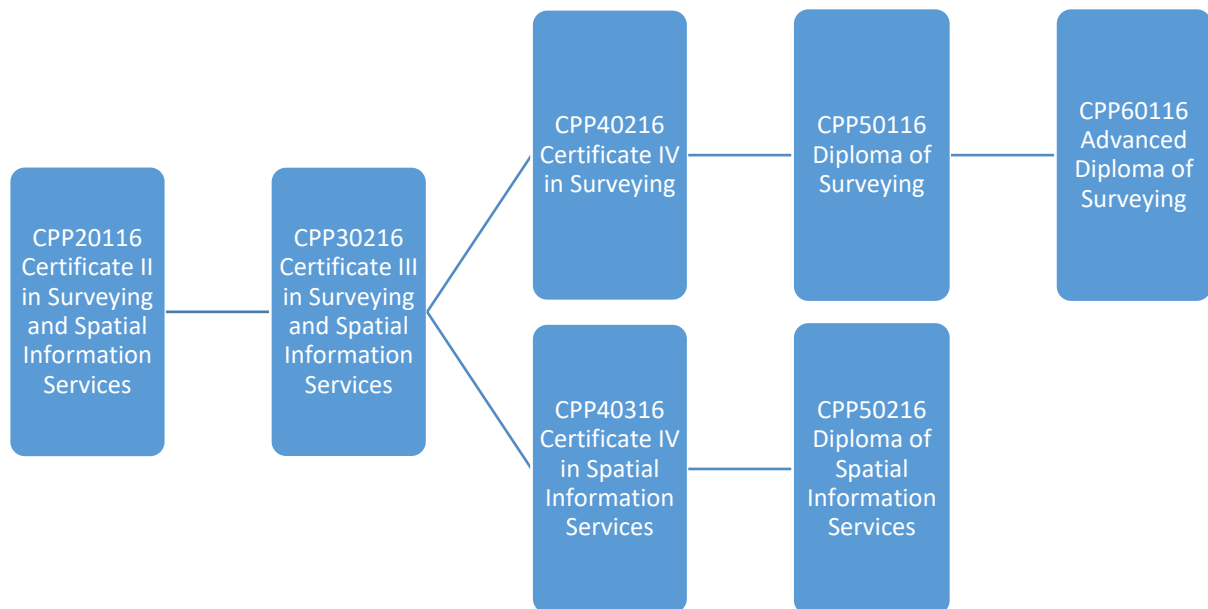
Strata management

CPP30416 Certificate III in Strata Community Management is an entry-level qualification into the strata community management industry. Graduates of CPP30416 could progress to CPP40516 Certificate IV in Strata Community Management, which applies to individuals involved in providing management services for strata communities. To promote pathways into CPP40516, the packaging rules of CPP30416 contain a number of units that are also in the packaging rules of CPP40516.

To progress to senior strata management roles in larger enterprises or establish their own strata community management agencies, it is envisaged that graduates of CPP40516 would undertake CPP50316 Diploma of Strata Community Management.

The chart below provides an outline of the pathways into and from the CPP Property Service Training Package strata management qualifications.

Credit arrangements with higher education qualifications for the CPP

At the time of endorsement of the CPP Property Services Training Package no national credit arrangements exist between qualifications in this training package and higher education qualifications.

Access and equity considerations

An individual's access to the learning and assessment processes should not be adversely affected by restrictions placed on the location or context of this learning and assessment beyond the requirements specified in the CPP Property Services Training Package and must be bias-free.

Training Packages must reflect and cater for the increasing diversity of Australia's VET clients and Australia's current and future workforce. The flexibility offered by Training Packages should enhance opportunities and potential outcomes for all learners so that all benefit from a wider national skills base and a shared contribution to Australia's economic development and social and cultural life.

Reasonable adjustment

It is important that education providers take meaningful, transparent and reasonable steps to consult on, consider and implement reasonable adjustments for learners with specific learning needs.

Under the *Disability Standards for Education 2005*, education providers must make reasonable adjustments for people with a disability to the maximum extent that those adjustments do not cause that provider unjustifiable hardship. While 'reasonable adjustment' and 'unjustifiable hardship' are different concepts and involve different considerations, they both seek to create a balance between the interests of education providers and the interests of all potential learners.

An adjustment is any measure or action that a learner requires because of their disability and which has the effect of assisting the learner to access and participate in education and training on the same basis as those without a disability. An adjustment is reasonable if it achieves this purpose while considering factors such as the nature of the learner's disability, the views of the learner, the potential effect of the adjustment on the learner and others who might be affected, and the costs and benefits of making the adjustment.

An education provider is also entitled to maintain the academic integrity of a course or program and to consider the requirements or components that are inherent or essential to its nature when assessing whether an adjustment is reasonable.

The *Disability Standards for Education 2005* and the *Disability Standards for Education Guidance Notes* can be downloaded at www.education.gov.au/disability-standards-education-2005.

Foundation skills

Foundation skills are the non-technical skills that support an individual's participation in the workplace, in the community and in education and training.

In this Training Package the foundation skills incorporate the language, literacy and numeracy (LLN) skills described in the Australian Core Skills Framework (ACSF).

The framework includes:

- Learning

- Reading
- Writing
- Oral Communications
- Numeracy

Where foundations skills essential to performance in a unit **are explicit**, the following statement will be included under the foundation skills field:

> *'Foundation* skills essential to performance are explicit in the performance criteria of this unit of competency'.

Where foundation skills essential to performance in a unit are **not explicit**, then they will be listed in the foundation skills field in that unit.

Advice on any health and safety implications in the industry

Where required, work health and safety elements have been addressed in CPP Property Services Training Package qualifications, units of competency and their assessment requirements.

For further information about work health and safety, contact Safe Work Australia (www.safeworkaustralia.gov.au) and/or the relevant state or territory work health and safety regulator.

State and Territory Work Health and Safety Regulators	
State	**Regulator**
Australian Capital Territory (ACT)	www.worksafe.act.gov.au
New South Wales (NSW)	www.workcover.nsw.gov.au
Northern Territory (NT)	www.worksafe.nt.gov.au
Queensland (QLD)	www.worksafe.qld.gov.au
South Australia (SA)	www.safework.sa.gov.au
Tasmania (TAS)	www.worksafe.tas.gov.au
Victoria (VIC)	www.worksafe.vic.gov.au
Western Australia (WA)	www.commerce.wa.gov.au/WorkSafe/

Resource and equipment relevant to this training package

The assessment conditions section of the assessment requirements for each unit of competency specifies resources and equipment required for assessment.

Legal consideration for the learners in the workplace including placements

Legal requirements for learners in the workplace or involved in work experience that apply to industry-specific sectors covered in the CPP Property Services Training Package vary across each state and territory and can change from time to time.

Users should contact the relevant state or territory training authorities provided at the end of this Guide to check if legal requirements apply.

Work placements should always involve appropriate supervision and guidance from individuals in the workplace as well as from RTO trainers and assessors and must adhere to required legislation that applies in the jurisdiction.

Apprenticeships and traineeships are formal training arrangements between an employer and an employee that have been established by a state or territory training authority. Where a qualification is used for an apprenticeship or traineeship, the training must be recognised by the state or territory training authority. This includes the form and registration of indenture.

Further information relevant to implementing the training package

Where imported units of competency are used as part of CPP Property Services Training Package qualifications, RTOs must consider and meet the specific training and assessment requirements of those imported units and their parent Training Package.

These requirements may include specific legal, work health and safety, resourcing and equipment requirements, as well as unique trainer and assessor requirements, including industry experience.

Candidates receive a statement of attainment acknowledgement for units of competency attained.